



Data Pathways

Interactive Career Roles

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Discover the world of data roles and unlock your potential in the dynamic field of data technology and analytics. Click through to explore an interactive career role map and delve into comprehensive role descriptions that will empower you to chart your path in the data industry.





Schools Data Roles and Career Pathways









Become part of the movement to champion and enhance the investment in school and trust data capabilities. Explore solutions for career prestige, risk mitigation, and staff retention whilst advancing data maturity across the sector. Together, let's take new DataPathways that reshape the future of education data.

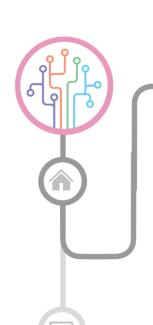
As a partnership of eight MATs, we are committed to an expansive vision of Education Data. We recognise the increasing importance of data utilisation, particularly in the context of AI and Big Data, for solving problems across all sectors, including education. However, even before we step into this new world, we face hurdles such as recruiting high-quality candidates for data roles and adapting existing CPD courses to suit education data needs.

Our discussions with other Data Leaders in trusts reveal common issues: a lack of recognition for data staff, role confusion, and a need for credible guidance to support school leaders in benchmarking practices and advocating for investment. Our approach aims to address these challenges by providing comprehensive guidance for the wider school sector.













This initiative will offer practical support beyond the project timeline, focusing on improving succession planning, elevating the prestige of data management careers, mitigating sector risks, retaining staff through tailored CPD, ensuring currency of knowledge and methodologies, and fostering diverse perspectives through recruitment from outside education.

In this comprehensive framework, you may notice the deliberate absence of a specific "Data Manager" role. This omission stems from the recognition that the definition of a Data Manager can vary significantly across educational institutions, ranging from responsibilities in assessment to broader data management across various aspects of school life. In many cases, the role of a Data Manager may have evolved into other positions, such as an Academy Data Specialist: Assessment or an Academy Information Lead, which encompass a wider scope of data-related duties within academies. By intentionally leaving out a generic "Data Manager" role, this framework acknowledges and accommodates the diverse interpretations and evolutions of data management roles within educational trusts and institutions.











How to use the document



Dive into our comprehensive document aimed at championing and enhancing investment in school and trust data capabilities. Discover solutions for career prestige, risk mitigation, and staff retention while advancing data maturity across the sector. This user-friendly resource empowers you to navigate through Data Pathways that reshape the future of data in education, offering practical support beyond the project timeline.



Introduction Pages



Here you will find an overview of the initiative, why it is needed, and instructions on how to navigate it. There are also interactive maps and overviews of each of the career pathways.

Pathways Navigation

Each data pathway in this document is accompanied by a distinct icon, prominently displayed on every page for easy identification. Clicking on these icons seamlessly navigates you to the detailed map of the corresponding career pathway. This intuitive design ensures swift access to comprehensive insights and guidance tailored to each specific data pathway, empowering users to explore and engage with the content effortlessly.



Role Navigation

Each role featured in this



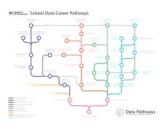
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document is meticulously dissected across six comprehensive sections. These sections delve into various aspects including the role's responsibilities, the requisite knowledge, skills, and qualifications, potential avenues for career progression, and supplementary roles that could be highlighted when advertising this position. This thorough breakdown offers a holistic



Map Marker Point

This icon will always take you back to the full map helping you to identify where this role sits within this career pathway.







This icon will allow you to download the contents of this resource as a Word document for your own use. You can extract elements to advertise upcoming vacancies, integrate into existing job roles, or aid in crafting your data strategy.

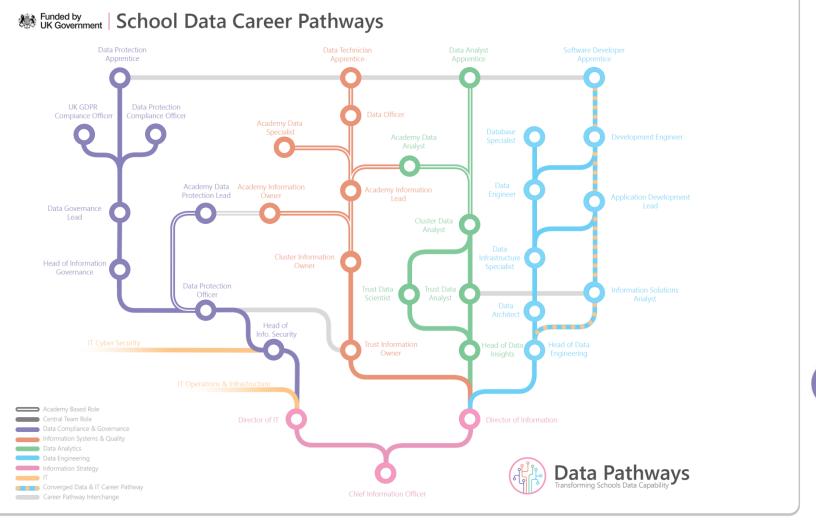






School Data Career Pathways











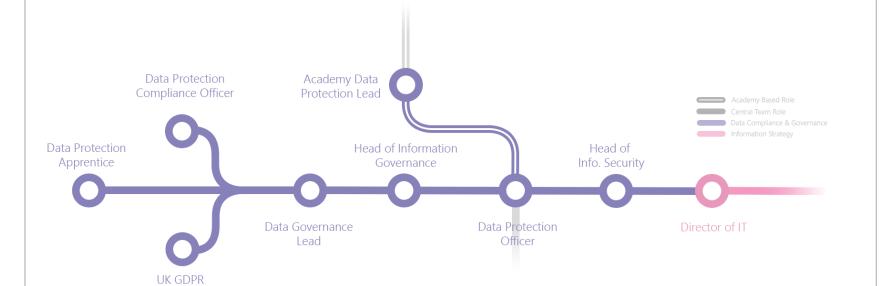
School Data Career Pathways Data Compliance & Governance

Compiance Officer





The Data Compliance and Governance Career Pathway offers a structured trajectory for professionals seeking to specialise in safeguarding sensitive information and ensuring regulatory adherence in the ever-evolving landscape of data management. Beginning as a Data Protection Apprentice, individuals embark on a journey of learning and practical application, gaining foundational knowledge in data protection principles and regulations. This initial role serves as an entry point, providing hands-on experience in supporting compliance efforts within organisations, laying the groundwork for advancement.







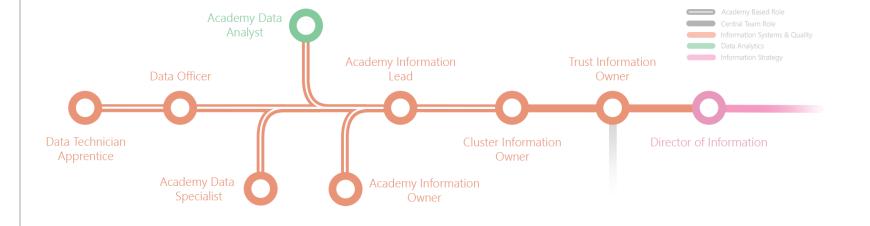


School Data Career Pathways Information Systems and Quality





The Information Systems and Quality Career Pathway presents a structured journey for professionals dedicated to optimising information systems and ensuring the quality and integrity of data within organisational frameworks. Commencing as an Apprentice Data Technician, individuals embark on a learning trajectory that merges theoretical understanding with practical application, equipping them with foundational skills in data management and technical proficiency. This initial role serves as a springboard, fostering hands-on experience and instilling a commitment to the meticulous handling of data.







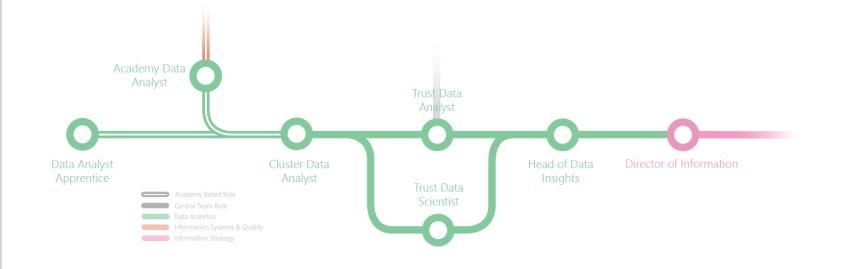


School Data Career Pathways Data Analytics





The Data Analytics Career Pathway offers a structured progression for individuals aspiring to harness the power of data to derive actionable insights and drive informed decision-making within organisations. Commencing as a Data Analyst Apprentice, individuals embark on a journey of discovery, gaining fundamental skills in data analysis and interpretation. This initial role provides a solid foundation, offering hands-on experience in data manipulation, visualisation, and reporting, essential for understanding the nuances of data analytics.







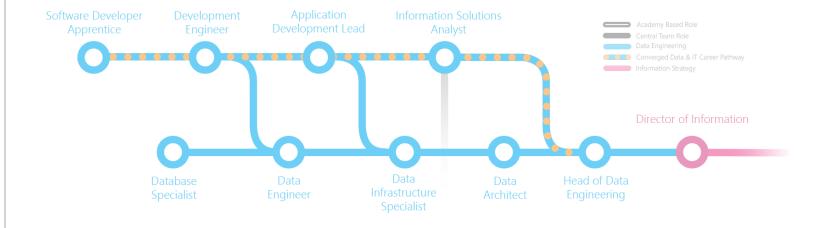


School Data Career Pathways Data Engineering





The Data Engineering Career Pathway provides a structured framework for individuals aspiring to bridge the gap between IT functions and data management within organisations. Beginning as a Data Engineer Apprentice, individuals embark on a journey that blends technical expertise with a deep understanding of data infrastructure and architecture. This initial role serves as a stepping stone, offering hands-on experience in designing, building, and maintaining data pipelines, essential for laying the foundation of a robust data ecosystem.







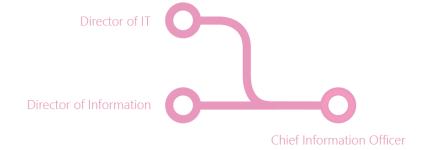








The Information Strategy Career Pathway represents a strategic trajectory for individuals entrusted with shaping the overarching vision and direction of information management within organisations. At its helm lie two distinct yet interconnected roles: the Director of IT and the Director of Information. These roles serve as the custodians of information strategy, responsible for aligning technology investments with business objectives and leveraging data assets to drive innovation and competitive advantage.















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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Working Life:

An introduction to this Specialism

The Data Protection Apprentice will undergo structured training and gain practical experience in various aspects of data protection, and governance within the multi-academy trust. This role will involve working closely with experienced data professionals to learn essential skills and contribute to data-related initiatives.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Learning Impact: Your role will contribute to your understanding of how data protection legislation informs educational practices and policies, laying the foundation for future responsibilities.
- Supporting Ownership: You'll assist in tasks related to data breaches, freedom of information and environmental information requests, personal data sharing and data subject rights under the guidance of senior staff, gradually taking on more ownership as you gain experience.
- Observing Autonomy, Judgement, Decision-making: While initially observing, you'll have opportunities to provide input and assist in basic decision-making processes as you become familiar with data protection requirements.
- Building Relationships: You'll interact with various stakeholders to understand their data protection needs, providing support in information governance.
- Learning Leadership: You'll learn from experienced colleagues, observing their leadership in promoting good information governance practices and fostering a culture of data security.
- Potential Job Titles: Trainee Data Protection Officer, Trainee Information Governance Officer, Data Protection Officer Apprentice
- Pay Bands: Pay for trainee roles can vary widely, but it's typically an entry-level position within the administrative or support staff salary range. With some organisations paying this role £18k (based on 2024 rates) annually, starting from £18k to £22k depending on experience and location.

Reporting To: Head of Information Governance or Data Protection Officer



















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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge Basic understanding of data protection principles, records management, and familiarity with common data tools such as spreadsheets and databases.
- Related Knowledge Awareness of data privacy regulations, and educational terminology.
- Wider Knowledge Understanding of the role of data protection in education, broader educational policies and practices, and the importance of good information management.









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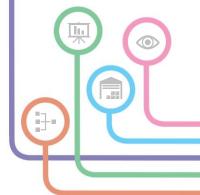
Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways

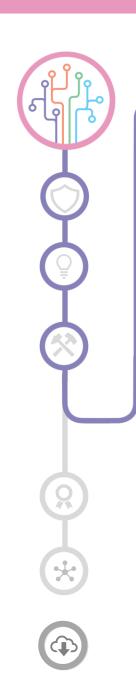


Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Eagerness to learn, attention to detail, strong communication skills, adaptability, and a willingness to collaborate with colleagues.
- Specialist Skills: Basic computer literacy, proficiency in Microsoft Office suite (e.g., Excel, Word), organisational skills, and a willingness to learn new software tools.
- Experience: No prior experience is required, but any exposure to data protection, administrative roles, or educational environments would be beneficial.











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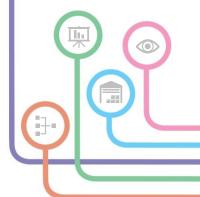
Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

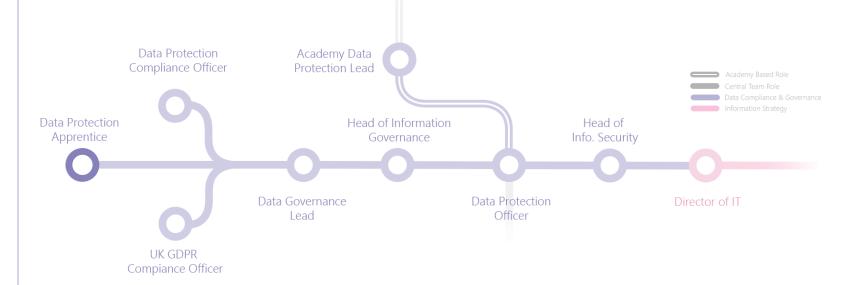
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Risk Management, Education Administration, Internal Audit, Cyber Security
- Moving On: With experience and further training, you might progress to roles such as UK GDPR/Data Protection Compliance Auditor, Data Protection Lead, Senior Information/Data Governance Officer, or pursue opportunities in related fields such as educational technology or risk management.
- With Experience: You Might Progress Within the Specialism to Become: Information Governance Manager, Data Protection Officer, or take on other leadership roles within educational organisations focused on data protection and cyber security.









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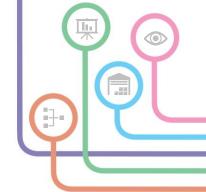
Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways

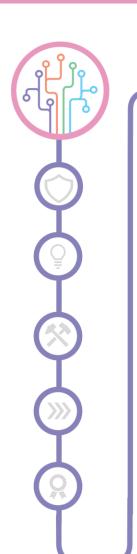


Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- 5 GCSEs and/or A levels or other relevant qualifications or experience
- Some basic understanding of data protection concepts and principles preferred.
- Strong analytical, problem-solving, and communication skills.
- Eagerness to learn and develop skills in the field of data protection.











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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Roles that could be Included within job description:

Data Entry and Validation:

•Use IT systems to manage, share and store information in accordance with data protection requirements and organisational policies.

Data Management:

•Working at times under time pressure, prioritising their workloads in order to raise and resolve areas of concern such as individual rights, breach management, FOI requests and information sharing.
•Gain hands-on experience in ensuring

data integrity, security, and availability.

Data Reporting and Analysis:

•Gather, analyse, use, and share data to inform risk assessment and make judgements on actions to take.
•Undertake investigations and interviews in order to assess a data breach.

Information Governance and Compliance:

•Provide day to day support, specialist advice, guidance and training across the organisation and external stakeholders for all matters regarding information governance and data protection.

•Assist in implementing information governance measures to govern data access, usage, and sharing.

Documentation and Training:

- •Undertake data collection, data analysis, data presentation and date storage such as data incidents.
- •Participate in training sessions to develop skills and knowledge in data protection best practices and protocols.

Stakeholder Engagement:

- •Communicate complex subjects in simple terms through different media (such as face to face meetings, emails, reports, and presentations) to enable key stakeholders to understand what is required.
- •Gain experience in providing guidance and support to stakeholders on data protection-related matters.

Data Privacy and Security:

•Learn about data privacy and security measures to protect sensitive data from unauthorised access, disclosure, or

misuse.

•Understand the importance of data protection regulations and compliance requirements such as UK GDPR.

Technical Support:

•Interpret and apply sector guidance and legislation appropriately.

Continuous Learning:

- •Actively participate in structured training programs and on-the-job learning opportunities to develop skills and knowledge in information governance.
- •Stay updated on emerging technologies and best practices in data protection fields.

Professional Development:

- •Take advantage of mentorship and guidance from experienced information governance professionals to enhance learning and career development.
- •Seek feedback and opportunities for growth to progress in the role and advance in the field of data protection and information governance as a whole.







UK GDPR Compliance Officer Data Compliance & Governance





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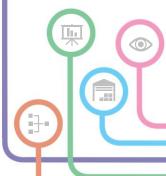
Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Working Life:

An introduction to this Specialism

The UK GDPR Compliance Officer will be responsible developing and carrying out audits to ensure compliance with data protection requirements. This role will involve working closely with stakeholders to the current data protection landscape across the organisation.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

Impact: Your work directly impacts the organisation's ability to meet its data protection requirements, identify areas for improvement, and measure progress towards educational and legislative goals.

Ownership: You take ownership of the compliance programme, ensuring schools in turn take ownership for improvement plans.

Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in designing the compliance programme, conducting reviews, and making recommendations based on insights derived from evidence.

Relationships: You collaborate closely with school administrators, SLT, IT personnel, and external stakeholders to understand the data protection landscape, communicate findings, and drive compliance with legislation.

Leadership: You provide leadership in promoting data protection awareness, fostering a culture of data protection by design, and advocating for the confidentiality, integrity, and security of personal data.

Potential Job Titles: Data Governance Officer, Data Governance Auditor, Compliance Officer

Pay Bands: Pay bands for UK GDPR/Data Protection Compliance Auditors in schools can vary depending on factors such as location, experience, and qualifications, but typically fall within the administrative or managerial salary range. With some organisations paying this role £27k (based on 2024 rates) annually.

Reporting To

Head of Information Governance, Data Protection Officer or Head of Information Security

















UK GDPR Compliance Officer Data Compliance & Governance





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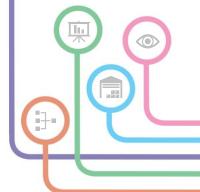
Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of data protection principles, audit and risk management/internal audit principals
- Related Knowledge: Familiarity with cyber security, records management, and educational policies and practices.
- Wider Knowledge: Knowledge of educational sector and/or local authority sector







UK GDPR Compliance Officer







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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

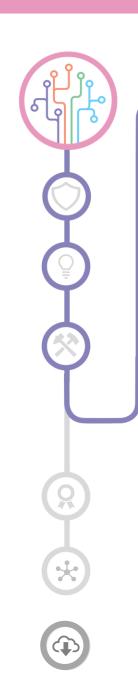
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Attention to detail, analytical mindset, communication skills, adaptability, and ability to work collaboratively in a multidisciplinary environment.
- Specialist Skills: Proficiency in identification of risks and controls and knowledge of educational data systems (e.g., SIMs, Arbor).
- Experience: Previous experience in internal audit and risk management is beneficial, along with a strong understanding of the educational landscape and its data protection challenges.





UK GDPR Compliance Officer







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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

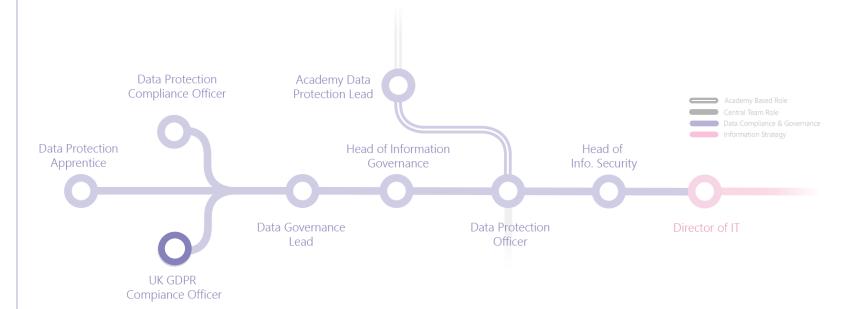
Career Pathways

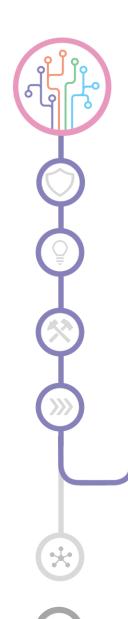


Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Risk Management, Internal Audit, Information Management
- Moving On: With experience, you might progress to roles such as Data Governance Lead
- With Experience: Head of Information Governance, Data Protection Officer, or take on leadership roles within other organisations focused on data protection, risk management or internal audit.









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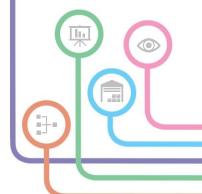
Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

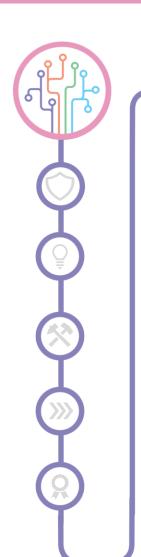
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- International certificate in enterprise risk management, BCS Practitioner certificate in data protection, practitioner certificate in Freedom of information, UK GDPR practitioner certificate, intermediate certificate in GDPR Practice, FOI intermediate certificate, CIIA, AAT
- Proven experience in data protection, risk management, internal audit, or a related role.
- Strong understanding of data protection principles, practices, and compliance requirements.
- Proficiency in risk and control identification.
- Excellent communication, collaboration, and problem-solving skills.





UK GDPR Compliance Officer

Data Compliance & Governance





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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Roles that could be Included within job description:

Information Requests:

- Responding to FOI/EIR, data subject rights requests on behalf of the school.
- Develop and implement information governance policies, procedures, and standards.

Data Security and Compliance:

- Establish and enforce data security measures to protect sensitive information.
- Ensure compliance with data protection regulations, such as UK GDPR.

Data Analysis:

- Conduct analysis of evidence to extract insights and identify key risks relevant to the trust's objectives.
- Generate reports and visualisations to communicate findings effectively.

Information Governance:

• Ensure adherence to information governance policies and procedures.

Data Training and Support:

- Provide training to staff members on data protection best practices and tools.
- Offer support and guidance on data protection-related queries and issues.

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data protection needs and requirements.
- Align personal data initiatives with organisational goals and priorities.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation within data protection practices.
- Stay updated on emerging trends and best practices in data protection.

Data Strategy Development:

- Contribute to the development of the trust's data strategy and roadmap.
- Provide support to help implement systems that use personal data to drive innovation and improvement.











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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways





Working Life:

An introduction to this Specialism

The Data Protection Compliance Officer will be responsible developing and carrying out audits to ensure compliance with data protection requirements. This role will involve working closely with stakeholders to the current data protection landscape across the organisation.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the organisation's ability to meet its data protection requirements, identify areas for improvement, and measure progress towards educational and legislative goals.
- Ownership: You take ownership of the compliance programme, ensuring schools in turn take ownership for improvement plans.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in designing the compliance programme, conducting reviews, and making recommendations based on insights derived from evidence.
- Relationships: You collaborate closely with school administrators, SLT, IT personnel, and external stakeholders to understand the data protection landscape, communicate findings, and drive compliance with legislation.
- Leadership: You provide leadership in promoting data protection awareness, fostering a culture of data protection by design, and advocating for the confidentiality, integrity, and security of personal data.
- Potential Job Titles: Data Governance Officer, Data Governance Auditor, Compliance Officer
- Pay Bands: Pay bands for Data Protection Compliance Officer in schools can vary depending on factors such as location, experience, and qualifications, but typically fall within the administrative or managerial salary range. With some organisations paying this role £27k (based on 2024 rates) annually.

Reporting To

Head of Information Governance, Data Protection Officer or Head Information Security



















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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of data protection principles, audit and risk management/internal audit principals
- Related Knowledge: Familiarity with cyber security, records management, and educational policies and practices.
- Wider Knowledge: Knowledge of educational sector and/or local authority sector









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Data Protection Apprentice

UK GDPR Compliance Officer

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Data Governance Lead

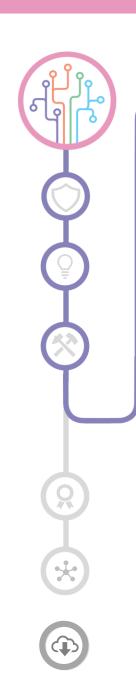
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Attention to detail, analytical mindset, communication skills, adaptability, and ability to work collaboratively in a multidisciplinary environment.
- Specialist Skills: Proficiency in identification of risks and controls and knowledge of educational data systems (e.g., SIMs, Arbor).
- Experience: Previous experience in internal audit and risk management is beneficial, along with a strong understanding of the educational landscape and its data protection challenges.









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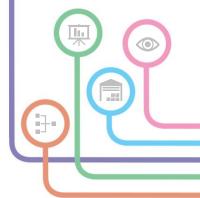
Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Risk Management, Internal Audit, Information Management
- Moving On: With experience, you might progress to roles such as Data Governance Lead
- With Experience: Head of Information Governance, Data Protection Officer, or take on leadership roles within other organisations focused on data protection, risk management or internal audit.











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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways

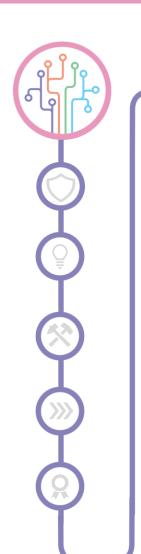


Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- International certificate in enterprise risk management, BCS Practitioner certificate in data protection, practitioner certificate in Freedom of information, UK GDPR practitioner certificate, intermediate certificate in GDPR Practice, FOI intermediate certificate, CIIA, AAT
- Proven experience in data protection, risk management, internal audit, or a related role.
- Strong understanding of data protection principles, practices, and compliance requirements.
- Proficiency in risk and control identification.
- Excellent communication, collaboration, and problem-solving skills.











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Data Protection Apprentice

UK GDPR Compliance Officer

Data Protection Compliance Officer

Data Governance Lead

Career Pathways

Roles that could be Included within job description:

Information Requests:

- Responding to FOI/EIR, data subject rights requests on behalf of the school
- Develop and implement information governance policies, procedures, and standards.

Data Security and Compliance:

- Establish and enforce data security measures to protect sensitive information.
- Ensure compliance with data protection regulations, such as UK GDPR.

Data Analysis:

- Conduct analysis of evidence to extract insights and identify key risks relevant to the trust's objectives.
- Generate reports and visualisations to communicate findings effectively.

Information Governance:

• Ensure adherence to information governance policies and procedures.

Data Training and Support:

- Provide training to staff members on data protection best practices and tools.
- Offer support and guidance on data protection-related queries and issues.

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data protection needs and requirements.
- Align personal data initiatives with organisational goals and priorities.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation within data protection practices.
- Stay updated on emerging trends and best practices in data protection.

Data Strategy Development:

- Contribute to the development of the trust's data strategy and roadmap.
- Provide support to help implement systems that use personal data to drive innovation and improvement.











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Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways



Working Life:

An introduction to this Specialism

The Data Governance Lead will be responsible for acting as the main point of contact for all FOI/EIR and data subject rights requests, data breaches and DPIAs on behalf of the trust. This role will involve working closely with stakeholders to gather information, ensuring data quality and integrity, application of relevant exemptions and providing insights to drive continuous improvement.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to understand risk, make informed decisions, comply with legislation, and implement targeted interventions to support student success.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in responding to information requests, conducting risk assessments (DPIAs), investigating data breaches and making recommendations.
- Relationships: You collaborate closely with school leadership, teachers, and other stakeholders to identify relevant information and data protection risks, provide support, and communicate findings effectively.
- Leadership: You provide leadership in promoting a culture of data protection by design, fostering data protection awareness among staff, and driving strategic initiatives to protect data subject rights whilst improving teaching and learning through technology.
- · Potential Job Titles: Data Protection Lead, Data Governance Officer, Data Protection Coordinator
- Pay Bands: Pay for Data Governance Leads can vary based on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to higher salary ranges within the administrative or technical staff spectrum. With some organisations paying this role £30k (based on 2024 rates) annually.

Reporting To

Head of Information Governance, Data Protection Officer, or Head of Information Security













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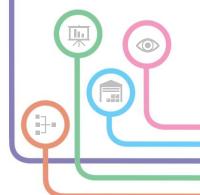
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Good understanding and practical application of data protection legislation, relevant exemptions, risk assessment, data breach management.
- Related Knowledge: Knowledge of educational policies and practices, familiarity with student information systems, learning management systems, and assessment tools.
- Wider Knowledge: Awareness of emerging trends in educational technology, pedagogical approaches, and broader societal factors influencing education.









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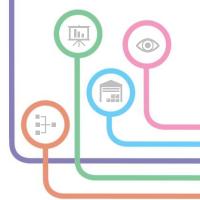
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

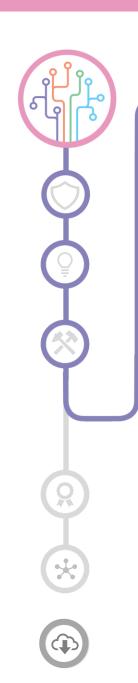
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, attention to detail, strong communication and presentation skills, adaptability, and the ability to work collaboratively in a multidisciplinary environment.
- Specialist Skills: Strong knowledge of data protection legislation and relevant exemptions and experience of risks associated with educational data systems.
- Experience: Previous experience in data protection, preferably within an educational or related context, along with a track record of delivering training and contributing to other compliance related projects.









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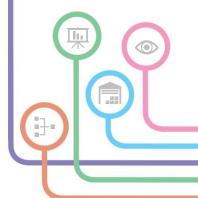
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

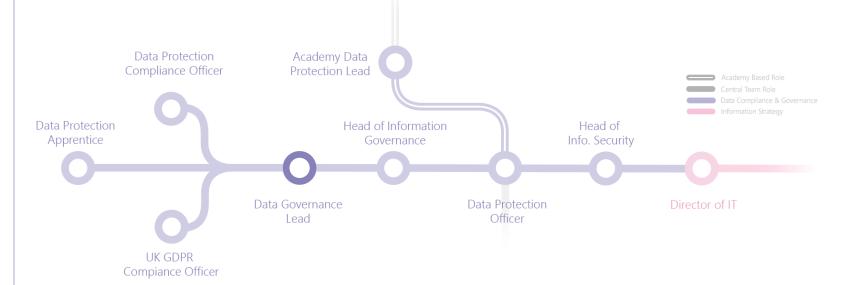
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Risk Management, Cyber Security, Information and Records Management
- Moving On: With experience and further specialisation, you might progress to roles such as Head of Information Governance, Head of Risk Management, Head of Cyber Security, or pursue leadership positions within educational institutions or local authority establishments.
- With Experience: Data Protection Officer or take on leadership roles within other organisations focused on data protection, risk management, cyber security, or internal audit.









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Data Governance Lead

Head of Information Governance

Data Protection Officer

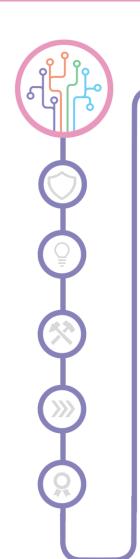
Head of Info Security

Career Pathways

Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- BCS Practitioner certificate in data protection, practitioner certificate in Freedom of information, UK GDPR practitioner certificate, intermediate certificate in GDPR Practice, FOI intermediate certificate
- Proven experience in data protection or a related role.
- Strong understanding of data protection principles, practices, and compliance requirements.
- Proficiency in risk and control identification.
- Excellent communication, collaboration, and problem-solving skills.









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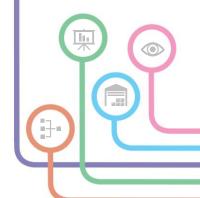
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways



Roles that could be Included within job description:

Information Requests:

- Practical working knowledge of FOI/EIR, data subject rights requests and other related legislation.
- Assist with developing and implementing information governance policies, procedures, and standards.

Data Security and Compliance:

- Establish and enforce data security measures to protect sensitive information.
- Ensure compliance with data protection regulations, such as UK GDPR.

Data Analysis:

- Conduct analysis of evidence to extract insights and identify key risks relevant to the trust's objectives.
- Generate statistics and reports to communicate findings effectively.

Information Governance:

- Help define information governance framework, including roles, responsibilities, and decision-making
- Ensure adherence to information governance policies and procedures.

Data Training and Support:

- Develop and provide training to staff members on data protection best practices and tools.
- Offer support and guidance on data protection-related queries and issues.

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data protection needs and requirements.
- Align personal data initiatives with organisational goals and priorities.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation within data protection practices.
- Stay updated on emerging trends and best practices in data protection.

Data Strategy Development:

- Contribute to the development of the trust's data strategy and roadmap.
- Provide support to help implement systems that use personal data to drive innovation and improvement.







Head of Information Governance





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Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways





Working Life:

An introduction to this Specialism

The Head of Information Governance will be responsible for managing and maintaining an effective data protection framework, leading on the implementation of the framework across operational and change activities of the organisation. This role will involve ensuring the confidentiality, security, and integrity of personal data, as well as providing insightful data analysis to inform strategic decision-making.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

Data Compliance & Governance

- Impact: Your work directly impacts the trust's ability to comply with legislation, avoid enforcement action from the ICO, and improve access to information for stakeholders.
- Ownership: You take ownership of data protection and information management projects, from requirements gathering and analysis to implementation, testing, and maintenance.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in decision making, defining workflows, and prioritising tasks based on organisational needs.
- Relationships: You collaborate closely with educators, administrators, IT personnel, and regulators to identify requirements, investigate concerns, and ensure alignment with legislation.
- Leadership: You provide leadership in promoting best practices in data protection and information management, fostering a culture of awareness, compliance and continuous improvement, and advocating for the security, integrity and availability of personal data across the school community.
- Potential Job Titles: Deputy Data Protection Officer, Head of Data Protection
- Pay Bands: Pay for Head of Information Governance can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £34k (based on 2024 rates) annually.

Reporting To

Data Protection Officer, Head of Information Security or Director of IT.

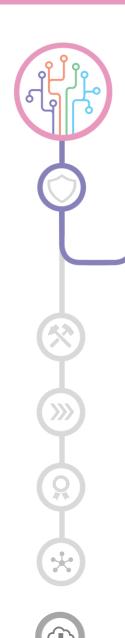














Head of Information Governance





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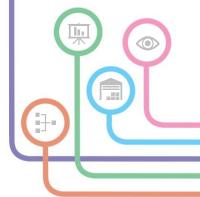
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

Data Compliance & Governance

- Core Knowledge: Current and emerging UK and European legislation, emerging software development, and project management.
- Related Knowledge: Familiarity with educational technology trends, records management, student information systems, and risk assessment.
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and broader societal trends influencing the use of technology in schools.





Head of Information Governance



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Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

Data Compliance & Governance

- Personal Attributes: Analytical mindset, problem-solving skills, attention to detail, strong communication and collaboration skills, and the ability to manage multiple projects simultaneously.
- Specialist Skills: Strong knowledge of data protection legislation and relevant exemptions and experience with educational data systems, data sharing agreements and data breach investigation.
- **Experience:** Previous experience in data protection, preferably within an educational or related context and dealing with complex requests, along with a track record of developing and delivering training and other compliance related projects.

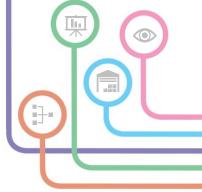
Data Governance Lead

Head of Information Governance

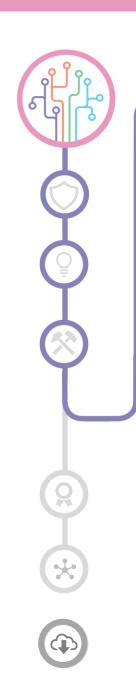
Data Protection Officer

Head of Info Security

Career Pathways









Head of Information Governance Data Compliance & Governance





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Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

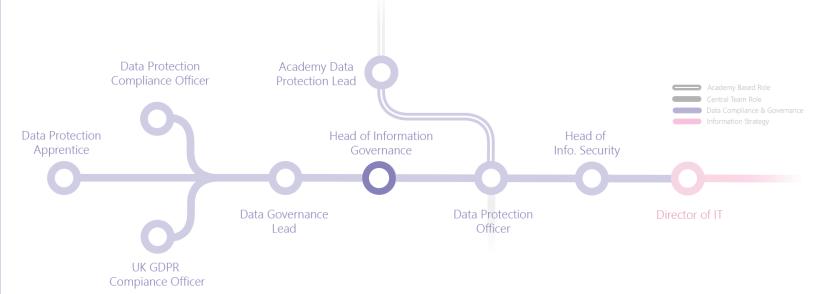
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Risk Management, Cyber Security, Information and Records Management
- Moving On: With experience and further specialisation, you might progress to roles such as Data Protection Officer, Head of Cyber Security, or pursue leadership positions within educational institutions, local authority establishments or data privacy-focused organisations.
- With Experience: Head of Information Security or take on leadership roles within organisations focused on data privacy or cyber security and strategic planning.







Head of Information Governance Data Compliance & Governance





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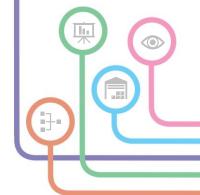
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways

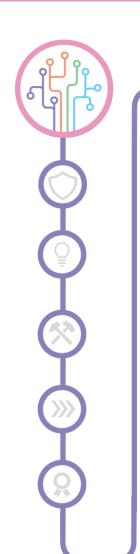


Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- BCS Practitioner certificate in data protection, practitioner certificate in Freedom of information, UK GDPR practitioner certificate, intermediate certificate in GDPR Practice, FOI intermediate certificate, CISMP, PCIRM, CISSP
- Proven experience in complex data protection scenarios.
- Strong understanding of data protection principles, practices, and compliance requirements.
- Proficiency in risk and control identification.
- Excellent communication, collaboration, and problem-solving skills.







Head of Information Governance Data Compliance & Governance





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Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways



Roles that could be Included within job description:

Information Requests:

- Excellent knowledge of FOI/EIR, data subject rights requests and other related legislation.
- Carry out internal reviews.
- Liaise with regulatory bodies.
- Develop and implement information governance policies, procedures, and standards

Data Security and Compliance:

- Provide advice on data security measures to protect sensitive information.
- Ensure compliance with data protection regulations, such as UK GDPR through development of a compliance programme.
- Ensure data protection compliance in procurement initiatives by inputting into specifications, assessing bids, developing data protection schedules in contracts, and implementing outputs of data protection impact assessments in contracts.

Data Analysis:

- Conduct analysis of evidence to extract insights and identify key risks relevant to the trust's objectives.
- Collaborate with stakeholders to understand their data needs and develop suitable KPIS and reports.

Information Governance:

- Define information governance framework, including roles, responsibilities, and decision-making processes.
- Ensure adherence to information governance policies and procedures.

Data Training and Support:

- Develop and provide training to staff members on data protection best practices and tools.
- Support with inductions and onboarding.
- Offer support and guidance on data protection-related queries and issues.
- Develop training materials and documentation as needed

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data protection needs and requirements.
- Align personal data initiatives with organisational goals and priorities.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation within data protection practices.
- Stay updated on emerging trends and best practices in data protection.

Data Strategy Development:

- Contribute to the development of the trust's data strategy and roadmap.
- Provide support to help implement systems that use personal data to drive innovation and improvement.











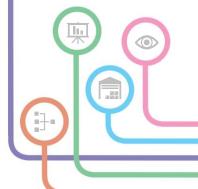
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Data Protection Officer

Head of Information Security





Working Life:

An introduction to this Specialism

The academy data protection lead will be the champion for data protection on an academy level. You will co-ordinate all information requests, DPIAs and data breaches, and ensure mandatory training is carried out by all staff.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- •Learning Impact: Your role contributes to the trust's overall level of compliance.
- •Supporting Ownership: You'll assist in co-ordinating tasks related to data protection under the guidance of senior information governance staff.
- •Observing Autonomy, Judgement, Decision-making: You'll have opportunities to provide input and assist in basic decision-making processes related to data protection matters. You will be able to effect change on an academy level.
- •Building Relationships: You'll interact with various stakeholders to understand data protection needs, collaborate on projects, and communicate findings effectively.
- •Potential Job Titles: Academy Data Protection Lead.
- •Pay Bands: Pay for data protection leads can vary widely, but typically falls within higher salary ranges within the academy senior leadership spectrum. With some organisations paying this role an SLT allowance.

Reporting To: Academy Principal













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Academy Data Protection Lead

Data Protection Officer

Head of Information Security

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Reasonable understanding of data protection principles and different types of information request
- Related Knowledge: Awareness of records management and data security best practices.
- Wider Knowledge: Understanding of sharing personal data with data processors and controllers and how these fit into an educational environment.









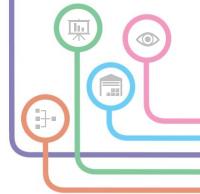
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Academy Data Protection Lead

Data Protection Officer

Head of Information Security

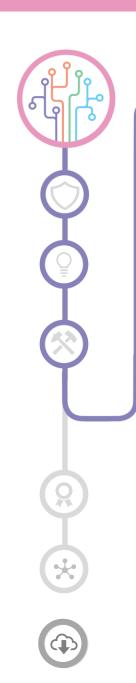
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Curiosity, attention to detail, analytical mindset, strong communication skills, adaptability, and a willingness to learn and collaborate.
- Specialist Skills: Basic proficiency in information governance topics
- Experience: No prior experience is required, but any exposure to data protection or risk management would be beneficial.









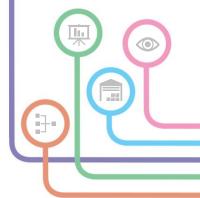
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Academy Data Protection Lead

Data Protection Officer

Head of Information Security

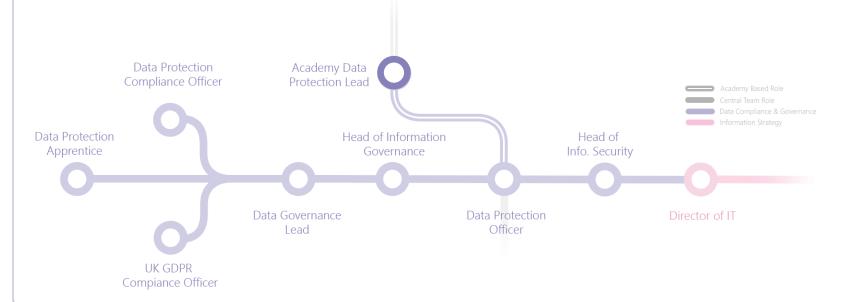
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Officer, Data Analyst
- Moving On: With experience and further training, you might progress to roles such as UK GDPR/Data Protection Compliance Auditor
- With Experience: With further training and experience Data Governance Lead, Head of Information Governance or take on leadership roles within data protection development teams or projects.







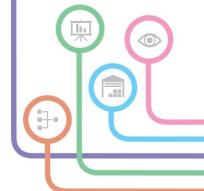


Academy Data Protection Lead

Data Protection Officer

Head of Information Security

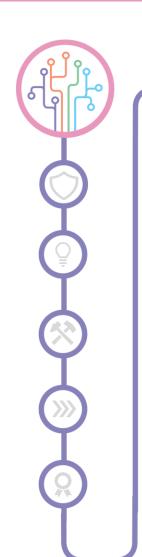
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- No qualifications are necessary but experience in data protection or risk management would be advantageous.
- Basic understanding of data protection, records management, and cyber security
- Strong analytical, problem-solving, and communication skills.
- Ability to work collaboratively in a team environment and ability to effect change within the academy.









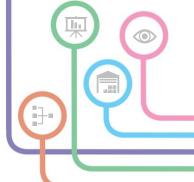
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Academy Data Protection Lead

Data Protection Officer

Head of Information Security

Career Pathways



Roles that could be Included within job description:

Training and Development:

•Ensure staff complete mandatory training and lead basic training for staff on aspects of information governance.

Data Breaches:

•Gather information in relation to investigation of data breaches, notify head office and liaise with data subjects.

Information requests:

•Recognise and gather information to answers different types of information requests with support from senior information governance staff.

Data Protection Impact Assessments:

•Gather information and liaise with project leads and senior information governance officers on completion of DPIAs.

Stakeholder Engagement:

•Collaborate with cross-functional teams, including IT, business analysts, educators, and administrators, to understand their information governance needs and requirements, and provide support in

delivering solutions that meet their objectives.

Continuous Learning:

•Stay abreast of emerging trends, technologies, and best practices in information governance and actively participate in training and professional development activities to enhance skills and knowledge.











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Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways





Working Life:

An introduction to this Specialism

The Data Protection Officer will play a pivotal role in leading the strategic direction and management of data privacy, records management, and insights within the multi-academy trust. This role will involve collaborating with various stakeholders to demonstrate compliance and enhance focus on accountability across the trust. This role can in some circumstances sit at individual academy level.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to meet data subject rights, comply with other related legislation and ultimately contributing to improved student outcomes and operational efficiency.
- Ownership: You take ownership of the design and implementation of the organisation's data protection architecture, ensuring that it aligns with business needs and quality standards.
- Autonomy, Judgement: You exercise autonomy and judgment in making strategic decisions related to managing data subject rights and demonstrating accountability, while collaborating with stakeholders to align with overall trust objectives.
- Relationships: You collaborate closely with school leaders and IT personnel from various schools within the trust as well as executive members and other senior head office staff to understand requirements, provide technical guidance, and support data privacy-driven initiatives.
- Leadership: You continuously learn and explore new technologies, tools, and best practices in data protection, sharing knowledge with colleagues and contributing to the growth and development of the information governance team.
- Potential Job Titles: Data Protection Officer
- Pay Bands: Pay for Data Protection Officer in multi academy trusts can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within upper salary ranges within the technical staff spectrum. With some organisations paying this role £38k (based on 2024 rates) annually.

Reporting To: Academy Principal / Chief Information Officer (CIO)













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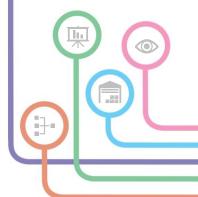
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Current and emerging UK and European legislation, emerging software development, and project management.
- Related Knowledge: Familiarity with educational technology trends, records management, student information systems, and risk assessment.
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and broader societal trends influencing the use of technology in schools.









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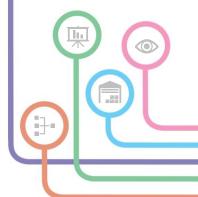
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

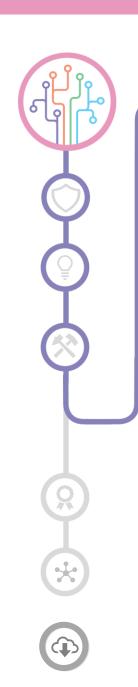
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Strong leadership, strategic thinking, analytical and problem-solving skills, effective communication skills, adaptability, and a collaborative mindset to work effectively within cross-functional teams.
- Specialist Skills: to inform and advise the controller (the trust), its employees, and any associated processors about their obligations to comply with the UK GDPR and other relevant data protection laws in a proactive and pragmatic way, to monitor compliance with data protection laws, including managing internal data protection activities, advise on data protection impact assessments; train staff and conduct internal audits; and to be the first point of contact for the Information Commissioner and for individuals whose data is processed (employees, pupils etc)
- Experience: Extensive experience in data protection, with a proven track record of successful implementation of complex data protection compliance solutions in large organisations.





Data Protection Officer







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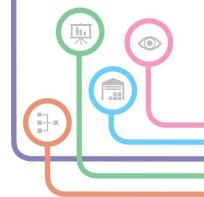
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

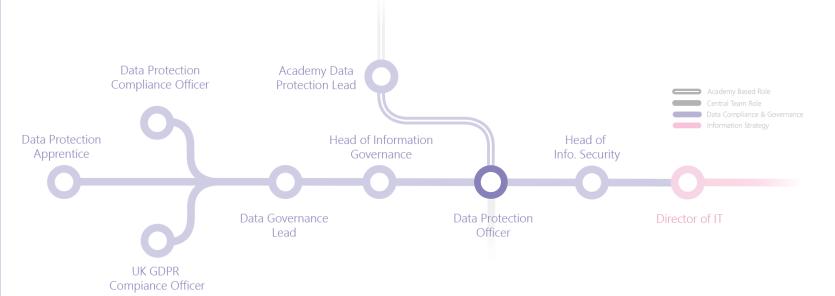
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Law, Risk Management, Internal Audit, Chief Information Security Officer (CISO), Chief Information Officer (CIO)
- Moving On: With experience and further specialisation, you might progress to roles such as Head of Cyber Security, or pursue leadership positions within educational institutions, local authority establishments or data privacy-focused organisations.
- With Experience: Head of Information Security or take on leadership roles within organisations focused on data privacy or cyber security and strategic planning.









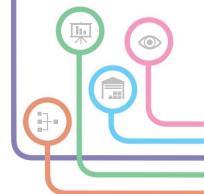
Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways



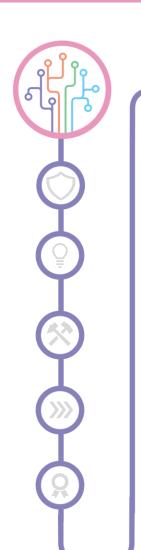
Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Data Protection Law, or a related field. Advanced degree preferred or significant relevant experience.
- BCS Practitioner certificate in data protection, practitioner certificate in Freedom of information, UK GDPR practitioner certificate, intermediate certificate in GDPR Practice, FOI intermediate certificate, CISMP, PCIRM, CISSP
- Proven experience in complex data protection scenarios.
- Strong understanding of data protection principles, practices, and compliance requirements.
- Proficiency in risk and control identification.
- Excellent communication, collaboration, and problem-solving skills.

Key roles and responsibilities:

- Monitoring the trust's data protection compliance
- Informing and advising on data protection implications
- Providing advice on DPIAs and monitoring their performance
- Acting as a point of contact for data subjects and the relevant supervisory authority (ICO)









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Data Governance Lead

Head of Information Governance

Data Protection Officer

Head of Info Security

Career Pathways

best practices in data protection.

Data Strategy Development:

Stakeholder Engagement:

Continuous Improvement:

data protection practices.

Collaborate with stakeholders across

departments to understand their data

protection needs and requirements.

• Align personal data initiatives with

organisational goals and priorities.

• Identify opportunities for process

improvement and optimisation within

• Stay updated on emerging trends and

- Take ownership of the development of the trust's data strategy and roadmap.
- Provide support to help implement systems that use personal data to drive innovation and improvement.

Roles that could be Included within job description:

Information Requests:

- Expert knowledge of FOI/EIR, data subject rights requests and other related legislation.
- Carry out internal reviews.
- · Liaise with regulatory bodies.
- Develop and implement information governance policies, procedures, and standards.

Data Security and Compliance:

- Provide expert advice on data security measures to protect sensitive information.
- Ensure compliance with data protection regulations, such as UK GDPR through development of a compliance programme.
- Ensure data protection compliance in procurement initiatives by inputting into specifications, assessing bids, developing data protection schedules in contracts, and implementing outputs of data protection impact assessments in contracts.

Data Analysis:

- Conduct analysis of evidence to extract insights and identify key risks relevant to the trust's objectives.
- Collaborate with stakeholders to understand their data needs and develop suitable KPIS and reports.

Information Governance:

- Define information governance framework, including roles, responsibilities, and decision-making processes.
- Ensure adherence to information governance policies and procedures.

Data Training and Support:

- Develop and provide training to staff members on data protection best practices and tools.
- Support with inductions and onboarding.
- Offer support and guidance on data protection-related queries and issues.
- Develop training materials and documentation as needed.













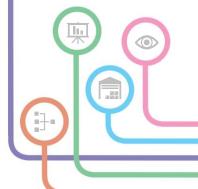
Funded by UK Government

Head of Information Security

Director of IT

Chief Information Officer





Working Life:

An introduction to this Specialism

As the Head of Information Security in a multi-academy trust, you're entrusted with safeguarding the organisation's digital assets and ensuring the confidentiality, integrity, and availability of sensitive information. Your role involves developing and implementing robust cybersecurity strategies, policies, and procedures to protect against cyber threats and ensure compliance with data protection regulations.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to protect sensitive data, maintain trust with stakeholders, and mitigate cyber risks that could disrupt operations or compromise student and staff privacy.
- Ownership: You take ownership of the trust's information security program, including risk assessments, security controls implementation, incident response planning, and security awareness training.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgment in assessing cybersecurity risks, prioritising security initiatives, and making strategic decisions to mitigate threats and vulnerabilities.
- Relationships: You collaborate closely with senior leadership, IT personnel, data protection officers, and external cybersecurity experts to align security initiatives with business objectives, communicate security risks, and implement effective security controls.
- Leadership: You provide strategic leadership and guidance to the information security team, fostering a culture of cybersecurity awareness, continuous improvement, and adherence to security best practices.
- Potential Job Titles: Chief Information Security Officer (CISO), Director of Information Security, Information Security Manager
- Pay Bands: Pay for Heads of Information Security in multi-academy trusts can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within upper salary ranges within the executive staff spectrum.

Reporting To: Director of IT or Chief Information Officer (CIO)















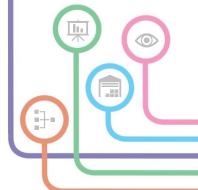
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Head of Information Security

Director of IT

Chief Information Officer

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Deep understanding of cybersecurity principles, threat landscape analysis, risk assessment methodologies, security frameworks (e.g., NIST, ISO 27001), and regulatory requirements (e.g., GDPR, DPA).
- Related Knowledge: Familiarity with network security, endpoint security, cloud security, encryption techniques, penetration testing, and security incident response procedures.
- Wider Knowledge: Awareness of emerging cybersecurity threats, industry trends, and best practices in cybersecurity governance, risk management, and compliance.









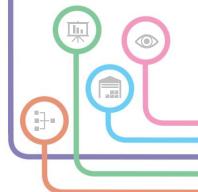
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Head of Information Security

Director of IT

Chief Information
Officer

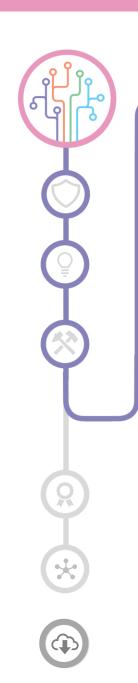
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Strong leadership, analytical and problem-solving skills, excellent communication and interpersonal skills, resilience under pressure, and a commitment to maintaining the highest standards of integrity and confidentiality.
- Specialist Skills: Expertise in cybersecurity technologies and tools, incident response planning and execution, security architecture design, security awareness training, and regulatory compliance.
- Experience: Extensive experience in cybersecurity roles, with a track record of successfully leading cybersecurity programs, managing security incidents, and implementing security controls in complex organisations.









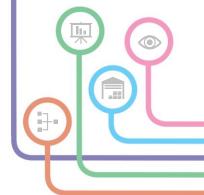
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Head of Information Security

Director of IT

Chief Information
Officer

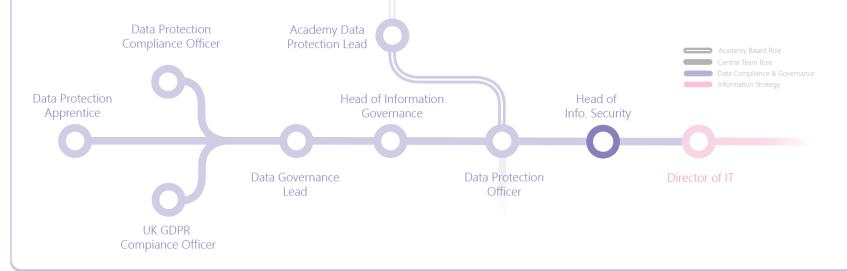
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Cybersecurity Management, Risk Management, Compliance Management
- Moving On: With experience and further training, you might progress to executive-level roles such as Chief Information Officer (CIO), Chief Technology Officer (CTO), or pursue opportunities in specialised areas such as cyber risk consulting or cybersecurity leadership.
- With Experience: You Might Progress Within the Specialism to Become: Chief Information Security Officer (CISO) in larger organisations, cybersecurity consultant, or take on leadership roles within cybersecurity teams or projects.







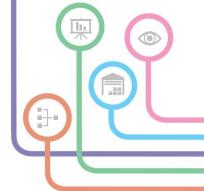


Head of Information Security

Director of IT

Chief Information Officer

Career Pathways

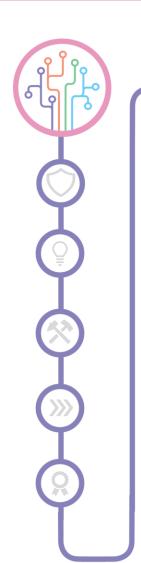


Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Relevant degrees: Degrees in cybersecurity, information security, computer science, or related fields.
- **Professional certifications:** Certified Information Systems Security Professional (CISSP), Certified Information Security Manager (CISM), Certified Ethical Hacker (CEH), or other relevant certifications in cybersecurity and information security management.







Head of Information Security

Data Compliance & Governance





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Head of Information Security

Director of IT

Chief Information Officer

Career Pathways



Roles that could be Included within job description:

Data Governance:

- Establish and maintain data governance policies, procedures, and standards within the academy to ensure the integrity, security, and quality of information assets.
- Define roles and responsibilities for data management and governance, including data stewards and data custodians.

Data Quality Assurance:

- Implement data quality checks and validation processes to ensure the accuracy, completeness, and consistency of data.
- Monitor data quality metrics and performance indicators to identify and address data quality issues.

Data Security and Compliance:

- Ensure compliance with data protection regulations, privacy laws, and organisational policies related to data management and security.
- Implement data security measures and controls to protect sensitive information from unauthorised access, disclosure, or misuse.

Information Lifecycle Management:

• Develop and implement policies and

procedures for the lifecycle management of information assets, including data acquisition, storage, retention, and disposal.

• Ensure adherence to data retention and disposal schedules and practices.

Data Access and Usage:

- Define data access and usage policies to govern access to information assets and ensure appropriate use of data.
- Establish access controls and permissions to restrict access to sensitive or confidential data as needed.

Stakeholder Engagement:

- Collaborate with stakeholders within the academy, including teachers, administrators, and support staff, to understand their information needs and requirements.
- Provide guidance and support to stakeholders on data-related matters, including data entry, retrieval, and analysis.

Data Reporting and Analysis:

• Support the development and delivery of reports, dashboards, and data visualisations to provide insights and support decision-making within the

academy.

• Conduct data analysis to identify trends, patterns, and opportunities for improvement.

Training and Education:

- Provide training and education to staff members on data management best practices, policies, and procedures.
- Raise awareness of data governance principles and promote a culture of data stewardship and accountability.

Risk Management:

- Identify and assess risks related to data management and governance within the academy and develop mitigation strategies to address them.
- Monitor and report on data-related risks and issues to senior management and stakeholders.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in data management and governance practices.
- Stay updated on emerging technologies, trends, and best practices in data management and governance.





Apprentice Data Technician Information Systems & Quality





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Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

Career Pathways



Working Life:

An introduction to this Specialism

The Data Technician Apprentice will undergo structured training and gain practical experience in various aspects of data management, analysis, and governance within the multi-academy trust. This role will involve working closely with experienced data professionals to learn essential skills and contribute to data-related initiatives.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Learning Impact: Your role will contribute to your understanding of how data informs educational practices and policies, laying the foundation for future responsibilities.
- Supporting Ownership: You'll assist in tasks related to data entry, validation, and documentation under the guidance of senior staff, gradually taking on more ownership as you gain experience.
- Observing Autonomy, Judgement, Decision-making: While initially observing, you'll have opportunities to provide input and assist in basic decision-making processes as you become familiar with data management procedures.
- Building Relationships: You'll interact with various stakeholders to understand their data needs, providing support in data retrieval and basic analysis.
- Learning Leadership: You'll learn from experienced colleagues, observing their leadership in promoting data-driven practices and fostering a culture of data literacy.
- Potential Job Titles: Trainee Data Officer, Data Management Assistant
- Pay Bands: Pay for trainee roles can vary widely, but it's typically an entry-level position within the administrative or support staff salary range. With some organisations paying this role £18k (based on 2024 rates) annually, starting from £18k to £22k depending on experience and location.

Reporting To: Academy Information Lead or Academy Principal









Apprentice Data Technician

Information Systems & Quality





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Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

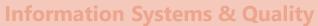
- Core Knowledge: Basic understanding of data management principles, data entry procedures, and familiarity with common data tools such as spreadsheets and databases.
- Related Knowledge: Awareness of data privacy regulations, educational terminology, and basic statistical concepts.
- Wider Knowledge: Understanding of the role of data in education, broader educational policies and practices, and the importance of data-driven decision-making.







Apprentice Data Technician







Funded by UK Government

Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Eagerness to learn, attention to detail, strong communication skills, adaptability, and a willingness to collaborate with colleagues.
- Specialist Skills: Basic computer literacy, proficiency in Microsoft Office suite (e.g., Excel, Word), organisational skills, and a willingness to learn new software tools.
- Experience: No prior experience is required, but any exposure to data entry, administrative roles, or educational environments would be beneficial.







Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information
Owner

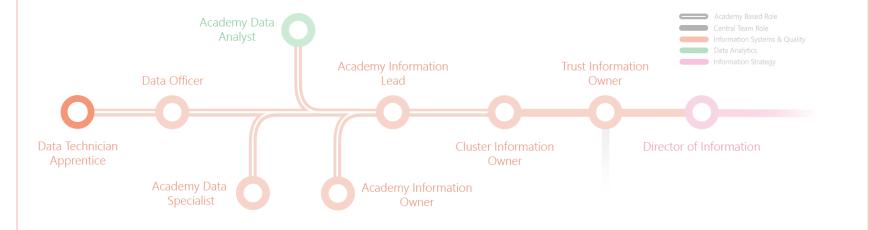
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Analysis, Education Administration, Information Management
- Moving On: With experience and further training, you might progress to roles such as Data Officer, Education Data Analyst, or pursue opportunities in related fields such as educational technology or administration.
- With Experience: You Might Progress Within the Specialism to Become: Data Manager, Data Analyst, or take on leadership roles within educational Organisations focused on data management and analysis.









Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

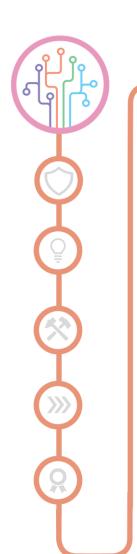
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- A-levels or equivalent qualifications in relevant subjects such as Mathematics, Computer Science, or Information Technology.
- Some basic understanding of data management concepts and principles preferred.
- Strong analytical, problem-solving, and communication skills.
- Eagerness to learn and develop skills in the field of data management and analytics.





Apprentice Data Technician

Information Systems & Quality





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Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

Career Pathways



Roles that could be Included within job description:

Data Entry and Validation:

- •Assist in data entry tasks, ensuring the accuracy and completeness of data entered systems and databases.
- •Learn data validation techniques and quality assurance measures to identify and resolve data discrepancies.

Data Management:

- •Learn to manage and maintain data repositories, databases, and data warehouses under the guidance of senior data professionals.
- •Gain hands-on experience in ensuring data integrity, security, and availability.

Data Reporting and Analysis:

- •Support the generation of reports, dashboards, and data visualisations to communicate data findings and insights.
- •Learn basic data analysis techniques to identify trends, patterns, and opportunities for improvement.

Data Governance and Compliance:

•Gain understanding of data governance frameworks and procedures to ensure compliance with regulatory requirements and Organisational policies.

•Assist in implementing data governance measures to govern data access, usage, and sharing.

Documentation and Training:

- •Learn to document data management processes, procedures, and standards to ensure consistency and transparency.
- •Participate in training sessions to develop skills and knowledge in data management best practices and protocols.

Stakeholder Engagement:

- •Collaborate with stakeholders across departments to understand their data needs and requirements.
- •Gain experience in providing guidance and support to stakeholders on data-related matters.

Data Privacy and Security:

- •Learn about data privacy and security measures to protect sensitive data from unauthorised access, disclosure, or misuse.
- •Understand the importance of data protection regulations and compliance

requirements such as GDPR.

Technical Support:

- •Provide basic technical support and assistance to end-users on data tools, systems, and platforms.
- •Learn to troubleshoot data-related issues and escalate for resolution when necessary.

Continuous Learning:

- •Actively participate in structured training programs and on-the-job learning opportunities to develop skills and knowledge in data management and analysis.
- •Stay updated on emerging technologies and best practices in data-related fields.

Professional Development:

- •Take advantage of mentorship and guidance from experienced data professionals to enhance learning and career development.
- •Seek feedback and opportunities for growth to progress in the role and advance in the field of data management and analytics.





















Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information
Owner

Career Pathways



Working Life:

An introduction to this Specialism

The Data Officer will be responsible for managing and maintaining data assets, ensuring data quality and integrity, and supporting data-related initiatives within the multi-academy trust. This role will involve working closely with stakeholders to understand data requirements, implement data governance policies, and facilitate data-driven decision-making.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the school's ability to make data-driven decisions, identify areas for improvement, and measure progress towards educational goals.
- Ownership: You take ownership of the school's data assets, ensuring their integrity, security, and accessibility for stakeholders.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in designing data management systems, conducting analyses, and making recommendations based on insights derived from data.
- Relationships: You collaborate closely with school administrators, teachers, IT personnel, and external stakeholders to understand data needs, communicate findings, and drive data-driven initiatives.
- Leadership: You provide leadership in promoting data literacy, fostering a culture of evidence-based decision-making, and advocating for the strategic use of data across the school community.
- Potential Job Titles: Data Manager, School Data Coordinator, Data Governance Specialist, Education Data Analyst
- Pay Bands: Pay bands for Data Officers in schools can vary depending on factors such as location, experience, and qualifications, but typically fall within the administrative or managerial salary range. With some organisations paying this role £27k (based on 2024 rates) annually.

Reporting To: Academy Principal







Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of data management principles, data governance, data privacy regulations (e.g., GDPR), and educational data systems.
- Related Knowledge: Familiarity with statistical analysis, data visualisation tools, database management, and educational policies and practices.
- Wider Knowledge: Knowledge of educational technology trends, pedagogical approaches, and broader societal issues impacting education, such as equity and inclusion.







Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information
Owner

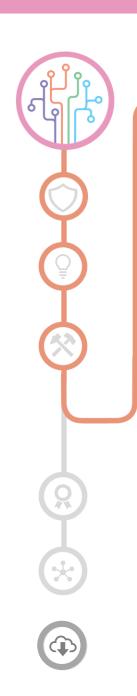
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Attention to detail, analytical mindset, communication skills, adaptability, and ability to work collaboratively in a multidisciplinary environment.
- Specialist Skills: Proficiency in data analysis software (e.g., Excel, SQL, Tableau), database management systems, data modelling, and experience with educational data systems (e.g., SIMs, Arbor).
- Experience: Previous experience in data management, analysis, or educational administration is beneficial, along with a strong understanding of the educational landscape and its data needs.
- Moving On: What Other Roles Might You Progress to from This Specialism?
- Linked Specialisms: Data Analytics, Education Administration, Information Management







Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

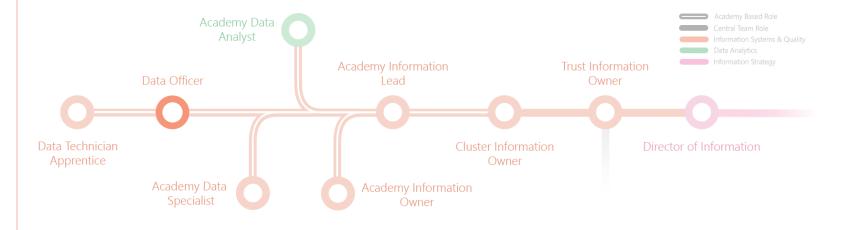
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

• With Experience: Data Director, Chief Information Officer (CIO), or take on leadership roles within educational organisations focused on data-driven decision-making.









Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

Career Pathways

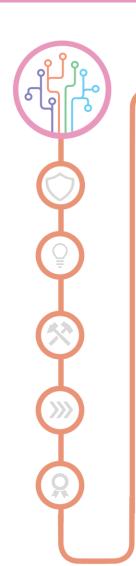


Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Data Science, Information Systems, Computer Science, or a related field.
- Proven experience in data management, analysis, or a related role.
- Strong understanding of data management principles, practices, and technologies.
- Knowledge of data protection regulations and compliance requirements.
- Proficiency in data analysis tools and techniques.
- Excellent communication, collaboration, and problem-solving skills.







Data Officer

Information Systems & Quality





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Data Technician Apprentice

Data Officer

Academy Information Lead

Cluster Information Owner

Career Pathways



Roles that could be Included within job description:

Data Management:

- Oversee the collection, storage, and organisation of data from various sources within the trust.
- Develop and implement data management policies, procedures, and standards.

Data Quality Assurance:

- Implement processes for data quality assessment, cleansing, and improvement.
- Ensure data accuracy, completeness, and consistency across databases and systems.

Data Security and Compliance:

- Establish and enforce data security measures to protect sensitive information.
- Ensure compliance with data protection regulations, such as GDPR.

Data Analysis:

- Conduct data analysis to extract insights and identify trends relevant to the trust's objectives.
- Generate reports and visualisations to communicate data findings effectively.

Data Governance:

- Define data governance framework, including roles, responsibilities, and decision-making processes.
- Ensure adherence to data governance policies and procedures.

Data Integration:

- Integrate data from various sources to create unified datasets for analysis and reporting.
- Develop and maintain data integration processes and workflows.

Data Training and Support:

- Provide training to staff members on data management best practices and tools.
- Offer support and guidance on datarelated queries and issues.

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data needs and requirements.
- Align data initiatives with organisational goals and priorities.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation within data management practices.
- Stay updated on emerging trends and best practices in data management.

Data Strategy Development:

- Contribute to the development of the trust's data strategy and roadmap.
- Identify strategic opportunities for leveraging data to drive innovation and improvement.







Academy Data Specialist Information Systems & Quality





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Academy Data Specialist

Academy Information Lead

Cluster Information Owner



Career Pathways



Working Life:

An introduction to this Specialism

The Data Specialist will be responsible for managing and analysing data to support decision-making, operational efficiency, and strategic initiatives within the multi-academy trust. This role will involve working closely with stakeholders to understand data requirements, ensuring data quality and integrity, and providing insights to drive continuous improvement.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the school's ability to make informed decisions, track progress, and implement targeted interventions to support student success.
- Ownership: You take full ownership of the school's data assets, ensuring their accuracy, security, and accessibility.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in designing data collection processes, conducting analyses, and making recommendations based on data insights.
- Relationships: You collaborate closely with school leadership, teachers, and other stakeholders to identify data needs, provide support, and communicate findings effectively.
- Leadership: You provide leadership in promoting a culture of data-driven decision-making, fostering data literacy among staff, and driving strategic initiatives to optimise data usage.
- Potential Job Titles: Data Specialist, Education Data Analyst, Data Management Coordinator
- Pay Bands: Pay for Data Specialists can vary based on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to higher salary ranges within the administrative or technical staff spectrum.

Reporting To: Academy Principal







Academy Data Specialist Information Systems & Quality



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Advanced understanding of data management principles, statistical analysis, data visualisation techniques, and proficiency in relevant software tools.
- Related Knowledge: Knowledge of educational policies and practices, familiarity with student information systems learning management systems, and assessment tools.
- Wider Knowledge: Awareness of emerging trends in educational technology, pedagogical approaches, and broader societal factors influencing education.



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Academy Data Specialist

Academy Information Lead

Cluster Information Owner

Career Pathways







Academy Data Specialist

Information Systems & Quality





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Academy Data Specialist

Academy Information Lead

Cluster Information
Owner

Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, attention to detail, strong communication and presentation skills, adaptability, and the ability to work collaboratively in a multidisciplinary environment.
- Specialist Skills: Proficiency in data analysis software (e.g., SQL, R, Python), data visualisation tools (e.g., Tableau, Power BI), database management, and experience with educational data systems.
- Experience: Previous experience in data analysis, preferably within an educational or related context, along with a track record of driving data-driven initiatives and delivering actionable insights.







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Academy Data Specialist

Academy Information Lead

Cluster Information Owner

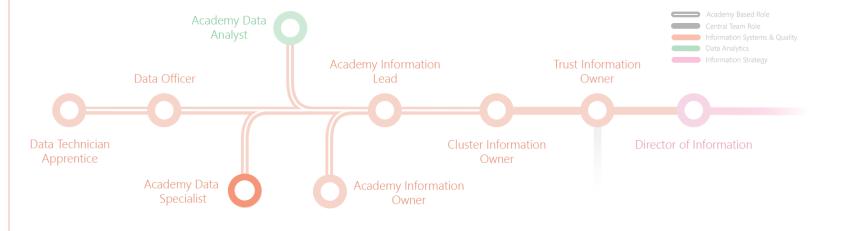
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Science, Education Administration, Information Management
- Moving On: With experience and further specialisation, you might progress to roles such as Data Manager, Data Scientist, Education Researcher, or pursue leadership positions within educational institutions or data-focused organisations.
- With Experience: Head of Data, Trust Data Officer, or take on leadership roles within educational organisations focused on data management, analysis, and strategic planning.









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Academy Data Specialist

Academy Information Lead

Cluster Information Owner

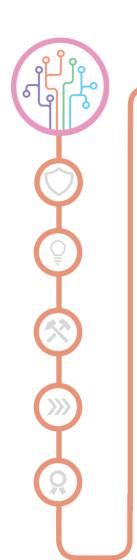
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Data Science, Information Systems, Computer Science, or a related field.
- Proven experience in data management, analysis, or a related field.
- Strong analytical and problem-solving skills, with proficiency in data analysis tools and techniques.
- Knowledge of data governance principles and data protection regulations.
- Experience with data visualisation tools and database management systems.
- Excellent communication and collaboration skills.





Academy Data Specialist

Information Systems & Quality





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Academy Data Specialist

Academy Information Lead

Cluster Information Owner

Career Pathways



Roles that could be Included within job description:

Data Management:

- Manage the collection, storage, and organisation of data from various sources within the trust, ensuring data quality and integrity.
- Develop and maintain data standards, policies, and procedures to govern data management practices.

Data Analysis:

- Conduct data analysis to identify trends, patterns, and insights that can inform strategic decision-making and improve organisational effectiveness.
- Generate reports and visualisations to communicate data findings to stakeholders

Data Security and Compliance:

- Implement and maintain data security measures to protect sensitive information and ensure compliance with data protection regulations, such as GDPR.
- Conduct regular audits and risk assessments to assess data security risks and mitigate potential vulnerabilities.

Data Integration:

- Integrate data from disparate sources to create unified datasets for analysis and reporting purposes.
- Work with IT teams to develop and maintain data integration processes and tools.

Data Governance:

- Establish and enforce data governance policies and procedures to ensure data quality, consistency, and accessibility.
- Collaborate with stakeholders to define data governance requirements and standards.

Data Training and Support:

- Provide training and support to staff members on data management best practices, tools, and techniques.
- Serve as a resource for data-related inquiries and issues within the trust.

Data Strategy Development:

• Contribute to the development of the trust's data strategy, aligning data initiatives with organisational goals and objectives.

• Identify opportunities for leveraging data to drive innovation and improvement within the trust.

Continuous Improvement:

- Stay informed about emerging trends and best practices in data management and analysis.
- Identify opportunities for process improvement and optimisation within the data management function.





















Funded by UK Government

Academy Information Lead

Cluster Information Owner

Trust Information Owner

Career Pathways



Working Life:

An introduction to this Specialism

The Information Systems & Analysis Specialist will be responsible for managing and optimising information systems and conducting data analysis within the multi-academy trust. This role will involve ensuring the effectiveness, security, and integrity of information systems, as well as providing insightful data analysis to inform strategic decision-making.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the school's ability to leverage technology effectively, streamline workflows, and improve access to information for stakeholders.
- Ownership: You take ownership of information systems projects, from requirements gathering and analysis to implementation, testing, and maintenance.
- **Autonomy, Judgement, Decision-making:** You exercise autonomy and judgement in selecting appropriate technologies, defining system architectures, and prioritising tasks based on organisational needs.
- Relationships: You collaborate closely with educators, administrators, IT personnel, and external vendors to identify requirements, evaluate solutions, and ensure alignment with educational goals.
- Leadership: You provide leadership in promoting best practices in information systems management, fostering a culture of innovation and continuous improvement, and advocating for the strategic use of technology across the school community.
- Potential Job Titles: Information Systems Analyst, Education Technology Specialist, Systems Integration Manager
- Pay Bands: Pay for Academy Information Lead can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £35k (based on 2024 rates) annually.

Reporting To: Academy Principal





Academy Information Lead

Information Systems & Quality





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Academy Information Lead

Cluster Information Owner

Trust Information
Owner

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of information systems principles, database management, system analysis and design, software development methodologies, and project management.
- Related Knowledge: Familiarity with educational technology trends, learning management systems, student information systems, and data privacy regulations (e.g., GDPR).
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and broader societal trends influencing the use of technology in schools.





Academy Information Lead

Information Systems & Quality





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Academy Information Lead

Cluster Information Owner

Trust Information Owner

Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, problem-solving skills, attention to detail, strong communication and collaboration skills, and the ability to manage multiple projects simultaneously.
- Specialist Skills: Proficiency in database management systems (e.g., SQL Server, MySQL), programming languages (e.g., Python, JavaScript), system analysis and design tools (e.g., UML, BPMN), and project management software (e.g., Jira, Trello).
- Experience: Previous experience in systems analysis, software development, or IT project management, preferably within an educational or related context, along with a track record of successful projects and implementations.







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Academy Information Lead

Cluster Information
Owner

Trust Information
Owner

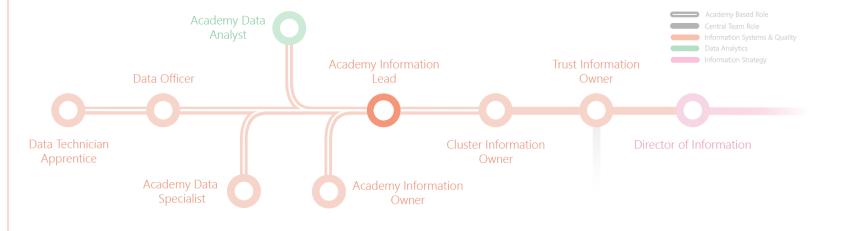
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Information Technology (IT) Management, Education Administration, Business Analyst
- Moving On: With experience and further specialisation, you might progress to roles such as IT Manager, Technology Director, Business Analyst, or pursue leadership positions within educational institutions or technology-focused organisations.
- With Experience: Systems Integration Manager, Chief Information Officer (CIO), or take on leadership roles within educational organisations focused on technology infrastructure and strategic planning.









Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Information Systems, Computer Science, or a related field. Master's degree is a plus.
- Proven experience in managing information systems and conducting data analysis, preferably in an educational setting.
- Strong analytical and problem-solving skills, with proficiency in data analysis tools and languages (e.g., SQL, Python, R).
- Knowledge of information security best practices and data protection regulations.
- Experience with student information systems, learning management systems, and other educational technologies.
- Excellent communication and collaboration skills.



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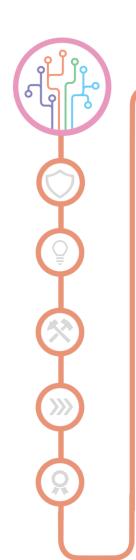
Academy Information Lead

Cluster Information Owner

Trust Information
Owner









Academy Information Lead

Information Systems & Quality





Funded by UK Government

Academy Information Lead

Cluster Information
Owner

Trust Information
Owner





Roles that could be Included within job description:

Information Systems Management:

- Oversee and manage the information systems within the trust, including student information systems, learning management systems, and other educational technologies.
- Ensure the availability, security, and optimal functionality of information systems, troubleshooting issues and coordinating with technical support as needed.

Data Analysis and Reporting:

- Conduct data analysis to extract meaningful insights from various datasets, providing reports and recommendations to support educational and operational decision-making.
- Collaborate with stakeholders to understand their data needs and develop customised reports and dashboards. Information Security and Compliance:
- Implement and maintain robust information security measures, ensuring compliance with data protection regulations, such as GDPR, and safeguarding sensitive information.
- Conduct regular audits to assess the

security and integrity of information systems.

Database Management:

- Manage databases and data repositories, ensuring efficient storage, retrieval, and backup processes.
- Implement data quality checks and procedures to maintain the accuracy and reliability of stored information.

User Training and Support:

- Provide training and support to staff members on the effective use of information systems, ensuring that endusers can maximise the functionality of available tools.
- Develop training materials and documentation as needed.

Collaboration with IT Teams:

- Collaborate with IT teams to implement updates, patches, and system upgrades to maintain optimal performance.
- Work closely with technical teams to address any integration needs or technical challenges related to information systems.

Strategic Planning:

- Contribute to the development of the trust's strategic plans by providing insights derived from data analysis.
- Collaborate with leadership to align information systems and analysis with organisational goals.

Continuous Improvement:

- Identify opportunities for process improvement, automation, and efficiency gains within information systems and data analysis processes.
- Stay informed about emerging technologies and best practices in educational information systems.

















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Academy Information
Owner

Cluster Information Owner

Trust Information
Owner

Career Pathways



Working Life:

An introduction to this Specialism

The Academy Information Owner will be responsible for overseeing the management and governance of information assets within their assigned academy or academies within the multi-academy trust. This role will involve ensuring data quality, integrity, and security, as well as promoting data-driven decision-making and compliance with relevant regulations and policies.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Learning Impact: Your role directly influences the effectiveness of data management practices and the ability of academies to leverage data for educational insights and decision-making.
- Supporting Ownership: You take ownership of data governance processes within individual academies, including data collection, storage, sharing, and usage policies.
- Observing Autonomy, Judgement, Decision-making: You exercise autonomy and judgment in defining data governance strategies, policies, and procedures tailored to the specific needs and regulatory requirements of each academy.
- **Building Relationships:** You establish and maintain effective relationships with academy leaders, administrators, and data stakeholders to understand data requirements, provide guidance on data management best practices, and support data-driven initiatives.
- Learning Leadership: You provide leadership and guidance to academy staff on data governance principles, data protection regulations, and best practices for ensuring data quality, integrity, and security.
- Potential Job Titles: Academy Data Manager, Data Governance Lead, Data Protection Officer (DPO)
- Pay Bands: With some organisations paying this role an SLT allowance.

Reporting To: Academy Principal





Information Systems & Quality





Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of data protection regulations (e.g., GDPR, DPA), data governance frameworks, data management principles, and data security practices.
- Related Knowledge: Familiarity with educational data standards, information management systems, and technologies used for data collection, storage, and analysis.
- Wider Knowledge: Awareness of educational policies and practices, emerging trends in data governance and management, and the broader implications of data use in education.



Academy Information Owner

Cluster Information Owner

Trust Information Owner









Information Systems & Quality





Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Attention to detail, strong communication skills, ability to build relationships and influence stakeholders, integrity, and discretion when handling sensitive data.
- Specialist Skills: Knowledge of data governance tools and methodologies, experience in developing and implementing data policies and procedures, and proficiency in data protection compliance.
- Experience: Prior experience in data management, data governance, or related roles, preferably within the education sector, along with a demonstrated understanding of data protection regulations and best practices.



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Information Systems & Quality





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Apprentice

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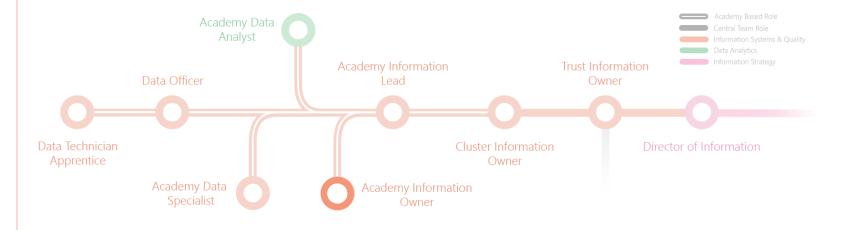
Career Pathways

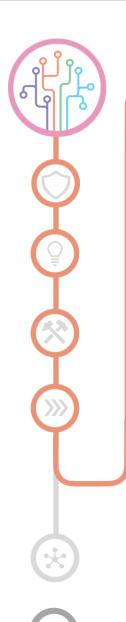


Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Governance, Data Protection, Compliance Management
- Moving On: With experience and further training, you might progress to roles such as Data Protection Officer (DPO), Data Governance Manager, or pursue opportunities in broader compliance management or educational leadership positions.
- With Experience: You Might Progress Within the Specialism to Become: Chief Data Officer (CDO), Chief Information Security Officer (CISO), or take on leadership roles within data governance teams or projects.





Academy Information Owner Information Systems & Quality



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Cluster Information Owner

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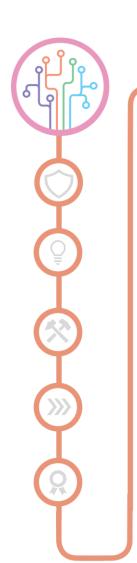
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Information Management, Data Science, or a related field.
- Proven experience in data management, data governance, or information management roles.
- Strong understanding of data governance principles, practices, and methodologies.
- Excellent communication, problem-solving, and stakeholder management skills.





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• Career Pathways



Roles that could be Included within job description:

Data Governance:

- Establish and maintain data governance policies, procedures, and standards within the academy to ensure the integrity, security, and quality of information assets.
- Define roles and responsibilities for data management and governance, including data stewards and data custodians.

Data Quality Assurance:

- Implement data quality checks and validation processes to ensure the accuracy, completeness, and consistency of data
- Monitor data quality metrics and performance indicators to identify and address data quality issues.

Data Security and Compliance:

- Ensure compliance with data protection regulations, privacy laws, and organisational policies related to data management and security.
- Implement data security measures and controls to protect sensitive information from unauthorised access, disclosure, or misuse.

Information Lifecycle Management:

• Develop and implement policies and

- procedures for the lifecycle management of information assets, including data acquisition, storage, retention, and disposal.
- Ensure adherence to data retention and disposal schedules and practices.

Data Access and Usage:

- Define data access and usage policies to govern access to information assets and ensure appropriate use of data.
- Establish access controls and permissions to restrict access to sensitive or confidential data as needed.

Stakeholder Engagement:

- Collaborate with stakeholders within the academy, including teachers, administrators, and support staff, to understand their information needs and requirements.
- Provide guidance and support to stakeholders on data-related matters, including data entry, retrieval, and analysis.

Data Reporting and Analysis:

• Support the development and delivery of reports, dashboards, and data visualisations to provide insights and

support decision-making within the academy.

• Conduct data analysis to identify trends, patterns, and opportunities for improvement.

Training and Education:

- Provide training and education to staff members on data management best practices, policies, and procedures.
- Raise awareness of data governance principles and promote a culture of data stewardship and accountability.

Risk Management:

- Identify and assess risks related to data management and governance within the academy and develop mitigation strategies to address them.
- Monitor and report on data-related risks and issues to senior management and stakeholders.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in data management and governance practices.
- Stay updated on emerging technologies, trends, and best practices in data management and governance.







Information Systems & Quality





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Academy Information Lead

Cluster Information
Owner

Trust Information
Owner



Career Pathways



Working Life:

An introduction to this Specialism

The Cluster Information Owner will be responsible for managing and optimising information systems and conducting data analysis within the multi-academy trust or cluster of academies. This role will involve ensuring the effectiveness, security, and integrity of information systems, as well as providing insightful data analysis to inform strategic decision-making.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the efficiency, effectiveness, and security of information systems across the trust, enabling better decision-making and operational excellence.
- Ownership: You take ownership of information systems projects and initiatives, ensuring they meet the trust's needs and align with its strategic objectives.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in analysing system requirements, selecting technologies, and making recommendations to trust leadership.
- Relationships: You collaborate closely with school administrators, IT personnel, and external vendors to assess needs, deploy solutions, and provide ongoing support and training.
- Leadership: You provide leadership in promoting best practices in information systems management, fostering collaboration and knowledge-sharing among trust schools, and driving continuous improvement efforts.
- Potential Job Titles: Trust Information Systems Analyst, Trust IT Manager, Systems Integration Specialist
- Pay Bands: Pay for Cluster Information Owner can vary depending on factors such as experience, qualifications, and the size and scope of the trust, but typically fall within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £40k (based on 2024 rates) annually.

Reporting To: Director of Information or Chief Information Officer









Information Systems & Quality





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Academy Information Lead

Cluster Information
Owner

Trust Information
Owner

(Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of information systems principles, network infrastructure, cybersecurity, database management, and project management.
- Related Knowledge: Familiarity with educational technology trends, learning management systems, student information systems, and data privacy regulations (e.g., GDPR).
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and best practices in IT governance and risk management.





Information Systems & Quality





Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, problem-solving skills, strong communication and collaboration skills, adaptability, and the ability to manage projects across multiple sites.
- Specialist Skills: Proficiency in network administration, cybersecurity practices, database management systems, project management methodologies, and IT service management frameworks.
- Experience: Previous experience in IT management, systems analysis, or project management, preferably within an educational or multi-site organisation, along with a track record of successful implementations and stakeholder engagement.



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Academy Information Lead

Cluster Information Owner

Trust Information
Owner













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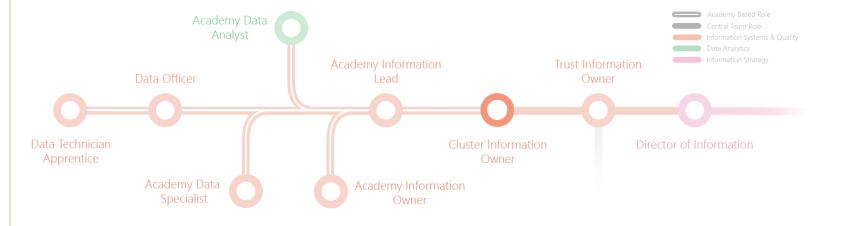
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: IT Management, Education Administration, Systems Integration
- Moving On: With experience and further specialisation, you might progress to roles such as IT Director, Chief Information Officer (CIO), or pursue leadership positions within educational trusts or technology-focused organisations.
- With Experience: Trust IT Director, Chief Technology Officer, or take on leadership roles overseeing information systems strategy and governance within educational trusts or multi-site organisations.









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Academy Information Lead

Cluster Information Owner

Trust Information
Owner

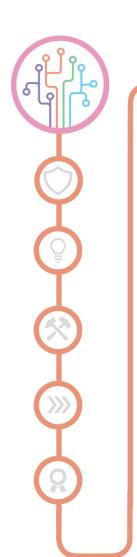
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Information Systems, Computer Science, or a related field. Master's degree is a plus.
- Proven experience in managing information systems and conducting data analysis, preferably in an educational setting.
- Strong analytical and problem-solving skills, with proficiency in data analysis tools and languages (e.g., SQL, Python, R).
- Knowledge of information security best practices and data protection regulations.
- Experience with student information systems, learning management systems, and other educational technologies.
- Excellent communication and collaboration skills.





Information Systems & Quality





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Academy Information Lead

Cluster Information Owner

Trust Information
Owner

Career Pathways



Roles that could be Included within job description:

Information Systems Management:

- Oversee and manage the information systems within the cluster, including student information systems, learning management systems, and other educational technologies.
- Ensure the availability, security, and optimal functionality of information systems, troubleshooting issues and coordinating with technical support as needed.

Data Analysis and Reporting:

- Conduct data analysis to extract meaningful insights from various datasets, providing reports and recommendations to support educational and operational decision-making.
- Collaborate with stakeholders to understand their data needs and develop customised reports and dashboards.

Information Security and Compliance:

• Implement and maintain robust information security measure's, ensuring compliance with data protection regulations, such as GDPR, and safeguarding sensitive information.

• Conduct regular audits to assess the security and integrity of information systems.

Database Management:

- Manage databases and data repositories, ensuring efficient storage, retrieval, and backup processes.
- Implement data quality checks and procedures to maintain the accuracy and reliability of stored information.

User Training and Support:

- Provide training and support to staff members on the effective use of information systems, ensuring that endusers can maximise the functionality of available tools.
- Develop training materials and documentation as needed

Collaboration with IT Teams:

- Collaborate with IT teams to implement updates, patches, and system upgrades to maintain optimal performance.
- Work closely with technical teams to address any integration needs or technical challenges related to

information systems.

Strategic Planning:

- Contribute to the development of the cluster's strategic plans by providing insights derived from data analysis.
- Collaborate with leadership to align information systems and analysis with organisational goals.

Continuous Improvement:

- Identify opportunities for process improvement, automation, and efficiency gains within information systems and data analysis processes.
- Stay informed about emerging technologies and best practices in educational information systems.



















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Trust Information Owner

Director of Information

Chief Information Officer

Career Pathways



Working Life:

An introduction to this Specialism

The Trust Information Owner will be responsible for managing and optimising information systems and conducting data analysis within the multi-academy trust or cluster of academies. This role will involve ensuring the effectiveness, security, and integrity of information systems, as well as providing insightful data analysis to inform strategic decision-making.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the efficiency, effectiveness, and security of information systems across the trust, enabling better decision-making and operational excellence.
- Ownership: You take ownership of information systems projects and initiatives, ensuring they meet the trust's needs and align with its strategic objectives.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in analysing system requirements, selecting technologies, and making recommendations to trust leadership.
- Relationships: You collaborate closely with school administrators, IT personnel, and external vendors to assess needs, deploy solutions, and provide ongoing support and training.
- Leadership: You provide leadership in promoting best practices in information systems management, fostering collaboration and knowledge-sharing among trust schools, and driving continuous improvement efforts.
- Potential Job Titles: Trust Information Systems Analyst, Trust IT Manager, Systems Integration Specialist
- Pay Bands: Pay for Trust Information Owner can vary depending on factors such as experience, qualifications, and the size and scope of the trust, but typically fall within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £45k (based on 2024 rates) annually.
- Reporting To: Director of Information or Chief Information Officer





Trust Information Owner

Information Systems & Quality





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Trust Information Owner

Director of Information

Chief Information Officer

Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of information systems principles, network infrastructure, cybersecurity, database management, and project management.
- Related Knowledge: Familiarity with educational technology trends, learning management systems, student information systems, and data privacy regulations (e.g., GDPR).
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and best practices in IT governance and risk management.







Trust Information Owner

Information Systems & Quality





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Trust Information Owner

Director of Information

Chief Information Officer

Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, problem-solving skills, strong communication and collaboration skills, adaptability, and the ability to manage projects across multiple sites.
- Specialist Skills: Proficiency in network administration, cybersecurity practices, database management systems, project management methodologies, and IT service management frameworks.
- **Experience:** Previous experience in IT management, systems analysis, or project management, preferably within an educational or multi-site organisation, along with a track record of successful implementations and stakeholder engagement.









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Trust Information Owner

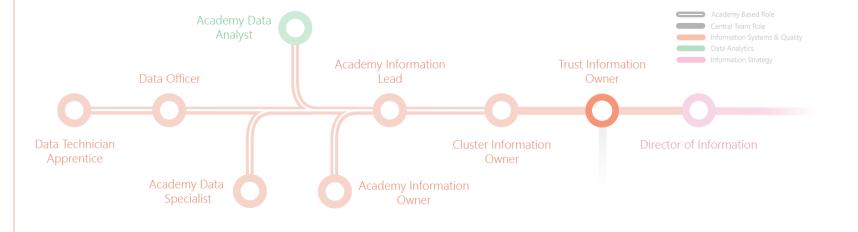
Director of Information

Chief Information Officer

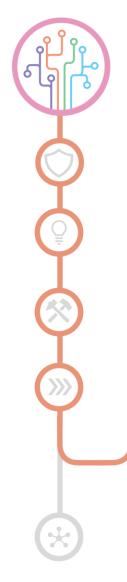
Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: IT Management, Education Administration, Systems Integration
- Moving On: With experience and further specialisation, you might progress to roles such as IT Director, Chief Information Officer (CIO), or pursue leadership positions within educational trusts or technology-focused organisations.
- With Experience: Trust IT Director, Chief Technology Officer, or take on leadership roles overseeing information systems strategy and governance within educational trusts or multi-site organisations.











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Trust Information Owner

Director of Information

Chief Information Officer

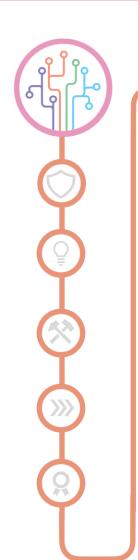
Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Information Systems, Computer Science, or a related field. Master's degree is a plus.
- Proven experience in managing information systems and conducting data analysis, preferably in an educational setting.
- Strong analytical and problem-solving skills, with proficiency in data analysis tools and languages (e.g., SQL, Python, R).
- Knowledge of information security best practices and data protection regulations.
- Experience with student information systems, learning management systems, and other educational technologies.
- Excellent communication and collaboration skills.









Trust Information Owner

Information Systems & Quality





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Trust Information Owner

Director of Information

Chief Information Officer



Roles that could be Included within job description:

Information Systems Management:

- Oversee and manage the information systems within the cluster, including student information systems, learning management systems, and other educational technologies.
- Ensure the availability, security, and optimal functionality of information systems, troubleshooting issues and coordinating with technical support as needed.

Data Analysis and Reporting:

- Conduct data analysis to extract meaningful insights from various datasets, providing reports and recommendations to support educational and operational decision-making.
- Collaborate with stakeholders to understand their data needs and develop customised reports and dashboards.

Information Security and Compliance:

• Implement and maintain robust information security measures, ensuring compliance with data protection regulations, such as GDPR, and safeguarding sensitive information.

• Conduct regular audits to assess the security and integrity of information

Database Management:

- Manage databases and data repositories, ensuring efficient storage, retrieval, and backup processes.
- Implement data quality checks and procedures to maintain the accuracy and reliability of stored information.

User Training and Support:

- Provide training and support to staff members on the effective use of information systems, ensuring that endusers can maximise the functionality of available tools.
- Develop training materials and documentation as needed

Collaboration with IT Teams:

- Collaborate with IT teams to implement updates, patches, and system upgrades to maintain optimal performance.
- Work closely with technical teams to address any integration needs or technical challenges related to

information systems.

Strategic Planning:

- Contribute to the development of the cluster's strategic plans by providing insights derived from data analysis.
- Collaborate with leadership to align information systems and analysis with organisational goals.

Continuous Improvement:

- Identify opportunities for process improvement, automation, and efficiency gains within information systems and data analysis processes.
- Stay informed about emerging technologies and best practices in educational information systems.











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Data Analyst Apprentice

Cluster Data Analyst

Trust Data Analyst

Head of Data Insights

Career Pathways



Working Life:

An introduction to this Specialism

The Data Analyst Apprentice will undergo structured training and development to gain skills and experience in supporting the development and maintenance of data infrastructure, systems, and processes within the multi-academy trust. This role will involve learning data analysis techniques, assisting in data development tasks, and collaborating with stakeholders to deliver data solutions that support organisational objectives.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Learning Impact: Your role contributes to your understanding of how data fuels trust growth and drives strategic decision-making.
- **Supporting Ownership:** You'll assist in tasks related to data collection, preprocessing, and analysis under the guidance of senior staff, gradually taking on more responsibility as you gain experience.
- **Observing Autonomy, Judgement, Decision-making:** While initially observing, you'll have opportunities to provide input and assist in basic decision-making processes related to data development projects.
- **Building Relationships:** You'll interact with various stakeholders to understand data needs, collaborate on projects, and communicate findings effectively.
- **Learning Leadership:** You'll learn from experienced colleagues, observing their leadership in driving data development initiatives and fostering a culture of data-driven innovation.
- Potential Job Titles: Trainee Data Analyst, Data Development Assistant, Junior Data Developer
- Pay Bands: Pay for trainee roles can vary widely, but it is typically an entry-level position within the technical or analytical staff salary range. With some organisations paying this role £18k (based on 2024 rates) annually, starting from £18k to £22k depending on experience and location.
- Reporting to: Trust Data Analyst or Head of Data Insights













Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Basic understanding of data management principles, data preprocessing techniques, and familiarity with common data analysis tools and programming languages.
- Related Knowledge: Awareness of database management systems, data visualisation techniques, and data governance best practices.
- Wider Knowledge: Understanding of business processes, industry trends, and the role of data in driving organisational success.



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Data Analyst Apprentice

Cluster Data Analyst

Trust Data Analyst

Head of Data Insights













What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Curiosity, attention to detail, analytical mindset, strong communication skills, adaptability, and a willingness to learn and collaborate.
- Specialist Skills: Basic proficiency in programming languages (e.g., SQL, Python), data manipulation tools (e.g., Excel, Pandas), and data visualisation software (e.g., Tableau, Power BI).
- Experience: No prior experience is required, but any exposure to data analysis, programming, or database management would be beneficial.



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Data Analyst Apprentice

Cluster Data Analyst

Trust Data Analyst

Head of Data Insights







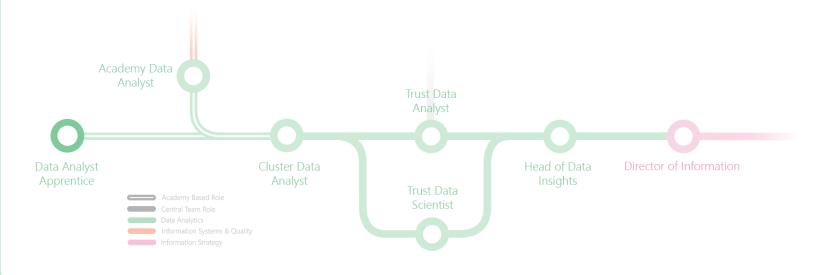






What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Analysis, Data Science, Database Development
- Moving On: With experience and further training, you might progress to roles such as Data Analyst, Data Developer, Database Administrator, or pursue opportunities in related fields such as data engineering or business intelligence.
- With Experience: Senior Data Analyst, Data Engineer, or take on leadership roles within data development teams or projects.





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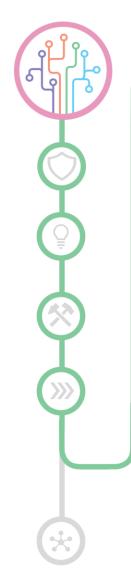
Data Analyst Apprentice

Cluster Data Analyst

Trust Data Analyst

Head of Data Insights









Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Information Systems, Mathematics, or a related field (or currently pursuing).
- Some exposure to data analysis, database development, or data engineering concepts through coursework, internships, or self-study.
- Basic understanding of SQL for data manipulation and querying, and exposure to database management systems (e.g., MySQL, SQL Server, PostgreSQL).
- Strong analytical, problem-solving, and communication skills.
- Ability to work collaboratively in a team environment and eagerness to learn and develop new skills.



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Data Analyst Apprentice

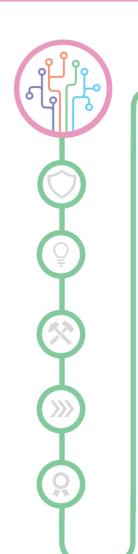
Cluster Data Analyst

Trust Data Analyst

Head of Data Insights













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Data Analyst Apprentice

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Trust Data Analyst

Head of Data Insights

Career Pathways

Roles that could be Included within job description:

Training and Development:

•Participate in training programs and onthe-job learning opportunities to gain knowledge and skills in data analysis, database development, and data engineering techniques.

Data Development Support:

•Assist in supporting the development and maintenance of data pipelines, ETL processes, and data integration workflows under the guidance of senior data analysts or data engineers.

Database Management Assistance:

•Support in the design, implementation, and optimisation of database schemas, tables, views, and stored procedures to ensure efficient data storage, retrieval, and analysis.

Data Quality Assurance:

•Assist in implementing data quality checks, validation rules, and monitoring processes to ensure the accuracy, completeness, and consistency of data assets.

Data Analysis and Reporting:

•Learn to perform data analysis and generate reports to support decisionmaking, performance monitoring, and operational planning within the multiacademy trust.

Data Visualisation:

•Assist in developing basic dashboards, reports, and visualisations to communicate data insights and trends effectively to stakeholders, using tools such as Excel, Tableau, or Power BI.

Stakeholder Engagement:

•Collaborate with cross-functional teams, including IT, business analysts, educators, and administrators, to understand their data needs and requirements, and provide support in delivering data solutions that meet their objectives.

Documentation and Knowledge Sharing:

•Contribute to documenting data development processes, data models, and best practices to facilitate knowledge sharing, training, and troubleshooting within the data and analytics team and across the Organisation.

Continuous Learning:

•Stay abreast of emerging trends, technologies, and best practices in data development, analysis, and visualisation, and actively participate in training and professional development activities to enhance skills and knowledge.

Project Support:

•Assist in project planning, execution, and monitoring related to data development initiatives, ensuring timely delivery and adherence to project requirements.







Academy Data Analyst Data Analytics





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Academy Data Analyst

Cluster Data Analyst

Trust Data Analyst

Head of Data Insights

Career Pathways





Working Life:

An introduction to this Specialism

The Academy Data Analyst will play a crucial role in supporting the development and maintenance of data infrastructure, systems, and processes to facilitate data-driven decision-making within the multi-academy trust. This role will involve assisting in the design and implementation of data solutions, ensuring data quality and integrity, and collaborating with stakeholders to meet organisational objectives.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the school's ability to utilise data effectively, enabling informed decision-making and targeted interventions to support student success.
- · Ownership: You take ownership of data development projects, from requirements gathering and design to implementation, testing, and maintenance.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in selecting appropriate technologies, designing data architectures, and prioritising tasks based on organisational needs.
- Relationships: You collaborate closely with educators, administrators, IT personnel, and external vendors to identify data needs, develop solutions, and ensure alignment with educational goals.
- Leadership: You provide leadership in promoting best practices in data management and development, fostering a culture of innovation and continuous improvement, and advocating for the strategic use of data across the school community.
- Potential Job Titles: Data Analyst, Data Development Specialist, Educational Data Engineer
- Pay Bands: Pay for Data Analysts in Data Development roles can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £27k (based on 2024 rates) annually.

Reporting To: Cluster Data Analyst, Academy Principal or Head of Data Insights

















Academy Data Analyst Data Analytics



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of data management principles, database design, ETL (Extract, Transform, Load) processes, data modelling, and proficiency in relevant software tools and programming languages.
- Related Knowledge: Familiarity with educational data systems, learning management systems, student information systems, and data privacy regulations (e.g., GDPR).
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and best practices in data governance and analytics.



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Academy Data Analyst

Cluster Data Analyst

Trust Data Analyst

Head of Data Insights











Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, problem-solving skills, strong communication and collaboration skills, adaptability, and the ability to manage complex projects.
- Specialist Skills: Proficiency in database management systems (e.g., SQL Server, MySQL), programming languages (e.g., Python, Java), data visualisation tools (e.g., Tableau, Power BI), and experience with ETL tools and processes.
- Experience: Previous experience in data analysis, database development, or IT project management, preferably within an educational or related context, along with a track record of successful implementations and stakeholder engagement.



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Academy Data Analyst

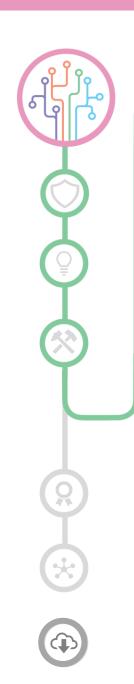
Cluster Data Analyst

Trust Data Analyst

Head of Data Insights







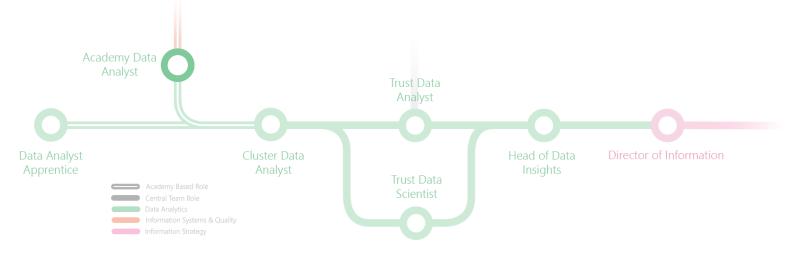




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Science, Database Administration, IT Management
- Moving On: With experience and further specialisation, you might progress to roles such as Senior Data Analyst, Data Engineer, Database Administrator, or pursue leadership positions within educational institutions or technology-focused organisations.
- With Experience: Data Development Manager, Chief Data Officer (CDO), or take on leadership roles overseeing data development strategy and governance within educational organisations.





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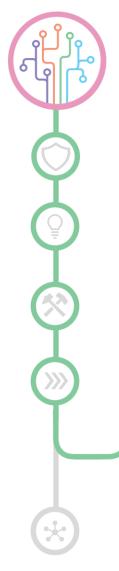
Academy Data Analyst

Cluster Data Analyst

Trust Data Analyst

Head of Data Insights





Academy Data Analyst Data Analytics



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Information Systems, Mathematics, or a related field.
- Some experience (e.g., internships, coursework projects) in data analysis, database development, or data engineering roles.
- Familiarity with SQL for data manipulation and querying, and exposure to database management systems (e.g., MySQL, SQL Server, PostgreSQL).
- Basic understanding of ETL tools and techniques, data integration concepts, and data warehousing principles.
- Proficiency in data visualisation tools such as Tableau, Power BI, or Google Data Studio is a plus.
- Strong analytical, problem-solving, and communication skills.
- Ability to work collaboratively in a team environment and learn quickly.



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Academy Data Analyst

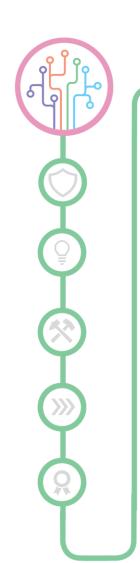
Cluster Data Analyst

Trust Data Analyst

Head of Data Insights



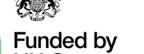






Academy Data Analyst Data Analytics





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Academy Data Analyst

Cluster Data Analyst

Trust Data Analyst

• Ensure projects are delivered on time expectations.

Roles that could be Included within job description:

Data Analysis:

- Perform data analysis to extract insights and identify trends from various datasets, including student performance data, attendance records, and financial data.
- Utilise statistical and machine learning techniques to analyse data and generate actionable insights.

Data Modelling:

- Design and develop data models and schemas to support efficient data storage, retrieval, and analysis.
- Optimise data models for performance and scalability, considering the specific needs of the multi-academy trust.

ETL Development:

- Design and implement ETL (Extract, Transform, Load) processes to extract data from source systems, transform it into the desired format, and load it into data warehouses or analytical databases.
- Ensure the integrity and reliability of ETL processes through thorough testing and validation

Database Management:

- Manage databases and data repositories, including data cleansing, indexing, and optimisation.
- Ensure data security and compliance with data protection regulations, such as GDPR.

Data Visualisation:

- Develop interactive dashboards, reports, and visualisations to communicate data insights and trends to stakeholders.
- Utilise data visualisation tools such as Tableau, Power BI, or Google Data Studio.

Stakeholder Collaboration:

- Collaborate with cross-functional teams, including educators, administrators, and IT professionals, to understand their data needs and requirements.
- Translate business requirements into technical solutions and data models.

Data Quality Assurance:

• Implement data quality checks and validation rules to ensure the accuracy and reliability of data.



Documentation and Training:

- Document data development processes, data models, and best practices to facilitate knowledge sharing and training.
- Provide training and support to endusers on data tools and processes.

Continuous Improvement:

- Identify opportunities for process improvement and automation in data development and analysis.
- Stay updated on emerging technologies and best practices in data management and analysis.

Project Management:

- Manage data-related projects, including requirements gathering, planning, and execution.
- and within budget, meeting stakeholder









Cluster Data Analyst Data Analytics





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Working Life:

An introduction to this Specialism

The Cluster Data Analyst will lead the development and maintenance of data infrastructure, systems, and processes to facilitate data-driven decision-making within the multi-academy trust. This role will involve designing and implementing data solutions, ensuring data quality and integrity, and collaborating with stakeholders to meet organisational objectives.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly influences decision-making processes, informs organisational strategies, and drives performance improvements.
- Ownership: You take ownership of complex data analysis projects, from defining objectives and methodologies to presenting findings and recommendations to senior leadership.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in selecting appropriate analytical approaches, interpreting results, and making data-driven recommendations.
- Relationships: You build and maintain strong relationships with stakeholders across departments, collaborating to identify data needs, provide insights, and drive data-driven initiatives.
- Leadership: You provide leadership in promoting best practices in data analysis, fostering a culture of data-driven decision-making, and mentoring junior analysts.
- Potential Job Titles: Senior Data Analyst, Lead Data Analyst, Data Analysis Manager
- Pay Bands: Pay for Cluster Data Analyst can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within higher salary ranges within the analytical or technical staff spectrum. With some organisations paying this role £35k (based on 2024 rates) annually.

Reporting To: Head of Data Insights, Director of Information or Chief Information Officer (CIO)









Cluster Data Analyst Data Analytics





Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Advanced proficiency in statistical analysis, data manipulation, and data visualisation techniques using tools like Python, R, SQL, and Tableau.
- Related Knowledge: Familiarity with data warehousing concepts, database management systems, and data governance best practices.
- Wider Knowledge: Awareness of industry trends, emerging technologies, and best practices in data analytics, as well as a solid understanding of the organisation's business domain.



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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights











Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, critical thinking skills, strong problem-solving abilities, effective communication skills, leadership qualities, and the ability to work well in a team.
- Specialist Skills: Expertise in data analysis tools and techniques, proficiency in programming languages (e.g., Python, R), advanced statistical modelling, and experience with data visualisation and reporting tools.
- Experience: Extensive experience in data analysis roles, with a proven track record of delivering actionable insights, leading projects, and collaborating with cross-functional teams to drive business outcomes.



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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights





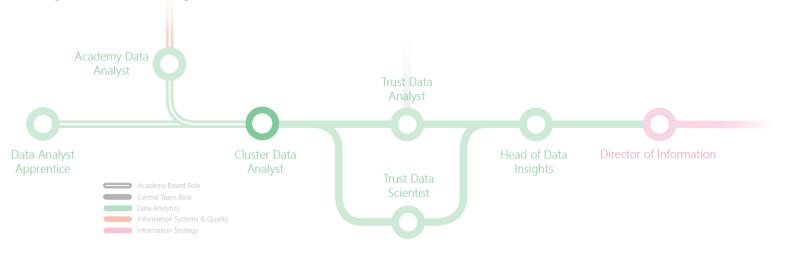




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Science, Business Intelligence, Data Engineering
- Moving On: With continued development and specialisation, you might progress to roles such as Data Science Manager, Business Intelligence Manager, Data Engineering Lead, or pursue opportunities in leadership positions within data-focused organisations.
- With Experience: Director of Data Analytics, Chief Data Officer (CDO), or take on leadership roles overseeing analytics strategy and governance within organisations.





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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights





Cluster Data Analyst Data Analytics



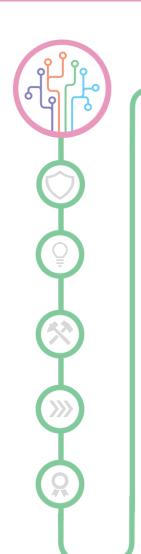
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Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Information Systems, Mathematics, or a related field.
- Proven experience in data analysis, database development, or data engineering roles, with demonstrated leadership and project management skills.
- Strong proficiency in SQL for data manipulation and querying, with experience in database management systems (e.g., MySQL, SQL Server, PostgreSQL).
- Experience with ETL tools and techniques, data integration platforms, and data warehousing concepts.
- Proficiency in data visualisation tools such as Tableau, Power BI, or Google Data Studio.
- Excellent analytical, problem-solving, and communication skills.
- Ability to lead cross-functional teams, manage multiple priorities, and drive results in a fast-paced environment.







Cluster Data Analyst Data Analytics





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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights





Roles that could be Included within job description:

Data Solution Design:

• Lead the design and development of data solutions, including database schemas, ETL processes, and data integration workflows, to support organisational objectives and data-driven decision-making.

Database Management:

• Oversee the management and optimisation of databases and data repositories, ensuring efficient data storage, retrieval, and security measures are in place.

ETL Development:

• Design, implement, and optimise ETL (Extract, Transform, Load) processes to extract data from source systems, transform it into the desired format, and load it into data warehouses or analytical databases.

Data Modelling and Architecture:

- Define and maintain data models, schemas, and architecture to support scalable and performant data solutions.
- Evaluate and recommend appropriate

database technologies and platforms to meet the organisation's data needs.

Data Quality Assurance:

- Establish data quality standards, validation rules, and monitoring processes to ensure the accuracy, completeness, and consistency of data.
- Implement data governance policies and procedures to maintain data integrity and compliance with regulatory requirements.

Data Analysis and Reporting:

- Conduct advanced data analysis to derive insights, identify trends, and solve complex business problems.
- Develop and deliver reports, dashboards, and visualisations to communicate data findings to stakeholders effectively.

Technical Leadership:

 Provide technical leadership and guidance to junior data analysts and data development teams, mentoring them in best practices and emerging technologies in data management and analysis.

Stakeholder Engagement:

- Collaborate closely with stakeholders across departments to understand their data needs and requirements and translate them into technical solutions.
- Serve as a trusted advisor on datarelated matters, providing expertise and insights to support strategic decisionmaking.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in data development and analysis, leveraging automation, emerging technologies, and best practices.
- Stay updated on industry trends and advancements in data management, analytics, and visualisation techniques.

Project Management:

• Lead data-related projects from inception to completion, including requirements gathering, planning, execution, and monitoring, ensuring projects are delivered on time and within budget.























An introduction to this Specialism

The Trust Data Analyst will play a key role in supporting the development and maintenance of data infrastructure, systems, and processes to facilitate data-driven decision-making within the multi-academy trust. This role will involve working closely with stakeholders to understand their data needs, implementing data solutions, and ensuring data quality, accuracy, and accessibility.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: our work directly impacts the trust's ability to leverage data effectively, enabling informed decision-making and targeted interventions to support student success.
- Ownership: You take ownership of data development projects, from requirements gathering and design to implementation, testing, and maintenance.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in selecting appropriate technologies, designing data architectures, and prioritising tasks based on organisational needs.
- Relationships: You collaborate closely with educators, administrators, IT personnel, and external vendors to identify data needs, develop solutions, and ensure alignment with educational goals.
- Leadership: You provide leadership in promoting best practices in data management and development, fostering a culture of innovation and continuous improvement, and advocating for the strategic use of data across the trust community.
- Potential Job Titles: Trust Data Analyst, Data Development Specialist, Educational Data Engineer
- Pay Bands: Pay for Trust Data Analysts in Data Development roles can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £40k (based on 2024 rates) annually.

Reporting To: Head of Data Insights, Director of Information or Chief Information Officer (CIO)



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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights









Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of data management principles, database design, ETL (Extract, Transform, Load) processes, data modelling, and proficiency in relevant software tools and programming languages.
- Related Knowledge: Familiarity with educational data systems, learning management systems, student information systems, and data privacy regulations (e.g., GDPR).
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and best practices in data governance and analytics.



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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights





Trust Data Analyst Data Analytics



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, problem-solving skills, strong communication and collaboration skills, adaptability, and a commitment to lifelong learning.
- Specialist Skills: Proficiency in database management systems (e.g., SQL Server, MySQL), programming languages (e.g., Python, Java), data visualisation tools (e.g., Tableau, Power BI), and experience with ETL tools and processes.
- Experience: Previous experience in data analysis, database development, or IT project management, preferably within an educational or related context, along with a track record of successful implementations and stakeholder engagement.



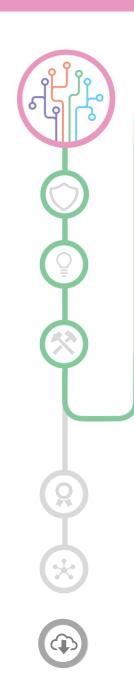
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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights





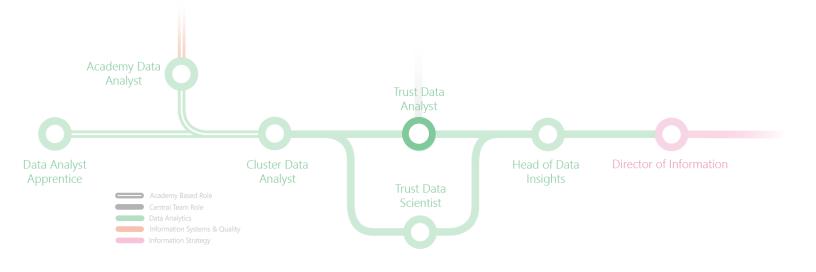




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Science, Database Administration, IT Management
- Moving On: With experience and further specialisation, you might progress to roles such as Senior Data Analyst, Data Engineer, Database Administrator, or pursue leadership positions within educational trusts or technology-focused organisations.
- With Experience: Development Manager, Chief Data Officer (CDO), or take on leadership roles overseeing data development strategy and governance within educational organisations.





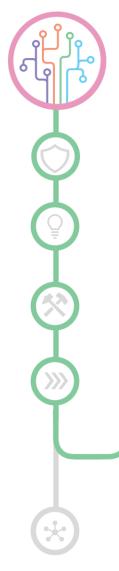
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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights





Trust Data Analyst Data Analytics



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Information Systems, Mathematics, or a related field.
- Proven experience in data analysis, database development, or data engineering roles.
- Strong proficiency in SQL for data manipulation and querying, with experience in database management systems (e.g., MySQL, SQL Server, PostgreSQL).
- Experience with ETL tools and techniques, data integration platforms, and data warehousing concepts.
- Familiarity with data visualisation tools such as Tableau, Power BI, or Google Data Studio.
- Excellent analytical, problem-solving, and communication skills.
- Ability to work collaboratively in a team environment and manage multiple priorities effectively.



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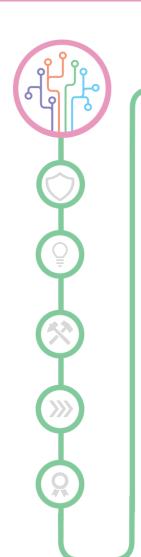
Cluster Data Analyst

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Head of Data Insights









Trust Data Analyst Data Analytics





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Cluster Data Analyst

Trust Data Analyst

Head of Data Insights

Career Pathways



Roles that could be Included within job description:

Data Modelling:

- •Develop and maintain data models and schemas to support efficient data storage, retrieval, and analysis.
- Ensure data models align with organisational objectives and requirements.

ETL Development:

• Design, develop, and optimise ETL (Extract, Transform, Load) processes to extract data from source systems, transform it into the desired format, and load it into data warehouses or analytical databases

Database Management:

- Manage databases and data repositories, including data cleansing, indexing, and optimisation.
- Ensure data security and compliance with data protection regulations.

Data Quality Assurance:

• Implement data quality checks, validation rules, and monitoring processes to ensure the accuracy, completeness, and consistency of data. • Resolve data quality issues and discrepancies in a timely manner.

Data Analysis:

- Conduct data analysis to extract insights, identify trends, and provide actionable recommendations to stakeholders
- Develop reports, dashboards, and visualisations to communicate data findings effectively.

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data needs and requirements.
- Translate business requirements into technical solutions and data models.

Documentation and Training:

- Document data development processes, data models, and best practices to facilitate knowledge sharing and training.
- Provide training and support to endusers on data tools and processes.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation within data development and analysis.
- Stay updated on emerging technologies and best practices in data management and analysis.

Project Support:

 Assist in project planning, execution, and monitoring related to data development initiatives, ensuring timely delivery and adherence to project requirements.

Collaboration with Data Teams:

• Collaborate with other data teams within the trust, such as data governance, data science, and data engineering teams, to ensure alignment and consistency in data-related initiatives and processes.





















An introduction to this Specialism

The Trust Data Scientist will be responsible for leveraging artificial intelligence (AI) and machine learning (ML) techniques to derive insights, inform decision-making, and drive innovation within the multi-academy trust. This role will involve collaborating with stakeholders to identify opportunities, develop AI solutions, and deploy predictive analytics models to improve educational outcomes and operational efficiency.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to leverage AI technologies to address educational challenges, improve student outcomes, and drive innovation.
- Ownership: You take ownership of AI projects, from conceptualisation and data collection to model development, deployment, and ongoing optimisation.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in selecting appropriate AI methodologies, interpreting results, and making recommendations to trust leadership.
- Relationships: You collaborate closely with educators, administrators, IT personnel, and external partners to identify AI opportunities, gather data, and implement AI-driven solutions.
- Leadership: You provide leadership in promoting best practices in Al development and implementation, fostering a culture of innovation, and advocating for the ethical use of Al in education.
- Potential Job Titles: Trust Data Scientist, Al in Education Specialist, Machine Learning Engineer
- Pay Bands: Pay for Trust Data Scientists with AI specialisation can vary depending on factors such as experience, qualifications, and the scope of responsibilities, but typically fall within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £45k (based on 2024 rates) annually.

Reporting To: Head of Data Insights, Director of Information or Chief Information Officer (CIO)



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Trust Data Scientist

Head of Data Insights











Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Expertise in machine learning algorithms, natural language processing, computer vision, and AI model development and deployment.
- Related Knowledge: Understanding of educational data systems, learning theories, curriculum design principles, and assessment methodologies.
- Wider Knowledge: Awareness of ethical considerations in AI, emerging trends in educational technology, and broader societal impacts of AI adoption in education.



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Trust Data Scientist

Head of Data Insights













Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, creativity, problem-solving skills, strong communication and collaboration skills, adaptability, and a commitment to lifelong learning.
- Specialist Skills: Proficiency in programming languages (e.g., Python, R), machine learning frameworks (e.g., TensorFlow, PyTorch), data visualisation tools, and experience with AI development and deployment in educational contexts.
- Experience: Previous experience in data science, machine learning, or AI development, preferably within an educational or related context, along with a track record of successful AI projects and stakeholder engagement.



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Trust Data Scientist

Head of Data Insights









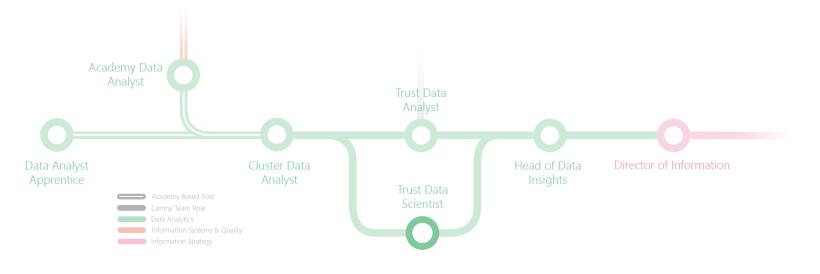




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Science, Education Technology, AI Research
- Moving On: With experience and further specialisation, you might progress to roles such as Senior Data Scientist, Al Researcher, Education Technology Director, or pursue leadership positions within educational trusts or technology-focused organisations.
- With Experience: Al in Education Director, Chief Al Officer (CAIO), or take on leadership roles overseeing Al strategy and governance within educational organisations

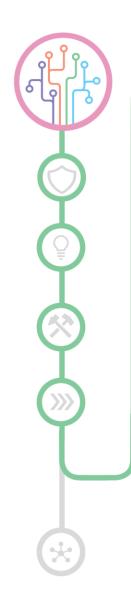




Trust Data Scientist

Head of Data Insights





Trust Data Scientist Data Analytics



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Master's or Ph.D. degree in Computer Science, Data Science, Artificial Intelligence, or a related field.
- Proven experience in data science, machine learning, and AI, with a focus on applying advanced analytics techniques to real-world problems.
- Strong programming skills in languages such as Python, R, or Scala, and proficiency in data manipulation, analysis, and visualisation libraries (e.g., pandas, scikit-learn, TensorFlow, PyTorch).
- Experience with Al/ML frameworks and platforms, such as Azure ML, Google Cloud Al Platform, or AWS SageMaker.
- Solid understanding of statistical analysis, hypothesis testing, and experimental design principles.
- Excellent problem-solving, analytical thinking, and communication skills.
- Ability to work collaboratively in cross-functional teams and lead AI initiatives from conception to implementation.
- Experience in the education sector or a similar domain is preferred.



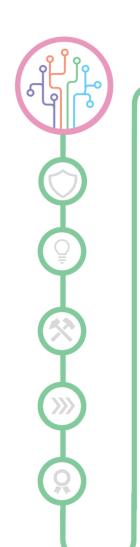
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Trust Data Scientist

Head of Data Insights











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Trust Data Scientist

Head of Data Insights



Career Pathways



Roles that could be Included within job description:

Al Strategy Development:

• Lead the development of the trust's Al strategy, identifying opportunities for leveraging Al and ML techniques to address key challenges and opportunities.

Data Analysis and Modelling:

- Apply advanced statistical and machine learning techniques to analyse complex datasets and develop predictive models.
- Identify patterns, trends, and correlations in data to drive actionable insights.

Natural Language Processing (NLP):

- Develop and deploy NLP models to extract insights from unstructured data sources, such as student essays, teacher feedback, and academic papers. Computer Vision:
- Implement computer vision algorithms to analyse visual data, such as images and videos, for applications such as student behaviour monitoring and classroom engagement analysis.

Predictive Analytics:

• Develop predictive models to forecast student performance, identify at-risk students, and optimise educational interventions.

Al Ethics and Governance:

- Ensure ethical considerations are integrated into Al initiatives, including fairness, transparency, and accountability.
- Establish governance frameworks for Al projects to ensure compliance with regulations and ethical standards.

Collaboration with Stakeholders:

• Collaborate with educators, administrators, and other stakeholders to understand their data needs and develop Al solutions that address their requirements.

Model Deployment and Monitoring:

- Deploy Al models into production environments and monitor their performance over time.
- Implement mechanisms for model retraining and adaptation to ensure ongoing accuracy and relevance.

Knowledge Sharing and Training:

- Share knowledge and best practices in Al and ML with other members of the data and analytics team.
- Provide training and support to staff members on Al tools, techniques, and applications.

Continuous Learning:

• Stay abreast of the latest advancements in Al, ML, and related technologies, and identify opportunities for innovation and improvement within the trust.







Head of Data Insights Data Analytics





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Head of Data Insights

Director of Information

Chief Information Officer



Career Pathways



Working Life:

An introduction to this Specialism

The Head of Data Insights will play a pivotal role in leading the strategic direction and management of data, information, and insights within the multi-academy trust. This role will involve collaborating with various stakeholders to leverage data and insights for informed decision-making, operational efficiency, and improving educational outcomes across the trust.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to leverage data for educational insights and decision-making, ultimately contributing to improved student outcomes and operational efficiency.
- Ownership: You take ownership of the design and implementation of the organisation's data architecture, ensuring that it aligns with business needs and quality standards.
- Autonomy, Judgement: You exercise autonomy and judgment in making strategic decisions related to data architecture, tool selection, and implementation approaches, while collaborating with stakeholders to align with overall trust objectives.
- Relationships: You collaborate closely with data engineers, analysts, administrators, and IT personnel from various schools within the trust to understand data requirements, provide technical guidance, and support data-driven initiatives.
- Leadership: You continuously learn and explore new technologies, tools, and best practices in data architecture, sharing knowledge with colleagues and contributing to the growth and development of the data management team.
- Potential Job Titles: Head of Data Architecture, Director of Data Insights
- Pay Bands: Pay for Head of Data Insights in multi academy trusts can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within upper salary ranges within the technical staff spectrum. With some organisations paying this role £50k (based on 2024 rates) annually.
- Reporting To: Chief Information Officer (CIO) or Chief Executive Officer (CEO)







Head of Data Insights Data Analytics



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Proficiency in advanced data modelling techniques, database design principles, and data architecture best practices.
- Related Knowledge: Understanding of advanced data management tools and technologies, advanced database systems (e.g., distributed databases, NoSQL), and cloud platforms (e.g., AWS, Azure, GCP).
- Wider Knowledge: Awareness of educational data standards and regulations (e.g., GDPR, FERPA), advanced data governance frameworks, and emerging trends in data architecture and management.



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Head of Data Insights

Director of Information

Chief Information
Officer









Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Strong leadership, strategic thinking, analytical and problem-solving skills, effective communication skills, adaptability, and a collaborative mindset to work effectively within cross-functional teams.
- Specialist Skills: Proficiency in advanced data modelling tools and techniques, experience with advanced data management platforms (e.g., SAP HANA, Snowflake), and expert knowledge of data governance and metadata management principles.
- Experience: Extensive experience in data architecture or related leadership roles, with a proven track record of successful implementation of complex data solutions in large organisations.



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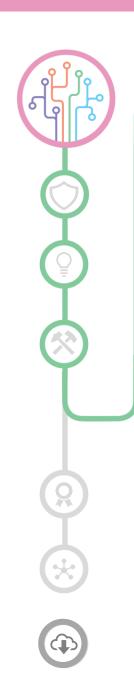
Head of Data Insights

Director of Information

Chief Information
Officer







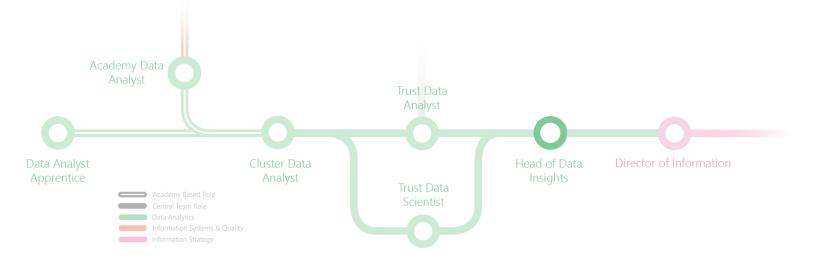




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Strategy, Data Science, Chief Information Officer (CIO)
- Moving On: With experience and further training, you might progress to executive-level roles such as Chief Data Officer, Chief Information Officer, or pursue opportunities in specialised areas such as data strategy consulting or academia.
- With Experience: You Might Progress Within the Specialism to Become: Chief Data Officer, Chief Information Officer, or take on leadership roles within data architecture teams or projects.





Head of Data Insights

Director of Information

Chief Information
Officer





Head of Data Insights Data Analytics



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Information Management, Data Science, Business Analytics, or a related field. Advanced degree preferred.
- Proven experience in information management, business intelligence, or data analytics leadership roles.
- Strong understanding of data governance, information architecture, and data analytics concepts and methodologies.
- Excellent leadership, communication, and stakeholder management skills.



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Head of Data Insights

Director of Information

Chief Information Officer









Head of Data Insights Data Analytics





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Head of Data Insights

Director of Information

Chief Information Officer

• Career Pathways



Roles that could be Included within job description:

Data Strategy Development:

- Develop and implement a comprehensive data strategy aligned with the organisation's strategic objectives and priorities.
- Define goals, objectives, and key performance indicators (KPIs) for information management and analytics initiatives.

Data Governance and Compliance:

- Establish and enforce data governance policies, procedures, and standards to ensure the integrity, security, and quality of data assets.
- Ensure compliance with data protection regulations, privacy laws, and organisational policies.

Information Architecture:

- Define and maintain the organisation's information architecture, including data models, schemas, and structures.
- Develop data standards and guidelines to facilitate data integration, interoperability, and consistency.

Business Intelligence and Reporting:

· Lead the development and delivery of

business intelligence and reporting solutions to provide insights and support decision-making across the organisation.

• Oversee the design and implementation of dashboards, scorecards, and data visualisations.

Data Analytics and Insights:

- Establish data analytics capabilities to analyse large datasets and derive actionable insights to inform strategic and operational decisions.
- Utilise advanced analytics techniques such as predictive modelling, machine learning, and data mining.

Stakeholder Engagement:

- Collaborate with senior leadership, department heads, and other stakeholders to understand their information needs and priorities.
- Communicate the value of information management and analytics initiatives and foster a data-driven culture.

Team Leadership and Development:

• Recruit, mentor, and develop a highperforming team of information management and analytics professionals. • Provide leadership, guidance, and support to team members to achieve departmental goals and objectives.

Vendor Management:

- Evaluate and select third-party vendors and service providers for information management and analytics solutions.
- Manage vendor relationships and contracts to ensure the successful delivery of products and services.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in information management and analytics practices.
- Stay updated on emerging technologies, trends, and best practices in data management and analytics.

Performance Monitoring and Evaluation:

- Monitor and evaluate the performance and effectiveness of information management and analytics initiatives against established KPIs and objectives.
- Implement feedback mechanisms and performance improvement plans as needed.













Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst

Career Pathways



Working Life:

An introduction to this Specialism

Data Engineering

The Software Developer Apprentice will undergo structured training and development to gain skills and experience in supporting the development and maintenance of data infrastructure, systems, and processes within the multi-academy trust. This role will involve learning data analysis techniques, assisting in data development tasks, and collaborating with stakeholders to deliver data solutions that support Organisational objectives.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Learning Impact: Your role contributes to your understanding of how data fuels trust growth and drives strategic decision-making.
- Supporting Ownership: You'll assist in tasks related to data collection, preprocessing, and analysis under the guidance of senior staff, gradually taking on more responsibility as you gain experience.
- Observing Autonomy, Judgement, Decision-making: While initially observing, you'll have opportunities to provide input and assist in basic decision-making processes related to data development projects.
- Building Relationships: You'll interact with various stakeholders to understand data needs, collaborate on projects, and communicate findings effectively.
- Learning Leadership: You'll learn from experienced colleagues, observing their leadership in driving data development initiatives and fostering a culture of data-driven innovation.
- Potential Job Titles: Trainee Data Analyst, Data Development Assistant, Junior Data Developer
- Pay Bands: Pay for trainee roles can vary widely, but it's typically an entry-level position within the technical or analytical staff salary range. With some organisations paying this role £18k (based on 2024 rates) annually, starting from £18k to £22k depending on experience and location.

Reporting to: Development Engineer











Data Engineering

Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Basic understanding of data management principles, data preprocessing techniques, and familiarity with common data analysis tools and programming languages.
- Related Knowledge: Awareness of database management systems, data visualisation techniques, and data governance best practices.
- Wider Knowledge: Understanding of business processes, industry trends, and the role of data in driving Organisational success.



Funded by UK Government

Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst











Data Engineering

Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Curiosity, attention to detail, analytical mindset, strong communication skills, adaptability, and a willingness to learn and collaborate.
- Specialist Skills: Basic proficiency in programming languages (e.g., SQL, Python), data manipulation tools (e.g., Excel, Pandas), and data visualisation software (e.g., Tableau, Power Bl).
- Experience: No prior experience is required, but any exposure to data analysis, programming, or database management would be beneficial.



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Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst









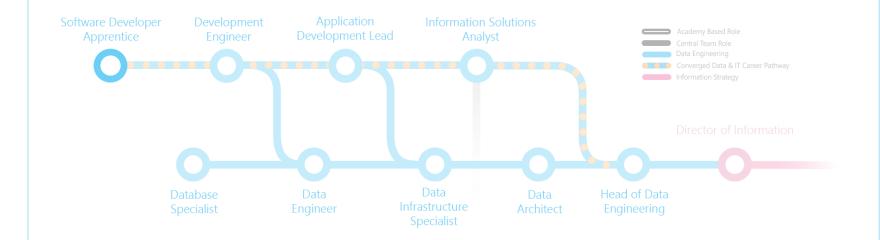


Data Engineering

Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Analysis, Data Science, Database Development
- Moving On: With experience and further training, you might progress to roles such as Data Analyst, Data Developer, Database Administrator, or pursue opportunities in related fields such as data engineering or business intelligence.
- With Experience: Senior Data Analyst, Data Engineer, or take on leadership roles within data development teams or projects.





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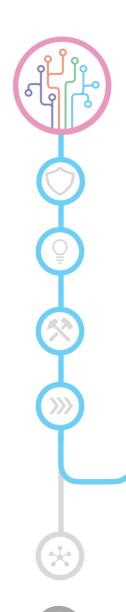
Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst





Software Developer Apprentice Data Engineering



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Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst

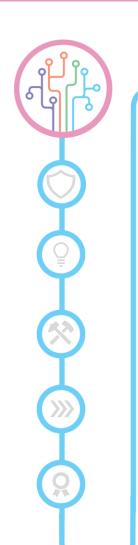
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in computer science, Information Systems, Mathematics, or a related field (or currently pursuing).
- Some exposure to data analysis, database development, or data engineering concepts through coursework, internships, or self-study.
- Basic understanding of SQL for data manipulation and querying, and exposure to database management systems (e.g., MySQL, SQL Server, PostgreSQL).
- Strong analytical, problem-solving, and communication skills.
- Ability to work collaboratively in a team environment and eagerness to learn and develop new skills.





Data Engineering





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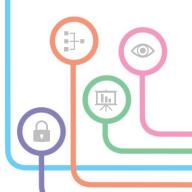
Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst

Career Pathways



Roles that could be Included within job description:

Training and Development:

•Participate in training programs and onthe-job learning opportunities to gain knowledge and skills in data analysis, database development, and data engineering techniques.

Data Development Support:

•Assist in supporting the development and maintenance of data pipelines, ETL processes, and data integration workflows under the guidance of senior data analysts or data engineers.

Database Management Assistance:

•Support in the design, implementation, and optimisation of database schemas, tables, views, and stored procedures to ensure efficient data storage, retrieval, and analysis.

Data Quality Assurance:

•Assist in implementing data quality checks, validation rules, and monitoring processes to ensure the accuracy, completeness, and consistency of data assets.

Data Analysis and Reporting:

•Learn to perform data analysis and generate reports to support decisionmaking, performance monitoring, and operational planning within the multiacademy trust.

Data Visualisation:

•Assist in developing basic dashboards, reports, and visualisations to communicate data insights and trends effectively to stakeholders, using tools such as Excel, Tableau, or Power BI.

Stakeholder Engagement:

•Collaborate with cross-functional teams, including IT, business analysts, educators, and administrators, to understand their data needs and requirements, and provide support in delivering data solutions that meet their objectives.

Documentation and Knowledge Sharing:

•Contribute to documenting data development processes, data models, and best practices to facilitate knowledge sharing, training, and troubleshooting within the data and analytics team and across the Organisation.

Continuous Learning:

•Stay abreast of emerging trends, technologies, and best practices in data development, analysis, and visualisation, and actively participate in training and professional development activities to enhance skills and knowledge.

Project Support:

•Assist in project planning, execution, and monitoring related to data development initiatives, ensuring timely delivery and adherence to project requirements.























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Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst

• Career Pathways



Working Life:

An introduction to this Specialism

The Development Engineer will support the design, development, and maintenance of data-centric applications and solutions to meet the operational and analytical needs of the multi-academy trust. This role will involve assisting with the development and implementation of database-driven applications, data integrations, and reporting solutions under the guidance of senior development professionals.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the educational experience by developing applications that facilitate teaching, learning, and administrative tasks.
- Ownership: You assist in all stages of the application development lifecycle, from requirements gathering and design to coding, testing, and deployment.
- Autonomy, Judgement, Decision-making: Under the guidance of senior developers, you contribute ideas, make design decisions, and implement features within established coding standards and best practices.
- Relationships: You collaborate closely with educators, administrators, and IT personnel to gather requirements, provide technical support, and ensure applications meet user needs.
- Leadership: You continuously learn new technologies, tools, and methodologies, sharing knowledge with team members and contributing to a culture of continuous improvement.
- Potential Job Titles: Junior Applications Developer, Education Software Developer, Educational Technology Assistant
- Pay Bands: Pay for Development Engineer in Education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to lower salary ranges within the technical staff spectrum. With some organisations paying this role £27k (based on 2024 rates) annually.

Reporting To: Application Development Lead, Data Engineer or Head of Data Engineering





Development Engineer







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Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Proficiency in programming languages (e.g., Java, Python, JavaScript), web development frameworks (e.g., Django, Flask, React), and database management systems (e.g., MySQL, PostgreSQL).
- Related Knowledge: Understanding of educational technology trends, learning management systems, student information systems.
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and best practices in software development methodologies.





Development Engineer







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Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst

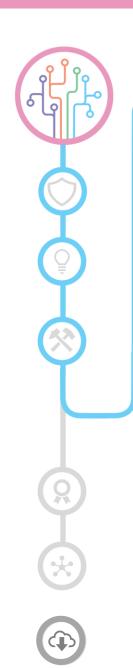
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Problem-solving skills, attention to detail, effective communication skills, adaptability, and a willingness to learn and collaborate in a team environment.
- Specialist Skills: Proficiency in software development tools and technologies, familiarity with version control systems (e.g., Git), and experience with agile development methodologies.
- Experience: While prior experience in software development is beneficial, this role is often suitable for recent graduates or individuals with internship experience in software development, particularly within educational or related contexts.





Development Engineer







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Software Developer Apprentice

Development Engineer

Application
Development Lead

Information Solutions Analyst

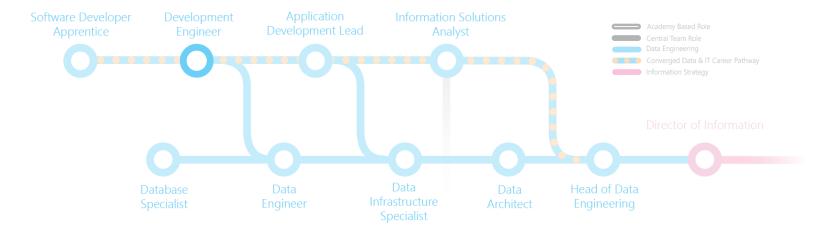
Career Pathways

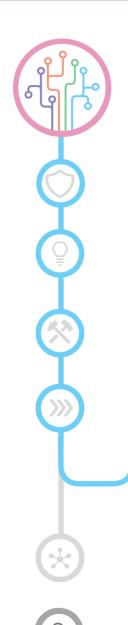


Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Software Development, Educational Technology, Full-Stack Development
- Moving On: With experience and further training, you might progress to roles such as Applications Developer, Software Engineer, Full-Stack Developer, or pursue opportunities in specialised areas such as educational technology integration or product management.
- With Experience: Senior Applications Developer, Technical Lead, or take on leadership roles within educational technology teams or projects.









Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Software Engineering, or a related field.
- Some experience (e.g., internships, coursework projects) in application development, database development, or related fields.
- Basic understanding of programming languages commonly used in web development, such as JavaScript, Python, or Java.
- Familiarity with database management systems (e.g., MySQL, SQL Server, PostgreSQL) and SQL query language.
- Strong analytical, problem-solving, and critical thinking skills.
- Excellent communication, collaboration, and teamwork skills.
- Ability to work independently and learn quickly in a fast-paced environment.



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Software Developer Apprentice

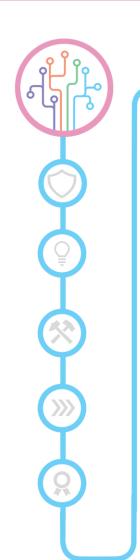
Development Engineer

Application
Development Lead

Information Solutions Analyst

Career Pathways







Development Engineer

Data Engineering





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Software Developer Apprentice

Development Engineer

Application Development Lead

Information Solutions Analyst

Career Pathways



Roles that could be Included within job description:

Application Development:

- Assist in developing custom applications using programming languages and frameworks such as Java, .NET, or Python.
- Write clean, efficient, and maintainable code to implement new features and functionality.

Requirements Gathering:

- Collaborate with stakeholders to gather and analyse requirements for new application development projects.
- Translate business requirements into technical specifications and user stories.

Testing and Debugging:

- Assist in writing and executing unit tests to ensure the reliability and quality of developed applications.
- Identify and troubleshoot issues and bugs in existing applications, providing timely resolutions.

Documentation:

- Document application design, architecture, and development processes to facilitate knowledge sharing and future maintenance.
- Maintain accurate and up-to-date

documentation for developed applications.

Version Control:

- Utilise version control systems (e.g., Git) to manage code repositories and collaborate with team members on code changes.
- Follow best practices for branching, merging, and code reviews.

Deployment Support:

- Assist in deploying applications to development, testing, and production environments, following established deployment procedures.
- Monitor application performance and troubleshoot deployment issues as needed.

User Support:

- Provide support to end-users on application functionality, troubleshooting issues, and answering technical questions.
- Collaborate with IT support teams to escalate and resolve user-reported issues in a timely manner.

Training and Development:

- Participate in training and professional development activities to enhance technical skills and knowledge of application development technologies and best practices.
- Seek opportunities to learn from senior developers and gain hands-on experience in real-world projects.

Collaboration:

- Work collaboratively with other members of the IT team, including developers, testers, and project managers, to achieve project goals and deliver high-quality solutions.
- Communicate effectively with team members to share progress updates, discuss challenges, and seek assistance when needed

Continuous Improvement:

- Stay updated on emerging technologies and best practices in application development.
- Proactively seek feedback and identify opportunities for process improvement and optimisation within the development workflow.











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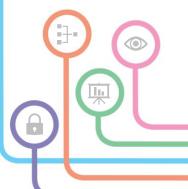
Application Development Lead

Information Solutions Analyst

Head of Data Engineering



Career Pathways



Working Life:

An introduction to this Specialism

The Application Developer Lead will lead a team of developers in designing, developing, and maintaining data-centric applications and solutions to meet the operational and analytical needs of the multi-academy trust. This role will involve overseeing the full software development lifecycle, from requirements analysis to deployment, and ensuring the quality, reliability, and scalability of applications.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your leadership directly influences the trust's ability to leverage technology effectively, streamline workflows, and improve educational outcomes for students and staff.
- Ownership: You take ownership of the application development lifecycle, from requirements gathering and design to implementation, testing, and ongoing support.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in defining technical architectures, selecting development frameworks, and prioritising projects based on trust priorities and resource constraints.
- Relationships: You build and maintain strong relationships with school leaders, educators, IT personnel, and external vendors to understand requirements, gather feedback, and ensure alignment with trust goals.
- Leadership: You provide technical leadership to a team of developers, fostering collaboration, mentorship, and professional growth, while promoting best practices and innovation in application development.
- Potential Job Titles: Application Developer Lead, Lead Software Engineer, Technology Development Manager
- Potential Job Titles: Application Developer Lead, Lead Software Engineer, Technology Development Manager
- Pay Bands: Pay for Application Developer Lead roles in the education sector typically falls within higher salary ranges within the technical staff spectrum with some organisations paying this role £35k (based on 2024 rates) annually.

Reporting To: Information Solutions Analyst or Head of Data Engineering













Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Expertise in software development methodologies, application architecture design, and proficiency in programming languages and development frameworks relevant to web and mobile applications.
- Related Knowledge: Understanding of educational technology trends, learning management systems (LMS), student information systems (SIS), and data privacy regulations (e.g., GDPR, FERPA).
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and best practices in IT governance and project management.



Application Development Lead

Information Solutions Analyst

Head of Data Engineering

Career Pathways













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Application Development Lead

Information
Solutions Analyst

Head of Data Engineering

Career Pathways

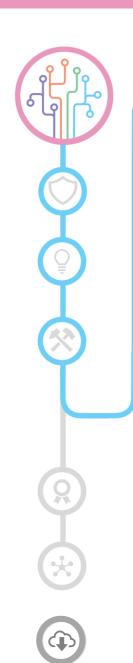


Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Leadership qualities, effective communication skills, problem-solving abilities, adaptability, and a commitment to fostering a collaborative and innovative development culture.
- Specialist Skills: Proficiency in leading-edge development tools and technologies, experience with agile development methodologies, and a track record of successfully leading development teams and delivering complex projects.
- Experience: Extensive experience in software development roles, with a proven track record of leading development efforts, managing projects, and collaborating with stakeholders to achieve organisational goals, preferably within an educational or multi-academy trust context.







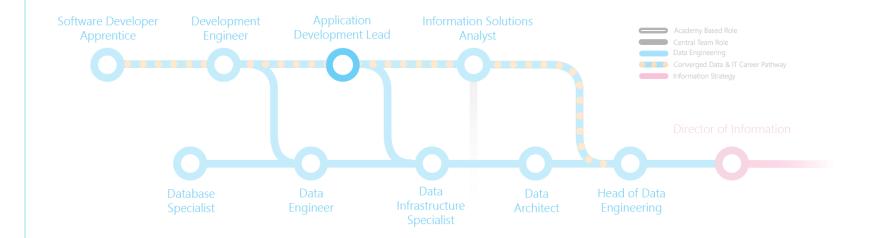




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: IT Management, Software Engineering Leadership, Education Technology Leadership
- Moving On: With continued development and specialisation, you might progress to roles such as IT Director, Technology Services Manager, or pursue opportunities in executive leadership positions within educational trusts or technology-focused organisations.
- With Experience: Technology Officer (CTO), Director of Technology Services, or take on broader leadership roles overseeing technology strategy and governance within educational organisations.



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Application Development Lead

Information
Solutions Analyst

Head of Data Engineering

• Career Pathways







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Application Development Lead

Information
Solutions Analyst

Head of Data Engineering

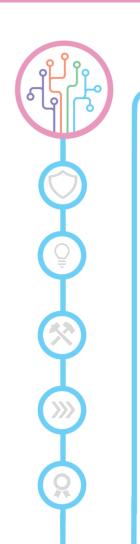
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Software Engineering, or a related field.
- Proven experience in application development, with a focus on leading development teams and delivering complex projects.
- Strong technical skills in programming languages, frameworks, and tools commonly used in web development and database development.
- Solid understanding of software development methodologies, best practices, and quality assurance principles.
- Excellent leadership, communication, and interpersonal skills.
- Ability to collaborate effectively with cross-functional teams and stakeholders.
- Experience in the education sector or a similar environment is a plus.





Application Development Lead







Funded by UK Government

Application Development Lead

Information
Solutions Analyst

Head of Data Engineering

Career Pathways



Roles that could be Included within job description:

Team Leadership:

- Lead a team of application developers, providing guidance, coaching, and support to ensure the successful delivery of projects.
- Set clear objectives and performance expectations for team members and monitor progress towards goals.

Application Development:

- Lead the design and development of custom applications to support various functions within the multi-academy trust, such as student management, finance, HR, and learning management systems.
- Ensure applications are scalable, secure, and user-friendly, meeting the needs of end-users.

Technical Architecture:

- Define and maintain technical architecture standards and best practices for application development within the trust.
- Evaluate and recommend appropriate technologies and platforms to support application development initiatives.

Requirements Gathering:

- Collaborate with stakeholders across departments to gather and analyse requirements for new application development projects.
- Translate business requirements into technical specifications and project plans.

Project Management:

- Manage the full software development lifecycle, from project initiation to deployment and maintenance.
- Create project plans, allocate resources, and track progress to ensure projects are delivered on time and within budget.

Quality Assurance:

- Implement quality assurance processes and procedures to ensure the reliability, performance, and security of developed applications.
- Conduct code reviews and testing to identify and address issues early in the development process.

Documentation and Training:

• Document application design, architecture, and development processes to facilitate knowledge sharing and training within the IT team and across the organisation.

• Provide training and support to endusers on new applications and features.

Collaboration with IT Teams:

• Collaborate with other IT teams, such as infrastructure, security, and support, to ensure alignment and integration of application development initiatives with overall IT strategy.

Vendor Management:

- Evaluate and manage relationships with third-party vendors and service providers for application development tools, platforms, and services.
- Ensure compliance with contractual agreements and service level agreements.

Continuous Improvement:

- Stay abreast of emerging technologies and best practices in application development.
- Identify opportunities for process improvement and optimisation within the application development function.







Information Solutions Analyst





UK Government



Funded by

Head of Data Engineering



Career Pathways



Working Life:

An introduction to this Specialism

Data Engineering

The Information Solutions Analyst will be responsible for analysing business processes, identifying requirements, and designing technology solutions to address the operational needs and strategic objectives of the multi-academy trust. This role will involve collaborating with stakeholders to understand their requirements, proposing solutions, and supporting the implementation and optimisation of business systems and applications.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to leverage technology effectively, streamline workflows, and achieve its business goals.
- Ownership: You take ownership of business analysis projects, from requirements gathering and analysis to solution design, implementation, and post-implementation support.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in defining project scope, selecting appropriate solutions, and making recommendations to trust leadership based on business priorities and stakeholder needs.
- Relationships: You build and maintain strong relationships with trust leadership, school administrators, educators, and IT personnel to understand business needs, gather requirements, and ensure alignment with trust goals.
- Leadership: You provide leadership in promoting best practices in business analysis, fostering collaboration and knowledge-sharing among stakeholders, and advocating for the strategic use of technology to drive organisational success.
- Potential Job Titles: Business Solutions Analyst, Business Systems Analyst, Technology Solutions Consultant
- Pay Bands: Pay for Information Solutions Analyst roles in the education sector typically falls within mid to higher salary ranges within the technical staff spectrum. With some organisations paying this role £40k (based on 2024 rates) annually.

Reporting To: Head of Data Engineering or Director of Information









Information Solutions Analyst Data Engineering



Funded by UK Government

Information Solutions Analyst

Engineering

Head of Data

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of business analysis methodologies, requirements elicitation techniques, and proficiency in relevant software tools for process mapping, data analysis, and solution evaluation.
- Related Knowledge: Familiarity with educational technology trends, learning management systems (LMS), student information systems (SIS), and data privacy regulations (e.g., GDPR, FERPA).
- Wider Knowledge: Awareness of educational policies and practices, emerging technologies in education, and best practices in IT governance and project management.







Information Solutions Analyst





Information Solutions Analyst

Head of Data

Funded by UK Government

Engineering

Career Pathways



Data Engineering

Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, problem-solving skills, effective communication skills, adaptability, and a customercentric approach to understanding and addressing business needs.
- Specialist Skills: Proficiency in business analysis tools and techniques, experience with requirements management software (e.g., JIRA, Confluence), and familiarity with agile development methodologies.
- **Experience:** Previous experience in business analysis roles, with a track record of successfully delivering technology solutions, gathering, and documenting requirements, and collaborating with stakeholders to achieve business objectives, preferably within an educational or multi-academy trust context.





Information Solutions Analyst Data Engineering

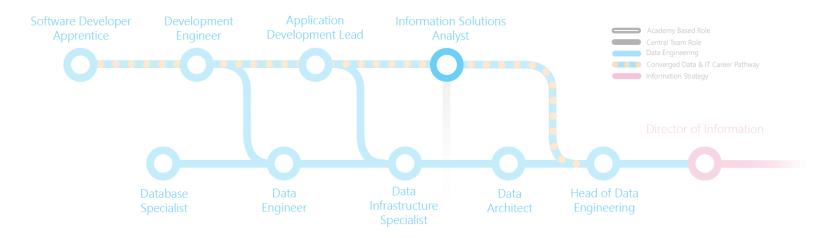




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: IT Management, Project Management, Education Technology Leadership
- Moving On: With continued development and specialisation, you might progress to roles such as IT Business Partner, Project Manager, or pursue opportunities in executive leadership positions within educational trusts or technology-focused organisations.
- With Experience: IT Solutions Manager, Chief Information Officer (CIO), or take on broader leadership roles overseeing technology strategy and governance within educational organisations.





Solutions Analyst

Head of Data Engineering

Career Pathways





Information Solutions Analyst Data Engineering



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Information
Solutions Analyst

Head of Data Engineering

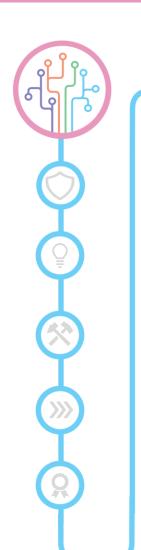
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Business Administration, Information Systems, or a related field.
- Proven experience as a business analyst, systems analyst, or similar role, preferably in the education sector or a complex organisational environment.
- Strong analytical, problem-solving, and critical thinking skills.
- Experience with business process modelling tools and techniques.
- Proficiency in requirements gathering, analysis, and documentation.
- Excellent communication, collaboration, and stakeholder management skills.
- Familiarity with project management methodologies and tools.
- Knowledge of educational technology solutions and systems (e.g., student information systems, learning management systems) is a plus.





Information Solutions Analyst

Data Engineering





Funded by **UK Government**

Information Solutions Analyst

Head of Data Engineering

Quality Assurance:

- Conduct quality assurance reviews of technology solutions to ensure they meet established standards for performance, reliability, and security.
- Implement testing strategies and methodologies to identify and mitigate

Project Management:

- Manage projects related to the implementation of technology solutions, including planning, scheduling, budgeting, and resource allocation.
- Track project progress, identify risks and issues, and take proactive measures to ensure successful project delivery.

- implemented solutions and gather opportunities for optimisation and enhancement.
- Stay abreast of emerging technologies

Roles that could be Included within job description:

Business Process Analysis:

- Analyse existing business processes and workflows within the multi-academy trust, identifying inefficiencies, bottlenecks, and areas for improvement.
- Work closely with stakeholders to understand their requirements and pain points.

Requirements Gathering:

- Collaborate with stakeholders across departments to gather and document business requirements for technology solutions.
- Translate business requirements into functional specifications and user stories.

Solution Design:

- Design and propose technology solutions to address business needs and achieve organisational objectives.
- Develop system architecture diagrams, process flows, and wireframes to illustrate proposed solutions.

System Integration:

• Identify opportunities for system integration and interoperability between existing and new technology solutions.

 Collaborate with IT teams and external vendors to implement integrations and ensure seamless data exchange.

Software Selection:

- Evaluate and recommend software solutions, platforms, and tools that align with the needs and goals of the multiacademy trust.
- Conduct vendor assessments and participate in software procurement processes.

User Acceptance Testing (UAT):

- Plan and coordinate UAT activities with stakeholders to validate that technology solutions meet business requirements and are user-friendly.
- Document and track UAT results and ensure issues are addressed before deployment.

Training and Change Management:

- Develop training materials and conduct training sessions for end-users on new technology solutions.
- Work with change management teams to facilitate organisational change and adoption of new processes and systems.



- Monitor the effectiveness of feedback from stakeholders to identify
- and industry trends to recommend innovative solutions to business challenges.



Career Pathways









Data Engineering





Funded by **UK Government**

Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect





Working Life:

An introduction to this Specialism

The Database Specialist will support the development and maintenance of data pipelines, systems, and infrastructure to facilitate data-driven decision-making within the multi-academy trust. This role will involve assisting with data integration, ETL processes, database management, and performance optimisation under the guidance of senior data engineering professionals.

Responsibilities:

- What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

 Impact: Your work directly impacts the trust's ability to collect, process, and analyse data, enabling informed decision-making and improving educational outcomes for students and staff.
 - Ownership: You assist in all stages of the data engineering lifecycle, from data acquisition and storage to transformation, integration, and analysis.
 - Autonomy, Judgement, Decision-making: Under the guidance of senior data engineers, you contribute ideas, make design decisions, and implement solutions to address data engineering challenges.
 - Relationships: You collaborate closely with data analysts, administrators, and IT personnel to understand data needs, gather requirements, and ensure alignment with trust objectives.
 - Learning Leadership: You continuously learn new technologies, tools, and methodologies, sharing knowledge with team members and contributing to a culture of continuous improvement.
 - Potential Job Titles: Junior Data Engineer, Data Engineering Assistant, Data Integration Specialist
 - Pay Bands: Pay for Database Specialist in Education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to lower salary ranges within the technical staff spectrum. With some organisations paying this role £27k (based on 2024 rates) annually.
 - Reporting To: Data Engineer or Head of Data Engineering.















Funded by UK Government

Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Understanding of data modelling, database design principles, and proficiency in programming languages and tools used for data engineering (e.g., Python, SQL, ETL tools).
- Related Knowledge: Familiarity with data warehousing concepts, cloud computing platforms (e.g., AWS, Azure, GCP), and data governance best practices.
- Wider Knowledge: Awareness of educational data systems, learning management systems (LMS), student information systems (SIS), and data privacy regulations (e.g., GDPR, FERPA).











Funded by UK Government

Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

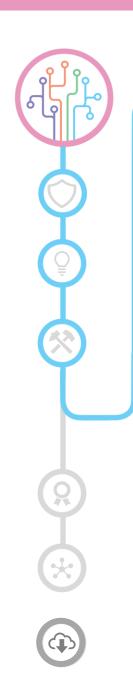
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Analytical mindset, problem-solving skills, effective communication skills, adaptability, and a willingness to learn and collaborate in a team environment.
- Specialist Skills: Proficiency in data manipulation tools and techniques, experience with database management systems (e.g., MySQL, PostgreSQL), and familiarity with data integration and ETL processes.
- Experience: While prior experience in data engineering is beneficial, this role is often suitable for recent graduates or individuals with internship experience in data-related roles, particularly within an educational or related context.









Funded by UK Government

Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

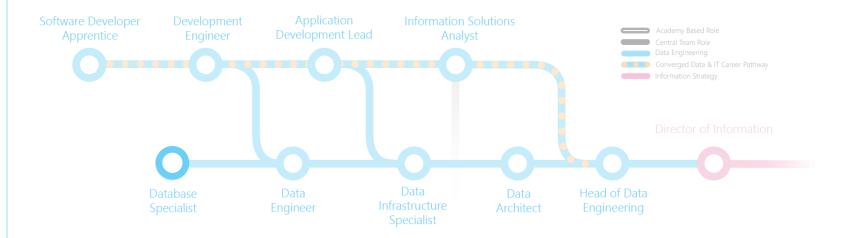
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Engineering, Database Administration, Data Science
- Moving On: With continued development and specialisation, you might progress to roles such as Data Engineer, Database Administrator, or pursue opportunities in specialised areas such as data science or business intelligence.
- With Experience: Senior Data Engineer, Data Architecture Lead, or take on broader leadership roles overseeing data strategy and governance within educational organisations.









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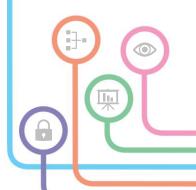
Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

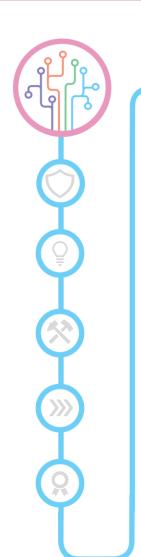
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Engineering, or a related field, with coursework or experience in data management or analytics.
- Some experience (e.g., internships, coursework projects) in data engineering, database management, or related fields.
- Basic understanding of programming languages commonly used in data engineering, such as Python, Java, or Scala.
- Familiarity with data integration tools and platforms, databases, SQL, and basic ETL concepts.
- Strong analytical, problem-solving, and communication skills.
- Ability to work collaboratively in a team environment and learn quickly.





Data Engineering





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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways





Roles that could be Included within job description:

Data Pipeline Development:

- Assist in designing and developing data pipelines to extract, transform, and load (ETL) data from various sources into data warehouses or analytical databases.
- Implement data ingestion processes to collect structured and unstructured data from internal and external sources

ETL Process Optimisation:

- Optimise ETL processes to improve performance, scalability, and efficiency, ensuring timely and accurate data delivery.
- Identify and implement automation opportunities to streamline data processing workflows.

Data Integration:

- Collaborate with IT teams and business stakeholders to integrate data from different systems and sources, ensuring data consistency and accuracy.
- Implement data synchronisation mechanisms to maintain data integrity across systems.

Database Management:

 Assist in managing and maintaining databases and data repositories, including data cleansing, indexing, and partitioning.

 Monitor database performance and optimise query execution to enhance data processing efficiency.

Data Quality Assurance:

- Implement data quality checks, validation rules, and monitoring processes to ensure the accuracy, completeness, and consistency of data.
- Resolve data quality issues and discrepancies through data cleansing and transformation.

Data Modelling Support:

- Support data modelling activities to define data schemas, structures, and relationships to facilitate efficient data storage and retrieval.
- Assist in designing and implementing data partitioning and clustering strategies for improved query performance.

Technical Documentation:

- Document data pipelines, ETL processes, and data integration workflows to ensure clarity and maintainability.
- Create technical documentation and user guides for data engineering solutions and processes.

Collaboration and Communication:

- Collaborate with cross-functional teams, including data analysts, data scientists, and business stakeholders, to understand data requirements and deliver solutions that meet their needs.
- Communicate effectively with team members to share progress updates, discuss challenges, and seek assistance when needed.

Continuous Learning:

- Stay updated on emerging technologies, tools, and best practices in data engineering and related fields.
- Participate in training and professional development activities to enhance technical skills and knowledge.

Quality Assurance:

- Assist in implementing quality assurance processes and procedures to ensure the reliability, performance, and security of data engineering solutions.
- Conduct testing and validation of data pipelines and ETL processes to identify and address issues early in the development lifecycle.





Data Engineer Data Engineering





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Database Specialist

Data Engineer

Data Infrastructure

Career Pathways



Specialist

Data Architect



Working Life:

An introduction to this Specialism

The Data Engineer will be responsible for designing, building, and maintaining data pipelines, ETL processes, and data infrastructure to support the collection, storage, and analysis of data within the multi-academy trust. This role will involve collaborating with stakeholders to understand data requirements, ensuring data quality and reliability, and optimising data workflows for performance and scalability.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to leverage data for educational insights and decision-making, ultimately contributing to improved student outcomes and operational efficiency across all schools.
- Ownership: You take ownership of data engineering projects, from requirements gathering and design to implementation, testing, and deployment, ensuring that solutions meet business needs and quality standards.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in making technical decisions related to data architecture, tool selection, and implementation approaches, while collaborating with senior data engineers and stakeholders to align with overall trust objectives.
- Relationships: You collaborate closely with data analysts, administrators, and IT personnel from various schools within the trust to understand data requirements, provide technical guidance, and support data-driven initiatives.
- Leadership: You continuously learn and explore new technologies, tools, and best practices in data engineering, sharing knowledge with colleagues and contributing to the growth and development of the data engineering team.
- Potential Job Titles: Data Engineer, Data Infrastructure Engineer, Data Pipeline Developer
- Pay Bands: Pay for Data Engineer in education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to upper salary ranges within the technical staff spectrum. With some organisations paying this role £32k (based on 2024 rates) annually.

Reporting To: Data Infrastructure Specialist or Head of Data Engineering











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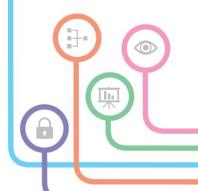
Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Proficiency in programming languages (e.g., Python, SQL), data processing frameworks (e.g., Apache Spark, Apache Flink), and distributed computing concepts (e.g., Hadoop, MapReduce).
- Related Knowledge: Understanding of data modelling, database systems (e.g., relational, NoSQL), cloud platforms (e.g., AWS, Azure, GCP), and data warehousing principles.
- Wider Knowledge: Awareness of educational data standards and regulations (e.g., GDPR, FERPA), data governance best practices, and emerging trends in data engineering and analytics.







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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

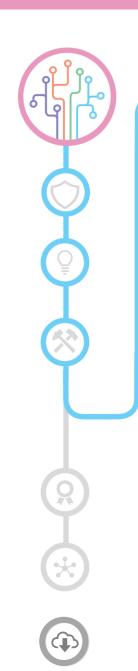
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Strong problem-solving skills, attention to detail, effective communication skills, adaptability, and a collaborative mindset to work effectively within cross-functional teams.
- Specialist Skills: Proficiency in data engineering tools and technologies, experience with data pipeline orchestration tools (e.g., Apache Airflow, Luigi), and knowledge of data quality and integrity principles.
- Experience: While prior experience in data engineering or related roles is beneficial, this role may be suitable for individuals with relevant academic background or experience in software engineering, database administration, or related fields.







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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

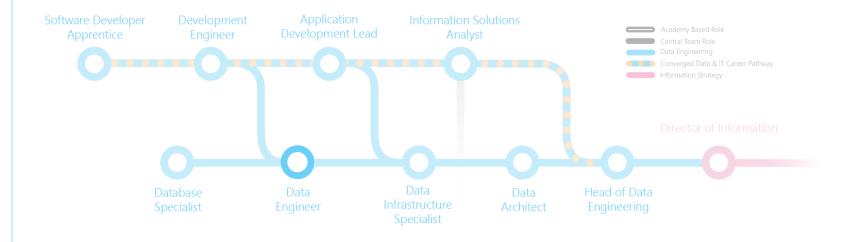
Career Pathways

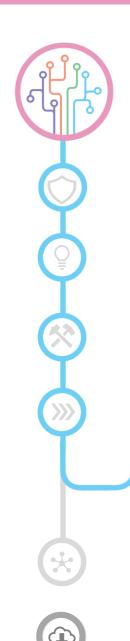


Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Analytics, Data Science, Cloud Engineering
- Moving On: With experience and further training, you might progress to roles such as Senior Data Engineer, Data Architect, or pursue opportunities in specialised areas such as machine learning engineering or cloud data engineering.
- With Experience: You Might Progress Within the Specialism to Become: Lead Data Engineer, Data Engineering Manager, or take on leadership roles within data engineering teams or projects.





Data Engineering Data Engineering



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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

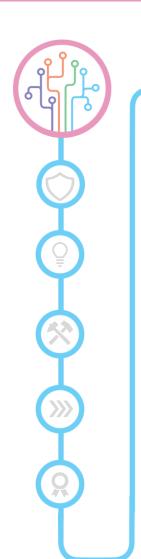
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Computer Science, Engineering, or a related field, with a focus on data management or analytics.
- Proven experience in data engineering, ETL development, and database management, preferably in the education sector or a similar environment.
- Proficiency in programming languages commonly used in data engineering, such as Python, Java, or Scala.
- Experience with data integration tools and platforms, such as Apache NiFi, Talend, or Informatica.
- Strong understanding of database systems, SQL, NoSQL, and big data technologies.
- Familiarity with cloud platforms and services, such as AWS, Azure, or Google Cloud Platform.
- Excellent problem-solving, analytical, and troubleshooting skills.
- Strong communication, collaboration, and stakeholder management skills.





Data Engineer

Data Engineering





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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways



- improvement and optimisation in data engineering workflows and practices.
- Stay updated on emerging technologies

Roles that could be Included within job description:

Data Pipeline Development:

- Design and develop scalable and reliable data pipelines to extract, transform, and load (ETL) data from various sources into data repositories or analytical databases.
- Implement data ingestion processes to collect structured and unstructured data from internal and external sources.

ETL Process Optimisation:

- Optimise ETL processes to improve performance, scalability, and efficiency, ensuring timely and accurate data delivery.
- Identify and implement automation opportunities to streamline data processing workflows.

Data Modelling and Schema Design:

- Design data models and database schemas to support the storage and retrieval of structured and semi-structured data.
- Define data partitioning and clustering strategies for optimised query performance.

Data Integration and Interoperability:

• Integrate data from different systems

and sources to ensure data consistency and coherence across the organisation.

• Implement data synchronisation mechanisms to maintain data integrity and accuracy.

Data Quality Assurance:

- Implement data quality checks, validation rules, and monitoring processes to ensure the accuracy, completeness, and consistency of data.
- Identify and address data quality issues and discrepancies through data cleansing and transformation.

Data Infrastructure Management:

- Manage and maintain data infrastructure components such as databases, data warehouses, and data lakes.
- Monitor data infrastructure performance and optimise resource utilisation for costeffectiveness.

Cloud Data Platforms:

- Utilise cloud-based data platforms and services such as AWS, Azure, or Google Cloud Platform for data storage, processing, and analytics.
- Implement best practices for deploying

and managing data solutions in cloud environments.

Data Security and Compliance:

- Implement data security measures to protect sensitive data from unauthorised access, disclosure, or misuse.
- Ensure compliance with data protection regulations, privacy laws, and organisational policies.

Collaboration and Communication:

- Collaborate with cross-functional teams. including data analysts, data scientists, and business stakeholders, to understand data requirements and deliver solutions that meet their needs
- Communicate effectively with team members to share progress updates, discuss challenges, and seek assistance when needed.

Continuous Improvement:

- Identify opportunities for process
- and best practices in data engineering and analytics.













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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways





Working Life:

An introduction to this Specialism

As a Data Infrastructure Specialist in a multi-academy trust, you play a critical role in designing, implementing, and maintaining the trust's data infrastructure to support its data-driven initiatives. Your responsibilities include managing data storage, processing, and retrieval systems, ensuring data availability, integrity, and performance, and optimising data infrastructure to meet the organisation's evolving needs.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to store, process, and access data efficiently, enabling informed decision-making and supporting educational initiatives across all schools.
- Ownership: You take ownership of the design, implementation, and optimisation of the trust's data infrastructure, including data storage systems, databases, data warehouses, and data processing pipelines.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgment in making technical decisions related to data infrastructure architecture, tool selection, capacity planning, and performance optimisation, while aligning with organisational objectives and best practices.
- Relationships: You collaborate closely with data engineers, analysts, administrators, and IT personnel to understand data requirements, provide technical guidance, and support data-driven initiatives.
- Leadership: You provide technical leadership and guidance to the data infrastructure team, fostering a culture of collaboration, innovation, and continuous improvement in data infrastructure management.
- Potential Job Titles: Data Infrastructure Engineer, Data Warehouse Specialist, Database Administrator, Data Platform Engineer
- Pay Bands: Pay for Data Infrastructure Specialist in education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to upper salary ranges within the technical staff spectrum. With some organisations paying this role £36k (based on 2024 rates) annually.
- Reporting To: Head of Data Engineering or Director of Information











Data Engineering

Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Proficiency in database management systems (e.g., SQL Server, PostgreSQL), data warehousing concepts, ETL processes, and performance optimisation.
- Related Knowledge: Familiarity with cloud platforms (e.g., AWS, Azure, GCP), big data technologies (e.g., Hadoop, Spark), and data integration tools.
- Wider Knowledge: Awareness of educational data standards, data governance principles, and emerging trends in data infrastructure and management.



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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways















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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways

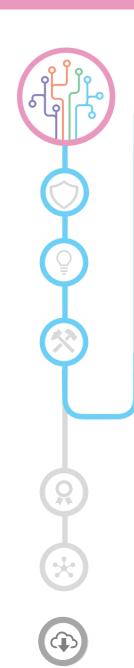


Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes Analytical mindset, attention to detail, effective communication skills, adaptability, and a collaborative mindset to work effectively within cross-functional teams.
- Specialist Skills: Proficiency in database administration, expertise in data modelling, knowledge of data integration tools (e.g., Apache NiFi, Talend), and experience with cloud-based data solutions.
- Experience: While prior experience in data infrastructure roles is beneficial, this role may be suitable for individuals with relevant academic background or experience in database administration or related fields.







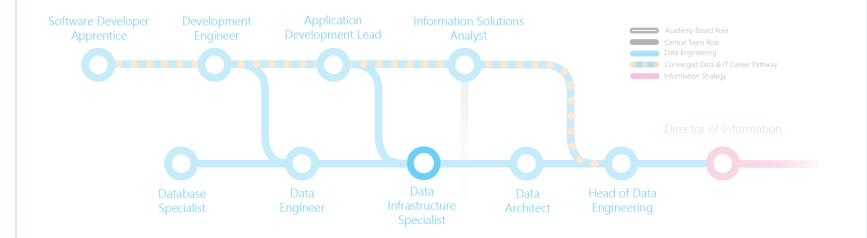


Data Engineering

Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Engineering, Cloud Architecture, Database Management
- Moving On: With experience and further training, you might progress to roles such as Senior Data Infrastructure Specialist, Data Architect, or pursue opportunities in specialised areas such as cloud architecture.
- With Experience: You Might Progress Within the Specialism to Become: Lead Data Infrastructure Specialist, Database Architect, or take on leadership roles within data infrastructure teams or projects.





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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways









Data Engineering

Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Relevant degrees in fields such as computer science, information technology, or data management.
- Professional certifications or courses in database administration (e.g., Microsoft Certified: Azure Database Administrator Associate, Oracle Certified Professional), data warehousing (e.g., Snowflake Certified SnowPro Core), or cloud platforms (e.g., AWS Certified Solutions Architect, Azure Data Engineer Associate).





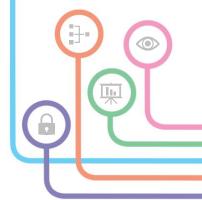
Database Specialist

Data Engineer

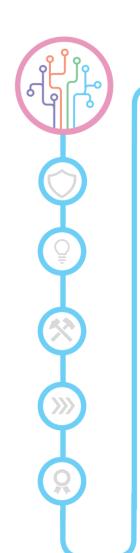
Data Infrastructure Specialist

Data Architect

Career Pathways









Data Engineering





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Database Specialist

Data Engineer

Data Infrastructure Specialist

Data Architect

Career Pathways

- Document data infrastructure
- Provide training and support to end-

Roles that could be Included within job description:

Data Infrastructure Design:

- Design and implement scalable and resilient data infrastructure solutions, including databases, data warehouses, and data lakes.
- Collaborate with data architects to ensure data infrastructure aligns with overall data architecture and organisational goals.

Database Management:

- Manage and administer databases, ensuring optimal performance, security, and availability.
- Implement database monitoring and tuning processes to address performance issues and ensure efficient data retrieval.

Cloud Infrastructure:

- Utilise cloud-based infrastructure services (e.g., AWS, Azure, Google Cloud) for data storage, processing, and analytics.
- Implement best practices for deploying and managing data solutions in cloud environments

Data Storage Optimisation:

- Optimise data storage solutions for costeffectiveness, considering factors such as data retention policies and usage patterns.
- Implement data compression, partitioning, and archiving strategies to manage storage efficiently.

Data Backup and Recovery:

- Implement and manage robust data backup and recovery processes to ensure data resilience and business continuity.
- Conduct regular testing of backup and recovery procedures to validate effectiveness

Infrastructure Security:

- Implement and monitor security measures for data infrastructure to protect against unauthorised access, data breaches, and cyber threats.
- Ensure compliance with data protection regulations and organisational security policies.

Performance Monitoring and Optimisation:

• Monitor data infrastructure performance metrics and implement optimisations to

enhance system efficiency.

• Troubleshoot and resolve infrastructurerelated issues to minimise downtime.

Data Integration:

- Work with data engineers to integrate data from various sources into the data infrastructure
- Implement efficient data integration workflows and ETL processes to ensure data consistency and synchronisation.

Collaboration with IT Teams:

- Collaborate with IT teams to ensure alignment of data infrastructure with overall IT infrastructure and technology stack.
- Coordinate infrastructure upgrades and maintenance activities.

Documentation and Training:

- configurations, processes, and procedures.
- users and other IT staff on data infrastructure components.













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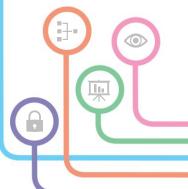
Data Architect

Head of Data

Engineering



Career Pathways



Working Life:

An introduction to this Specialism

The Data Architect will be responsible for designing and implementing the information architecture framework to support the multi-academy trust's strategic objectives. This role will involve collaborating with stakeholders to define data requirements, establish data models, and ensure the integrity, availability, and security of information assets across the trust.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your work directly impacts the trust's ability to leverage data for educational insights and decision-making, ultimately contributing to improved student outcomes and operational efficiency.
- Ownership: You take ownership of the design and implementation of the organisation's data architecture, ensuring that it aligns with business needs and quality standards.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgement in making technical decisions related to data architecture, tool selection, and implementation approaches, while collaborating with stakeholders to align with overall trust objectives.
- Relationships: You collaborate closely with data engineers, analysts, administrators, and IT personnel from various schools within the trust to understand data requirements, provide technical guidance, and support data-driven initiatives.
- Leadership: You continuously learn and explore new technologies, tools, and best practices in data architecture, sharing knowledge with colleagues and contributing to the growth and development of the data management team.
- Potential Job Titles: Data Engineer, Data Infrastructure Engineer, Data Pipeline Developer
- Pay Bands: Pay for Data Architect in education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within mid to upper salary ranges within the technical staff spectrum. With some organisations paying this role £40k (based on 2024 rates) annually.
- Reporting To: Head of Data Engineering or Director of Information







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Data Architect

Head of Data Engineering

• Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Proficiency in data modelling techniques, database design principles, and data architecture best practices.
- Related Knowledge: Understanding of data management tools and technologies, database systems (e.g., relational, NoSQL), and cloud platforms (e.g., AWS, Azure, GCP).
- Wider Knowledge: Awareness of educational data standards and regulations (e.g., GDPR, FERPA), data governance frameworks, and emerging trends in data architecture and management.





Data Architect Data Engineering





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Data Architect

Head of Data Engineering

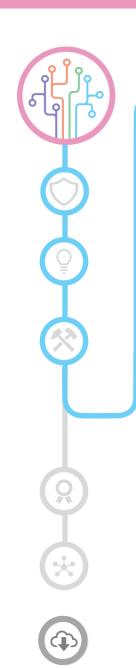
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Bachelor's degree in Information Management, Computer Science, or a related field, with a Master's degree preferred.
- Proven experience in information architecture, data modelling, and data management, preferably in the education sector or a complex organisational environment.
- Strong understanding of information management principles, data governance frameworks, and regulatory requirements.
- Proficiency in data modelling tools and techniques, such as ERwin, ER/Studio, or PowerDesigner.
- Experience with data integration technologies and standards (e.g., ETL, APIs, data warehouses, data lakes).
- Knowledge of information security principles and best practices, including encryption, access controls, and data masking.
- Excellent communication, collaboration, and stakeholder management skills.
- Ability to work independently, prioritise tasks, and manage multiple projects simultaneously.







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Data Architect

Head of Data Engineering

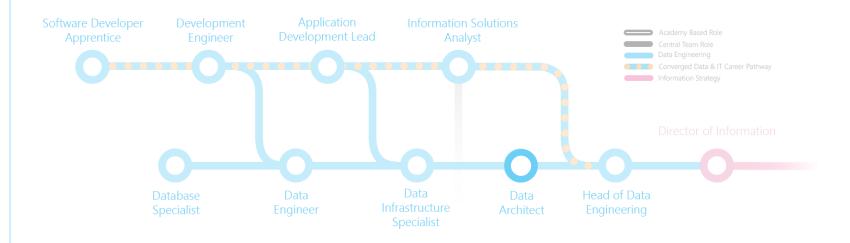
Career Pathways



Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Engineering, Data Science, Enterprise Architecture
- Moving On: With experience and further training, you might progress to roles such as Senior Information Architect, Enterprise Data Architect, or pursue opportunities in specialised areas such as big data architecture or cloud data management.
- With Experience: You Might Progress Within the Specialism to Become: Lead Information Architect, Chief Data Officer, or take on leadership roles within data architecture teams or projects.





Data Architect Data Engineering



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Data Architect

Head of Data Engineering

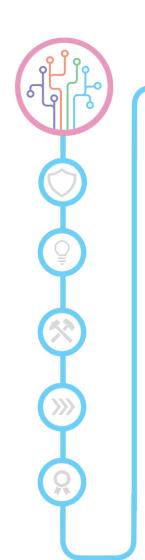
Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Relevant degrees in fields such as computer science, information systems, or data management.
- Professional development courses or certifications in data architecture (e.g., Certified Information Management Professional CIMP, Certified Data Management Professional CDMP) or enterprise architecture (e.g., TOGAF Certification).





Data Architect

Data Engineering





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Data Architect

Head of Data Engineering

Data Architecture Governance:

• Define metadata standards and

taxonomies to facilitate data discovery

the organisation.

and understanding.

• Establish and chair data architecture review boards to evaluate and approve data architecture solutions and changes.

and manage metadata information across

• Ensure alignment of data architecture initiatives with business objectives and IT strategies.

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data requirements and priorities.
- Provide guidance and support to stakeholders on data architecture-related matters.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in data architecture practices and methodologies.
- Stay updated on emerging technologies and best practices in data architecture and information management.

Roles that could be Included within job description:

Data Architecture Design:

- Design and develop data architecture solutions, including data models, schemas, and structures, to support the organisation's information management goals.
- Define data architecture principles, standards, and best practices to guide the development and implementation of data solutions.

Data Governance Framework:

- Establish and maintain a data governance framework to ensure the integrity, security, and quality of data assets across the organisation.
- Define data governance policies, procedures, and roles to govern data access, usage, and sharing.

Data Standards and Policies:

- Define and enforce data standards and policies to ensure consistency, compatibility, and interoperability of data across systems and platforms.
- Develop data classification schemes and metadata standards to facilitate data management and discovery.

Data Integration and Interoperability:

- Design and implement data integration solutions to enable seamless data exchange and interoperability between systems and applications.
- Identify and resolve data integration challenges and compatibility issues.

Data Security and Compliance:

- Define data security requirements and controls to protect sensitive data from unauthorised access, disclosure, or misuse.
- Ensure compliance with data protection regulations, privacy laws, and organisational policies.

Data Quality Management:

- Establish data quality management processes and procedures to monitor and improve the accuracy, completeness, and consistency of data.
- Implement data quality checks and validation rules to identify and resolve data quality issues.

Metadata Management:

• Develop and maintain metadata repositories and catalogues to document



























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Director of Information

Chief Information Officer



Career Pathways



Working Life:

An introduction to this Specialism

As the Head of Data Engineering in a multi-academy trust, you oversee the strategic direction and execution of data engineering initiatives across all schools within the trust. Your role involves leading a team of data engineers to design, build, and maintain the Organisation's data infrastructure, ensuring scalability, reliability, and performance to support data-driven decision-making and educational outcomes.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your leadership directly impacts the trust's ability to leverage data for educational insights, decision-making, and operational efficiency, contributing to improved student outcomes and Organisational effectiveness.
- Supporting Ownership: You take ownership of the data engineering function, including data architecture design, ETL processes, data pipeline development, and data integration solutions.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgment in setting the strategic direction for data engineering initiatives, selecting appropriate technologies, and prioritising projects to align with Organisational goals and objectives.
- Relationships: You establish and maintain effective relationships with key stakeholders, including school leaders, educators, administrators, and external partners, to understand data requirements, communicate insights, and drive data-driven initiatives.
- Learning Leadership: You provide strategic leadership and guidance to the data engineering team, fostering a culture of innovation, collaboration, and continuous improvement to enhance data capabilities and drive Organisational success.
- Potential Job Titles: Head of Data Engineering, Director of Data Engineering, Data Engineering Manager
- Pay Bands: Pay for Head of Data Engineering in education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within the upper salary ranges within the technical staff spectrum. With some organisations paying this role £50k (based on 2024 rates) annually.

Reporting To: Director of Information or Chief Information Officer.







Data Engineering

Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Expertise in data engineering principles, including data architecture, ETL processes, data modelling, and data integration techniques.
- Related Knowledge: Familiarity with cloud platforms (e.g., AWS, Azure, GCP), big data technologies (e.g., Hadoop, Spark), and data warehouse solutions.
- Wider Knowledge: Awareness of educational data standards, regulatory requirements, and emerging trends in data engineering and analytics.



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Director of Information



















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Head of Data Engineering

Director of Information

Chief Information
Officer

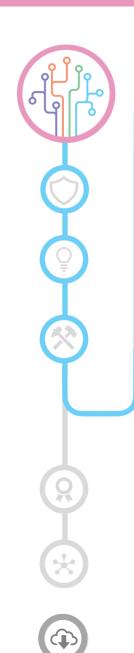
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- **Personal Attributes** Strong leadership, strategic thinking, excellent communication skills, adaptability, and a collaborative mindset to lead and motivate cross-functional teams.
- Specialist Skills: Proficiency in data engineering tools and technologies, experience in leading complex data engineering projects, and a deep understanding of data governance and quality assurance practices.
- Experience: Extensive experience in data engineering roles, with a proven track record of successfully leading data initiatives and delivering business value in large Organisations, preferably in the education sector.











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Head of Data Engineering

Director of Information

Chief Information Officer

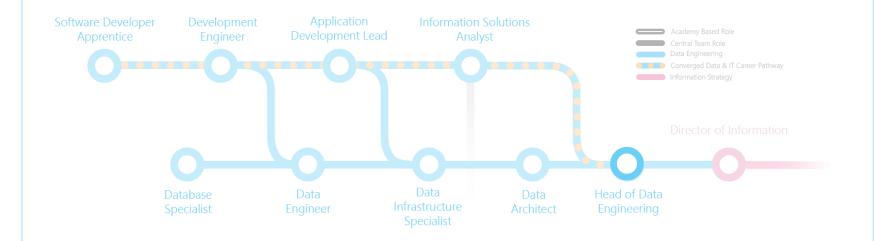
Career Pathways

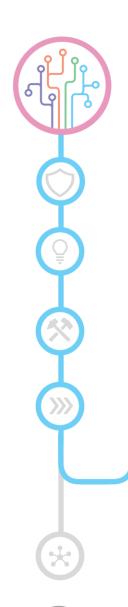


Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Science, Enterprise Architecture, Executive Leadership
- Moving On: With experience and further training, you might progress to executive-level roles such as Chief Data Officer (CDO), Chief Technology Officer (CTO), or pursue opportunities in specialised areas such as enterprise architecture or data science leadership.
- With Experience: You Might Progress Within the Specialism to Become: Chief Data Officer, Data Engineering Executive, or take on leadership roles within data engineering teams or projects.









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Head of Data Engineering

Director of Information

Chief Information Officer

Career Pathways

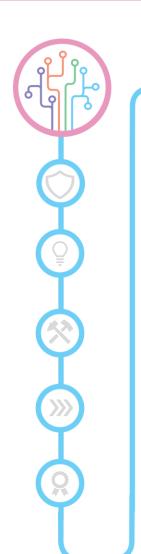


Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in computer science, Information Systems, or a related field. Advanced degree preferred.
- Proven experience in data engineering, database architecture, or related roles, with a track record of leading successful data engineering initiatives.
- Expertise in database management systems, ETL tools, data integration technologies, and cloud platforms.
- Strong leadership, communication, and stakeholder management skills.







Data Engineering





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Head of Data Engineering

Director of Information

Chief Information Officer

Career Pathways



Roles that could be Included within job description:

Team Leadership and Management:

- Lead and manage a team of data engineers, providing guidance, mentorship, and support to achieve departmental goals and objectives.
- Foster a culture of collaboration, innovation, and continuous improvement within the data engineering team.

Data Infrastructure Design and Development:

- Design and implement scalable and reliable data infrastructure solutions, including databases, data warehouses, and data lakes.
- Develop data architecture and engineering standards, guidelines, and best practices.

Data Pipeline Development:

- Oversee the design and development of data pipelines and ETL processes to extract, transform, and load data from various sources into data repositories or analytical platforms.
- Implement data ingestion and streaming solutions for real-time data processing.

Cloud Data Platforms:

- Utilise cloud-based data platforms and services (e.g., AWS, Azure, Google Cloud) for data storage, processing, and analytics.
- Architect and deploy data solutions in cloud environments, ensuring scalability, reliability, and security.

Data Integration and Interoperability:

- Ensure seamless integration of data from disparate sources and systems to facilitate data interoperability and consistency.
- Implement data synchronisation mechanisms and data governance processes.

Data Quality Assurance:

- Establish data quality standards, metrics, and processes to monitor and improve the accuracy, completeness, and consistency of data.
- Implement data validation checks and quality assurance measures.

Performance Optimisation:

• Monitor and optimise data infrastructure and processing workflows to improve performance, efficiency, and costeffectiveness. • Identify and address bottlenecks and performance issues.

Data Security and Compliance:

- Implement data security measures and controls to protect sensitive data from unauthorised access, disclosure, or misuse.
- Ensure compliance with data protection regulations, privacy laws, and Organisational policies.

Stakeholder Engagement:

- Collaborate with stakeholders across departments to understand their data requirements and priorities.
- Communicate effectively with senior leadership and business stakeholders to align data engineering initiatives with Organisational goals.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in data engineering practices and methodologies.
- Stay updated on emerging technologies, trends, and best practices in data engineering and analytics.









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Director of IT

Chief Information
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Career Pathways



Working Life:

An introduction to this Specialism

As the Director of IT in a multi-academy trust, you hold a pivotal role in overseeing the strategic management and delivery of IT services and infrastructure across all schools within the trust. Your responsibilities encompass leading the IT team, managing technology projects, ensuring the reliability and security of IT systems, and aligning technology initiatives with educational goals and objectives.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your leadership directly impacts the trust's ability to leverage technology for teaching, learning, and administrative purposes, ultimately contributing to improved educational outcomes and operational efficiency.
- Ownership: You take ownership of the IT function, including infrastructure management, network security, software applications, and user support services, ensuring alignment with organisational goals and regulatory requirements.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgment in setting the strategic direction for IT initiatives, selecting appropriate technologies, and prioritising projects to meet the evolving needs of schools and stakeholders.
- Relationships: You establish and maintain effective relationships with school leaders, educators, administrators, and external vendors to understand technology requirements, communicate IT strategies, and support technology integration efforts.
- Leadership: You provide strategic leadership and guidance to the IT team, fostering a culture of innovation, collaboration, and continuous improvement to enhance technology capabilities and drive organisational success.
- Potential Job Titles: Director of IT, Chief Information Officer (CIO), IT Manager
- Pay Bands: Pay for Director of IT in education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within the upper salary ranges within the technical staff spectrum. With some organisations paying this role £70k (based on 2024 rates) annually.
- Reporting To: Chief Executive Officer (CEO) or Chief Operating Officer (COO)





Director of IT Information Strategy



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Director of IT

Chief Information Officer

Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Expertise in IT infrastructure management, network administration, cybersecurity, and software applications.
- Related Knowledge: Familiarity with educational technology trends, learning management systems (LMS), student information systems (SIS), and emerging technologies in the education sector.
- Wider Knowledge: Awareness of data protection regulations, educational policies, and best practices in IT governance, risk management, and compliance.







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Director of IT

Chief Information
Officer

• Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Strong leadership, strategic thinking, excellent communication skills, adaptability, and a customer-centric mindset to meet the diverse technology needs of schools and stakeholders.
- Specialist Skills: Proficiency in IT management tools and technologies, experience in leading technology projects, and a deep understanding of IT governance and security practices.
- Experience: Extensive experience in IT leadership roles, with a proven track record of successfully managing technology initiatives and delivering business value in large organisations, preferably in the education sector.



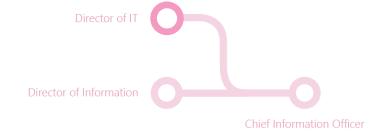




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: IT Governance, Digital Transformation, Executive Leadership
- Moving On: With experience and further training, you might progress to executive-level roles such as Chief Information Officer (CIO), Chief Technology Officer (CTO), or pursue opportunities in specialised areas such as digital transformation or IT governance.
- With Experience: You Might Progress Within the Specialism to Become: Chief Information Officer, Technology Director, or take on leadership roles within IT teams or projects.





Director of IT

Chief Information Officer









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Director of IT

Chief Information Officer

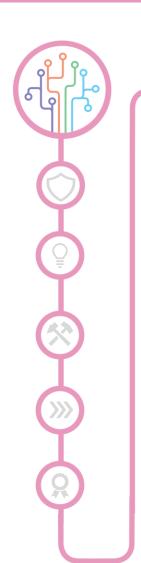
• Career Pathways



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Information Technology, Computer Science, or a related field. Advanced degree preferred.
- Proven experience in IT leadership roles, with a track record of successfully managing IT operations and delivering strategic IT initiatives.
- Strong understanding of technology infrastructure, information security, project management, and IT governance principles.
- Excellent leadership, communication, and stakeholder management skills.





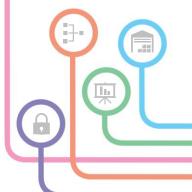




Director of IT

Chief Information Officer





Roles that could be Included within job description:

IT Strategy and Planning:

- Develop and implement a comprehensive IT strategy aligned with the organisation's strategic objectives and priorities.
- Define goals, objectives, and key performance indicators (KPIs) for IT initiatives and projects.

Technology Infrastructure Management:

- Oversee the design, implementation, and maintenance of technology infrastructure, including networks, servers, storage, and devices.
- Ensure the reliability, availability, and scalability of IT systems and resources.

IT Operations and Support:

- Manage IT operations, including help desk support, system administration, and network management, to ensure efficient and effective delivery of IT services.
- Implement IT service management (ITSM) processes and best practices to streamline service delivery and support.

Information Security and Compliance:

• Develop and implement information security policies, procedures, and controls

to protect against cybersecurity threats and data breaches.

• Ensure compliance with data protection regulations, privacy laws, and industry standards.

IT Project Management:

- Lead IT projects and initiatives from initiation through to completion, ensuring delivery on time, within budget, and according to scope.
- Establish project management methodologies and governance frameworks to manage project risks and dependencies.

Vendor and Contract Management:

- Manage relationships with technology vendors and service providers, including contract negotiations, service level agreements (SLAs), and performance reviews.
- Evaluate and select third-party solutions and services to meet the organisation's IT needs.

Digital Transformation Initiatives:

• Drive digital transformation initiatives to leverage technology for innovation,

efficiency, and competitive advantage.

• Identify opportunities to enhance business processes and operations through the adoption of digital technologies.

Stakeholder Engagement:

- Collaborate with senior leadership, department heads, and other stakeholders to understand their technology needs and priorities.
- Communicate IT strategy, priorities, and initiatives to stakeholders and solicit feedback and input.

Budget and Resource Management:

- Develop and manage the IT department budget, including forecasting, budgeting, and financial reporting.
- Allocate resources effectively to support IT projects and operations while optimising costs.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in IT practices, systems, and workflows.
- Stay updated on emerging technologies, trends, and best practices in IT management and governance.





















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Director of Information

Chief Information Officer

Working Life:

An introduction to this Specialism

As the Director of Information in a multi-academy trust, you play a pivotal role in leading the strategic management and governance of information assets, systems, and processes across all schools within the trust. Your responsibilities encompass overseeing data management, information security, compliance, and technology initiatives to support the trust's educational objectives and operational excellence.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your leadership directly impacts the trust's ability to leverage information for decision-making, compliance, and operational efficiency, ultimately contributing to improved educational outcomes and stakeholder satisfaction.
- Ownership: You take ownership of information governance, including data management policies, data security measures, regulatory compliance, and risk management strategies, ensuring alignment with organisational goals and legal requirements.
- Autonomy, Judgement, Decision-making: You exercise autonomy and judgment in setting the strategic direction for information management initiatives, selecting appropriate technologies, and implementing best practices to mitigate risks and enhance information value.
- Relationships: You establish and maintain effective relationships with school leaders, educators, administrators, regulatory bodies, and external partners to understand information needs, communicate governance requirements, and foster collaboration in data-driven decision-making.
- Leadership: You provide strategic leadership and guidance to the information management team, fostering a culture of accountability, transparency, and continuous improvement to achieve information excellence and support the trust's mission and objectives.
- Potential Job Titles: Director of Information or Chief Information Officer (CIO)
- Pay Bands: Pay for Director of Information in education can vary depending on factors such as experience, qualifications, and the specific responsibilities of the role, but typically fall within the upper salary ranges within the technical staff spectrum. With some organisations paying this role £65k (based on 2024 rates) annually.
- Reporting To: Chief Information Officer (CIO) or Chief Executive Officer (CEO)

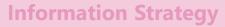








Director of Information







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Director of Information

Chief Information
Officer

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Career Pathways



Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Expertise in information governance frameworks, data management principles, information security practices, and regulatory compliance requirements (e.g., GDPR, DPA).
- Related Knowledge: Understanding of technology platforms, database systems, and information management tools (e.g., CRM, ERP, DMS) used in educational settings, as well as emerging trends in data analytics, artificial intelligence, and cloud computing.
- Wider Knowledge: Awareness of educational policies, standards, and best practices in information management, as well as legal and ethical considerations related to data privacy, confidentiality, and accessibility in educational contexts.







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Director of Information

Chief Information Officer

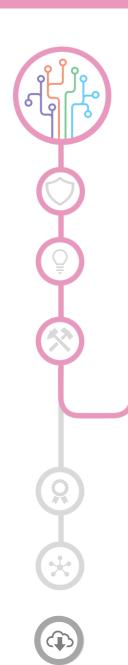
Career Pathways



Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Strong leadership, strategic thinking, excellent communication skills, integrity, and resilience to navigate complex regulatory and organisational challenges with professionalism and diplomacy.
- Specialist Skills: Proficiency in information governance frameworks and practices, experience in leading compliance initiatives, and a deep understanding of data protection laws and regulations relevant to educational institutions.
- Experience: Extensive experience in information management or related roles, with a proven track record of successfully leading information governance programs, managing data risks, and driving continuous improvement in large organisations, preferably in the education sector.



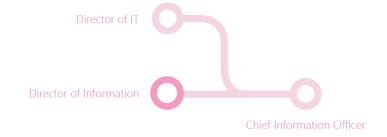




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Data Governance, Compliance Management, Executive Leadership
- Moving On: With experience and further training, you might progress to executive-level roles such as Chief Information Officer (CIO), Chief Data Officer (CDO), or pursue opportunities in specialised areas such as compliance management or data ethics.
- With Experience: You Might Progress Within the Specialism to Become: Chief Information Officer, Chief Data Officer, or take on leadership roles within information management teams or projects.



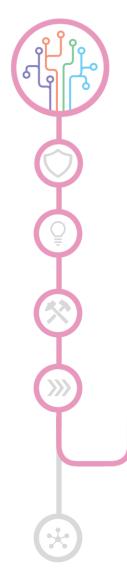


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Director of Information

Chief Information Officer





Director of Information Information Strategy



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor's degree in Information Management, Data Science, Business Analytics, or a related field.
- Proven experience in information management, business intelligence, or data analytics leadership roles.
- Strong understanding of data governance, information architecture, and data analytics concepts and methodologies.
- Excellent leadership, communication, and stakeholder management skills.

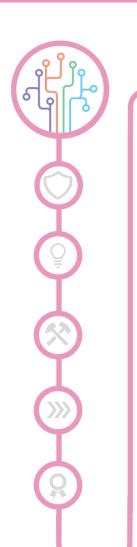


Director of Information

Chief Information Officer









Director of Information

Information Strategy





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Director of Information

Chief Information
Officer

• Career Pathways



Roles that could be Included within job description:

Data Strategy Development:

- Develop and implement a comprehensive data strategy aligned with the organisation's strategic objectives and priorities.
- Define goals, objectives, and key performance indicators (KPIs) for information management and analytics initiatives.

Data Governance and Compliance:

- Establish and enforce data governance policies, procedures, and standards to ensure the integrity, security, and quality of data assets.
- Ensure compliance with data protection regulations, privacy laws, and organisational policies.

Information Architecture:

- Define and maintain the organisation's information architecture, including data models, schemas, and structures.
- •Develop data standards and guidelines to facilitate data integration, interoperability, and consistency.

Business Intelligence and Reporting:

• Lead the development and delivery of business intelligence and reporting solutions to provide insights and support decision-making across the organisation.

• Oversee the design and implementation of dashboards, scorecards, and data visualisations.

Data Analytics and Insights:

- Establish data analytics capabilities to analyse large datasets and derive actionable insights to inform strategic and operational decisions.
- Utilise advanced analytics techniques such as predictive modelling, machine learning, and data mining.

Stakeholder Engagement:

- Collaborate with senior leadership, department heads, and other stakeholders to understand their information needs and requirements.
- Communicate the value of information management and analytics initiatives and foster a data-driven culture.

Team Leadership and Development:

- Recruit, mentor, and develop a highperforming team of information management and analytics professionals.
- Provide leadership, guidance, and support to team members to achieve

departmental goals and objectives.

Vendor Management:

- Evaluate and select third-party vendors and service providers for information management and analytics solutions.
- Manage vendor relationships and contracts to ensure the successful delivery of products and services.

Continuous Improvement:

- Identify opportunities for process improvement and optimisation in information management and analytics practices.
- Stay updated on emerging technologies, trends, and best practices in data management and analytics.

Performance Monitoring and Evaluation:

- Monitor and evaluate the performance and effectiveness of information management and analytics initiatives against established KPIs and objectives.
- Implement feedback mechanisms and performance improvement plans as needed.





















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Chief Information Officer

Working Life:

An introduction to this Specialism

As the Chief Information Officer (CIO) in a dynamic organisational setting, you occupy a pivotal role in shaping the strategic direction and governance of information technology (IT) systems and resources. Your position involves overseeing the entire spectrum of IT functions, aligning technological investments with organisational objectives, and spearheading initiatives to enhance operational efficiency and innovation.

Responsibilities:

What Will Your Responsibilities Include? What Are Your Tasks Likely to Include?

- Impact: Your leadership directly influences the organisation's ability to harness technology for competitive advantage, operational excellence, and sustainable growth.
- Ownership: You assume responsibility for the overall management and performance of IT operations, including infrastructure, applications, security, and compliance.
- Autonomy, Judgement, Decision-making: You exercise autonomy and sound judgement in setting IT strategy, evaluating technological investments, and making critical decisions to address evolving business needs.
- **Relationships:** Establishing and nurturing effective relationships with internal stakeholders, external partners, and vendors is paramount to understanding business requirements, fostering collaboration, and driving successful IT outcomes.
- Leadership: Providing strategic guidance and direction to IT teams, you cultivate a culture of innovation, collaboration, and continuous improvement, ensuring alignment with organisational goals.
- Potential Job Titles: Director of IT, Chief Data Officer (CDO) or Chief Technology Officer (CTO)
- Pay Bands: Pay for Chief Information Officer in education can vary depending on but typically fall within the salary ranges within the executive staff spectrum. With some organisations paying this role £80k (based on 2024 rates) annually.
- Reporting To: Chief Executive Officer (CEO) or the Board of Directors, serving as a key advisor on all matters pertaining to IT strategy, governance, and performance.









Chief Information Officer







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Chief Information Officer

Knowledge:

What Core, Related, and Wider Knowledge Is Important for Working in this Specialism?

- Core Knowledge: Expertise in IT strategy, cybersecurity, data management, and emerging technologies is essential for the role of Chief Information Officer. This foundational understanding enables effective decision-making and strategic planning aligned with organisational goals.
- Related Knowledge: A deep understanding of industry regulations, compliance standards, and market trends complements core knowledge. This includes familiarity with data protection regulations, cybersecurity best practices, and IT governance frameworks
- Wider Knowledge: Awareness of economic trends, regulatory landscapes, and ethical considerations is necessary.

 Understanding external factors' impact on IT strategy and operations informs decision-making and fosters stakeholder trust.













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Chief Information Officer

Skills:

What Personal Attributes Might You Need? What Specialist Skills Are Important?

- Personal Attributes: Strong leadership, strategic vision, excellent communication, and influential stakeholder management skills are essential attributes for success in this role.
- Specialist Skills: Proficiency in IT governance frameworks, risk management, vendor management, and financial acumen are critical, alongside a keen ability to translate technical concepts into business value.
- Experience: Extensive experience in senior IT leadership roles within complex organisations, with a proven track record of driving digital transformation, fostering innovation, and delivering measurable business outcomes.







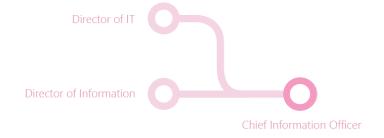




Moving On:

What Other Roles Might You Progress to from This Specialism?

- Linked Specialisms: Executive leadership, digital transformation, IT governance.
- Moving On: With experience and further professional development, you may progress to higher executive roles such as Chief Executive Officer (CEO) or pursue opportunities in specialised areas such as IT governance consulting or advisory services.
- With Experience: Within the IT domain, progression may lead to roles such as Chief Technology Officer (CTO), Chief Digital Officer (CDO), or Chief Operating Officer (COO).





Chief Information Officer







Chief Information Officer Information Strategy



Qualifications:

Which Certifications and Qualifications Are Relevant to Roles in This Specialism?

- Bachelor degree in information management, Data Science, Business Analytics, or a related field.
- Proven experience in information management, business intelligence, or data analytics leadership roles.
- Strong understanding of data governance, information architecture, and data analytics concepts and methodologies.
- Substantial experience in progressively responsible IT leadership roles, preferably within a range of educational establishments, is essential to demonstrate proficiency and credibility in the role.
- Excellent leadership, communication, and stakeholder management skills.



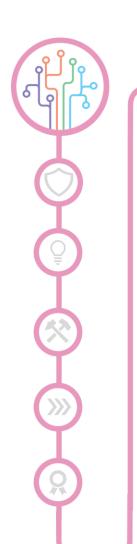
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Chief Information Officer











Chief Information Officer

Information Strategy





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Chief Information Officer

Stakeholder Engagement and Relationship

adoption of digital technologies.

Management

- Collaborate with internal stakeholders, including senior leadership, department heads, and end-users, to understand their technology needs and priorities.
- Build and maintain effective relationships with external partners and regulatory bodies to foster collaboration and drive strategic initiatives.

Budget and Resource Allocation

- Develop and manage the IT department budget, allocate resources effectively, and track expenditures to ensure financial sustainability and alignment with objectives.
- Prioritise IT investments based on business needs, return on investment (ROI), and risk assessments to optimise resource allocation.

Performance Monitoring and Continuous Improvement

- Establish key performance indicators (KPIs) and metrics to measure IT performance and effectiveness
- Implement continuous improvement initiatives to enhance IT processes, systems, stakeholder feedback.

Roles that could be Included within job description:

IT Strategy and Planning:

- Develop and implement strategic IT plans aligned with organisational goals and objectives.
- Define IT roadmaps and initiatives to drive innovation, efficiency, and competitive advantage.

Technology Infrastructure Management

- Oversee the design, implementation, and maintenance of robust IT infrastructure, including networks, servers, and storage systems.
- Ensure the scalability, reliability, and security of technology infrastructure to support business operations.

IT Operations and Service Delivery

- Manage IT operations, including help desk support, system administration, and incident management, to ensure uninterrupted service delivery.
- Implement IT service management processes and best practices to enhance service quality and user satisfaction.

Information Security and Risk Management

• Develop and enforce information security policies, procedures, and controls to protect against cybersecurity threats and breaches.

 Conduct risk assessments and implement risk mitigation strategies to safeguard sensitive information and ensure regulatory compliance.

Business Continuity Planning and Disaster Recovery

- Develop and maintain business continuity and disaster recovery plans to mitigate the impact of unforeseen events on IT systems and operations.
- Test and validate recovery procedures regularly to ensure business resilience and minimise downtime.

Vendor and Contract Management

- Evaluate and select technology vendors and service providers, negotiate contracts, and manage vendor relationships to ensure cost-effective and high-quality services.
- Monitor vendor performance, enforce service level agreements (SLAs), and resolve contract disputes as necessary.

- Lead digital transformation initiatives to leverage technology for innovation, efficiency, and improved customer experiences.
- Identify opportunities to digitize business processes, streamline operations through the



- and services based on performance data and





